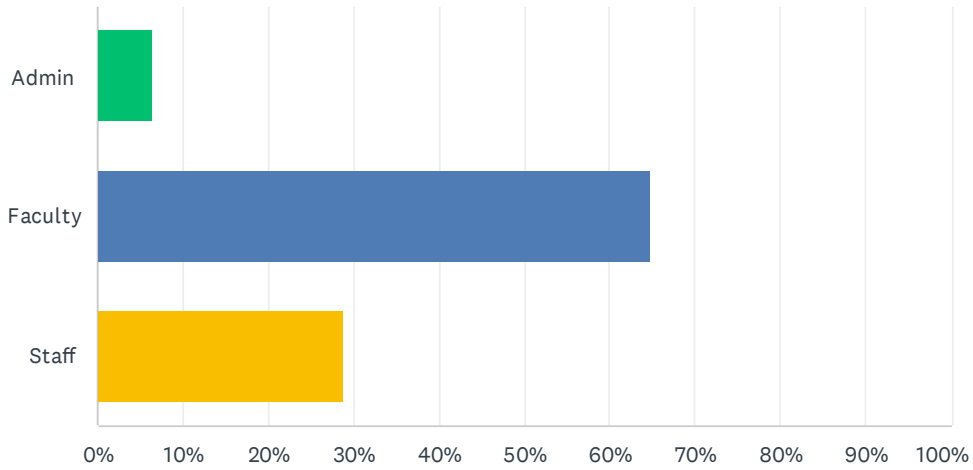


Q1 Are you Admin, Faculty or Staff?

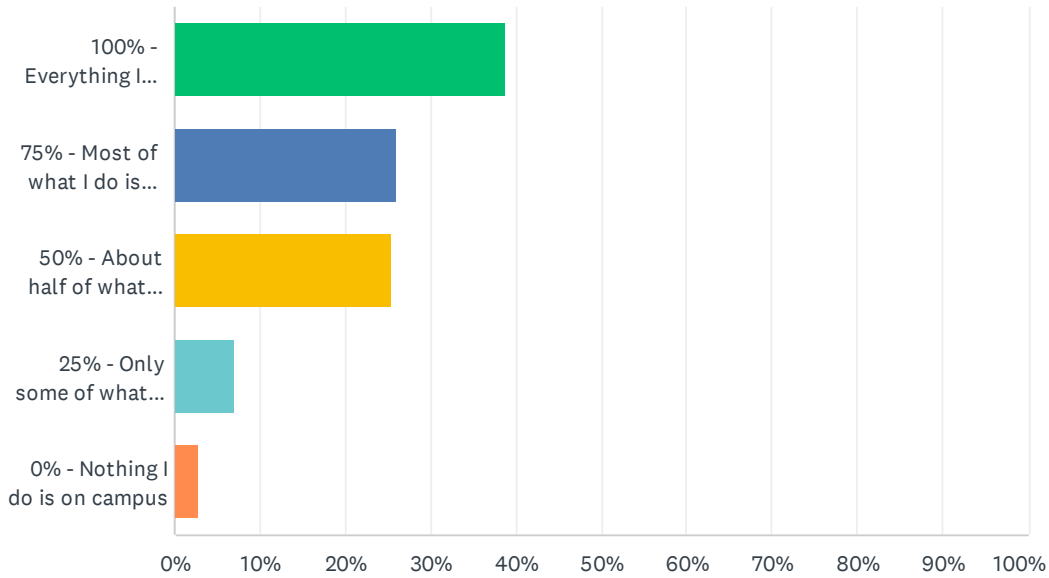
Answered: 142 Skipped: 0



ANSWER CHOICES	RESPONSES
Admin	6.34% 9
Faculty	64.79% 92
Staff	28.87% 41
TOTAL	142

Q2 What percentage of you job is conducted on campus?

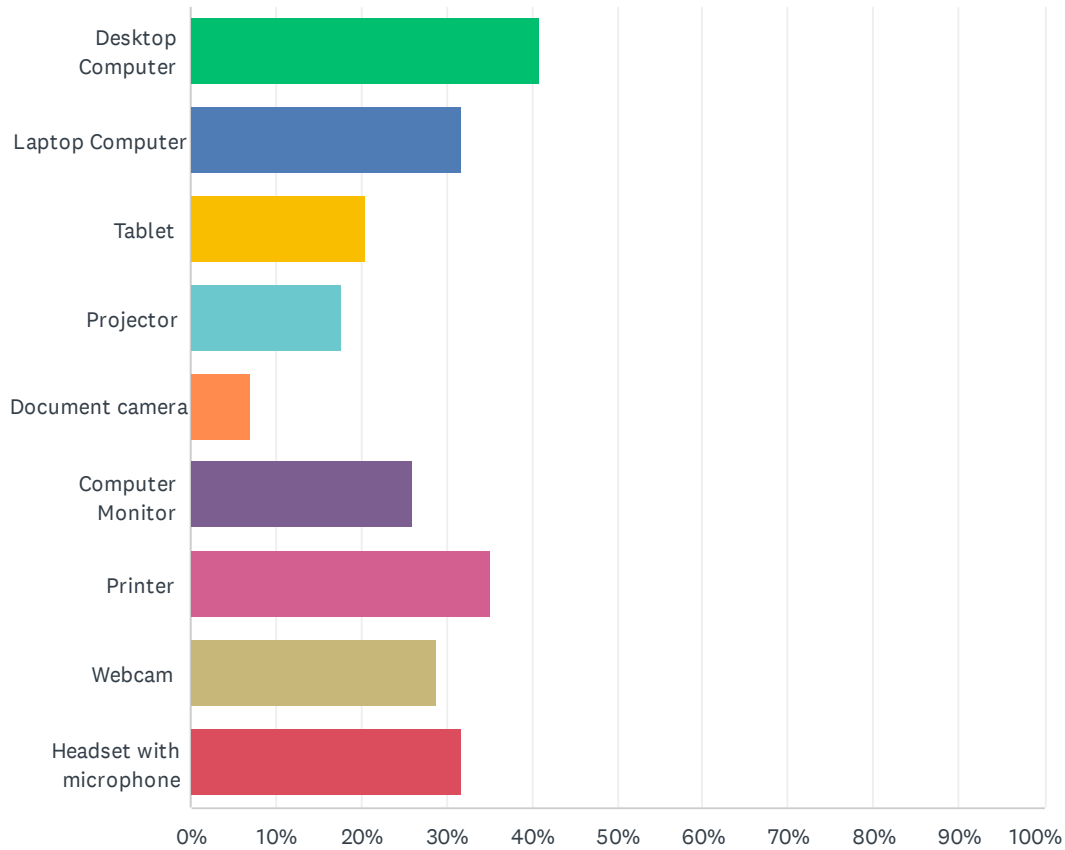
Answered: 142 Skipped: 0



ANSWER CHOICES	RESPONSES	
100% - Everything I do on campus	38.73%	55
75% - Most of what I do is on campus	26.06%	37
50% - About half of what I do is on campus	25.35%	36
25% - Only some of what I do is on campus	7.04%	10
0% - Nothing I do is on campus	2.82%	4
TOTAL		142

Q3 What BC-provided hardware are you in need of?

Answered: 142 Skipped: 0



ANSWER CHOICES	RESPONSES
Desktop Computer	40.85% 58
Laptop Computer	31.69% 45
Tablet	20.42% 29
Projector	17.61% 25
Document camera	7.04% 10
Computer Monitor	26.06% 37
Printer	35.21% 50
Webcam	28.87% 41
Headset with microphone	31.69% 45
Total Respondents: 142	

#	OTHER (PLEASE SPECIFY)	DATE
1	new printer in IT5, when printing a PDF all even numbered pages are scrambled	3/17/2023 11:50 AM

2023 BC Annual Employee Technology Needs Survey

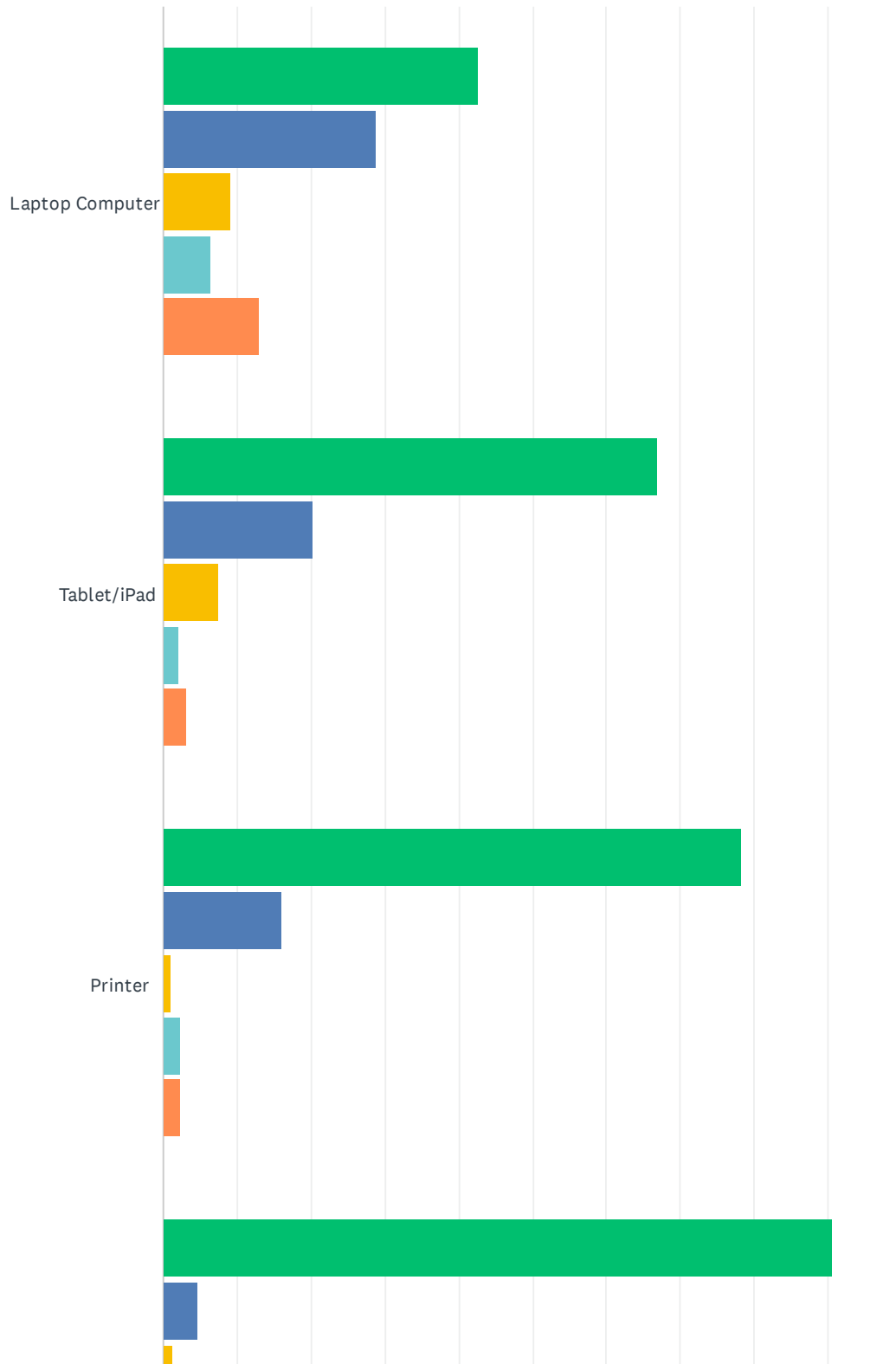
2	BC has provided nothing, I had to put something to move on	3/17/2023 9:56 AM
3	n/a	3/16/2023 12:30 PM
4	current desktop is extremely slow and printer is not connected	3/16/2023 7:54 AM
5	The survey made me pick something, but the real answer is nothing—I have what I need.	3/16/2023 7:09 AM
6	I have everything I need...would be nice to have a camera for my office computer	3/15/2023 12:10 PM
7	none	3/15/2023 11:00 AM
8	I have everything needed (desktop computer, headset with microphone, webcam)	3/15/2023 9:20 AM
9	Don't really need a tablet, it's just the only thing on the list I do not have now	3/15/2023 9:03 AM
10	None at this time.	3/15/2023 8:32 AM
11	I use the above, but need a permanent Projector installed in the Weight Room (Gym 17)	3/15/2023 7:30 AM
12	New computer monitor in classroom FA 48.	3/15/2023 6:23 AM
13	A new tablet with camera capabilities	3/15/2023 3:29 AM
14	Not sure if this is need but don't have or have and need. I have checked what I have and use.	3/14/2023 6:25 PM
15	I currently have what I need--a BC provided desktop computer.	3/14/2023 5:21 PM
16	N/A	3/14/2023 4:57 PM
17	None	3/14/2023 4:13 PM
18	I have all I need	3/13/2023 3:59 PM
19	Nothing right now	3/11/2023 1:00 PM
20	None	3/8/2023 10:36 AM
21	None	3/8/2023 10:32 AM
22	I need a computer that will run the latest Microsoft Office 365 (2021) version. I teach that software in class, but I do not have a computer that can run it.	3/7/2023 8:37 PM
23	cell phone	3/7/2023 1:44 PM
24	nothing--but this question wouldn't let me submit unless I checked something	3/7/2023 1:43 PM
25	Nothing	3/7/2023 9:53 AM
26	It would be nice to have a second monitor to help with some projects.	3/7/2023 9:00 AM
27	n/a	3/6/2023 5:14 PM
28	None	3/6/2023 1:43 PM
29	scanner	3/6/2023 9:38 AM
30	Desktop Scanner	3/6/2023 9:18 AM
31	Have everything I need already.	3/6/2023 8:44 AM
32	It would be helpful to our office to have mobile connectivity	3/6/2023 8:25 AM
33	I am not in the need of BC-provided hardware. The survey did not allow me to submit unless I selected an answer for question #3.	3/4/2023 9:02 PM
34	none	3/4/2023 10:16 AM
35	BC has not provided me with any technology. It could be because I am not a full time employee.	3/3/2023 6:38 PM
36	I have everything I need.	3/3/2023 6:23 PM
37	Laser pointer with a way to forward and backward slides.	3/3/2023 6:21 PM

2023 BC Annual Employee Technology Needs Survey

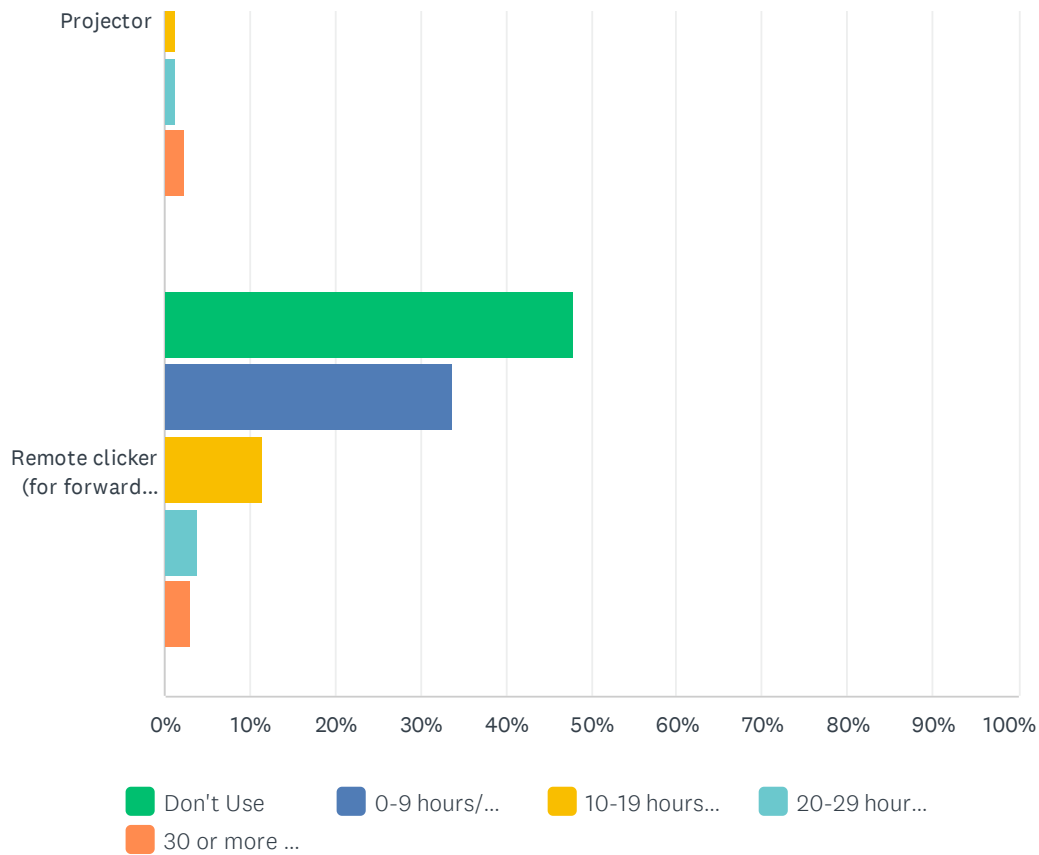
38	Portable Projector in PAC 107	3/3/2023 5:49 PM
39	None. Why is none not an option?	3/3/2023 4:19 PM
40	TV monitors in IT-7 lab for use when providing machine process demonstrations	3/3/2023 3:27 PM
41	Question confused me. I need all of these, but I also already have them. I did not know if the question was asking what we need that we don't have or what we use.	3/3/2023 2:51 PM
42	Remote Clicker, Audio system	3/3/2023 12:37 PM
43	I have already been provided what I need: desktop, laptop, monitor, and webcam.	3/3/2023 11:43 AM
44	None	3/3/2023 11:42 AM
45	This question would not let me proceed without checking a box. I am in need of nothing.	3/3/2023 11:35 AM
46	None	3/3/2023 11:29 AM
47	Digital Screen to project information from laptop during meetings; Display monitor to showcase college and area programs/classes/events/timelines	3/3/2023 11:27 AM
48	BC has provided all the technology I need to do my job effectively.	3/3/2023 11:25 AM
49	NONE	3/3/2023 11:24 AM
50	N/A	3/3/2023 11:22 AM
51	3rd screen	3/3/2023 11:21 AM

Q4 What personal hardware do you bring from home to use in your classroom or office? And how many hours per week do you use the technology?

Answered: 123 Skipped: 19



2023 BC Annual Employee Technology Needs Survey



	DON'T USE	0-9 HOURS/WEEK	10-19 HOURS/WEEK	20-29 HOURS/WEEK	30 OR MORE HOURS/WEEK	TOTAL
Laptop Computer	42.59% 46	28.70% 31	9.26% 10	6.48% 7	12.96% 14	108
Tablet/iPad	67.02% 63	20.21% 19	7.45% 7	2.13% 2	3.19% 3	94
Printer	78.16% 68	16.09% 14	1.15% 1	2.30% 2	2.30% 2	87
Projector	90.59% 77	4.71% 4	1.18% 1	1.18% 1	2.35% 2	85
Remote clicker (for forwarding PowerPoint slides, etc.)	48.08% 50	33.65% 35	11.54% 12	3.85% 4	2.88% 3	104

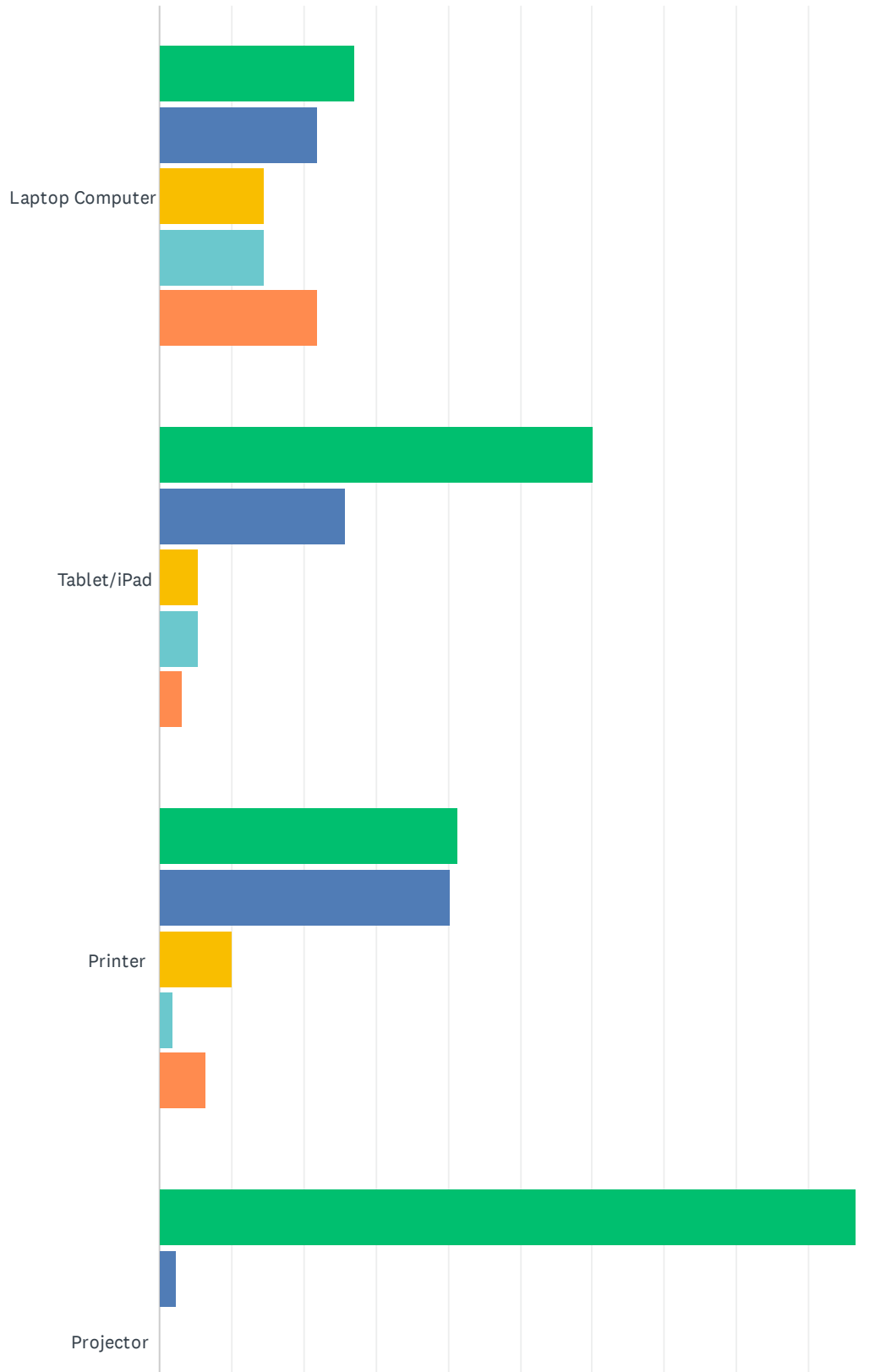
#	OTHER (PLEASE SPECIFY)	DATE
1	Second/larger monitor and speakers for office. Use this 20+ hours/week	3/15/2023 10:01 AM
2	None	3/15/2023 9:50 AM
3	The college provided everything I needed for work.	3/15/2023 9:20 AM
4	IPOD - just to record audio for interviews - 1 hour per week	3/15/2023 9:03 AM
5	None at this time.	3/15/2023 8:32 AM
6	wecam	3/15/2023 8:08 AM
7	External Hard Drive	3/15/2023 7:30 AM
8	Will be teaching in class soon and would like a clicker	3/14/2023 6:52 PM
9	I use these things in the classroom but I don't bring them from home	3/14/2023 5:52 PM

2023 BC Annual Employee Technology Needs Survey

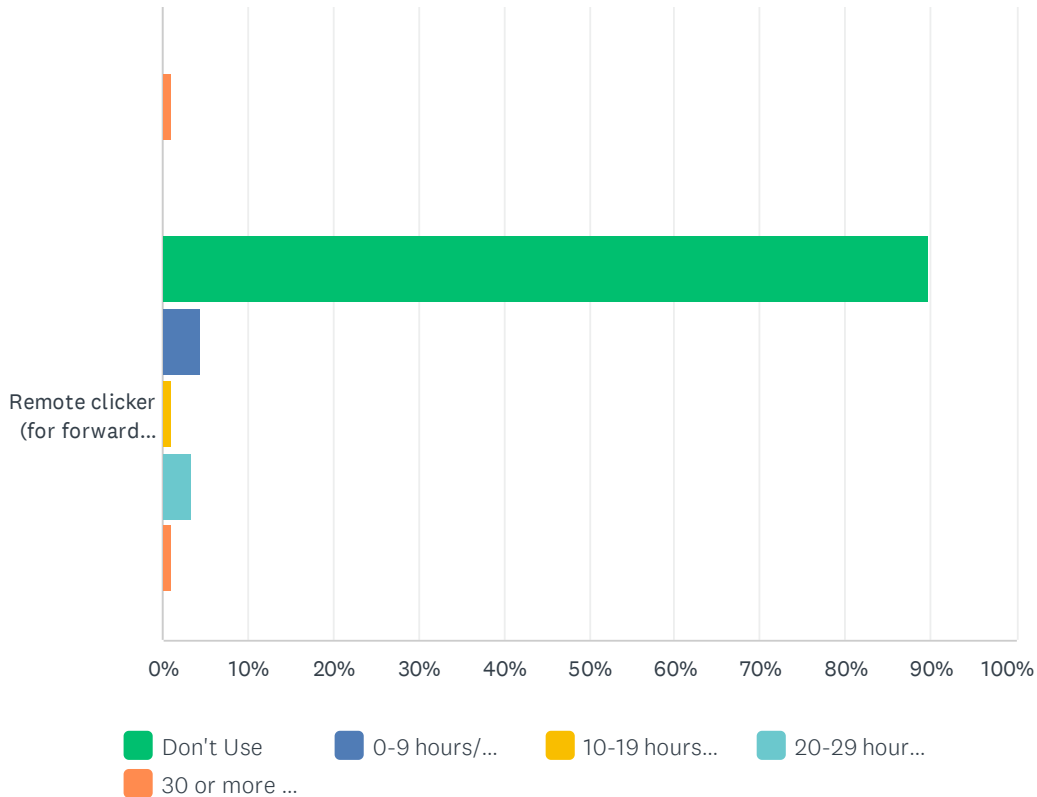
10	I don't bring these items from home-- but I use an on-campus printer and classroom projector sometimes.	3/14/2023 4:13 PM
11	I have everything I need in my office at work	3/13/2023 3:59 PM
12	None	3/8/2023 10:36 AM
13	hotspot, cell phone	3/7/2023 1:44 PM
14	flash drive	3/7/2023 1:43 PM
15	n/a	3/6/2023 5:14 PM
16	All equipment I use is BC owned.	3/6/2023 8:44 AM
17	just headphones	3/6/2023 8:33 AM
18	Remote clicker when presenting	3/6/2023 8:25 AM
19	Headset, mouse	3/3/2023 6:23 PM
20	I use what is in the classroom...it often does not operate efficiently. The sound is low on the speakers in a stadium seated classroom, the projector picture is not clear.	3/3/2023 12:45 PM
21	Display Monitor/TV for meetings - 10 hours/wk	3/3/2023 11:27 AM
22	BC has provided all the technology I need to do my job effectively.	3/3/2023 11:25 AM

Q5 What personal hardware do you use at home for teaching? And how many hours per week do you use the technology?

Answered: 122 Skipped: 20



2023 BC Annual Employee Technology Needs Survey



	DON'T USE	0-9 HOURS/WEEK	10-19 HOURS/WEEK	20-29 HOURS/WEEK	30 OR MORE HOURS/WEEK	TOTAL
Laptop Computer	27.12% 32	22.03% 26	14.41% 17	14.41% 17	22.03% 26	118
Tablet/iPad	60.22% 56	25.81% 24	5.38% 5	5.38% 5	3.23% 3	93
Printer	41.28% 45	40.37% 44	10.09% 11	1.83% 2	6.42% 7	109
Projector	96.55% 84	2.30% 2	0.00% 0	0.00% 0	1.15% 1	87
Remote clicker (for forwarding PowerPoint slides, etc.)	89.77% 79	4.55% 4	1.14% 1	3.41% 3	1.14% 1	88

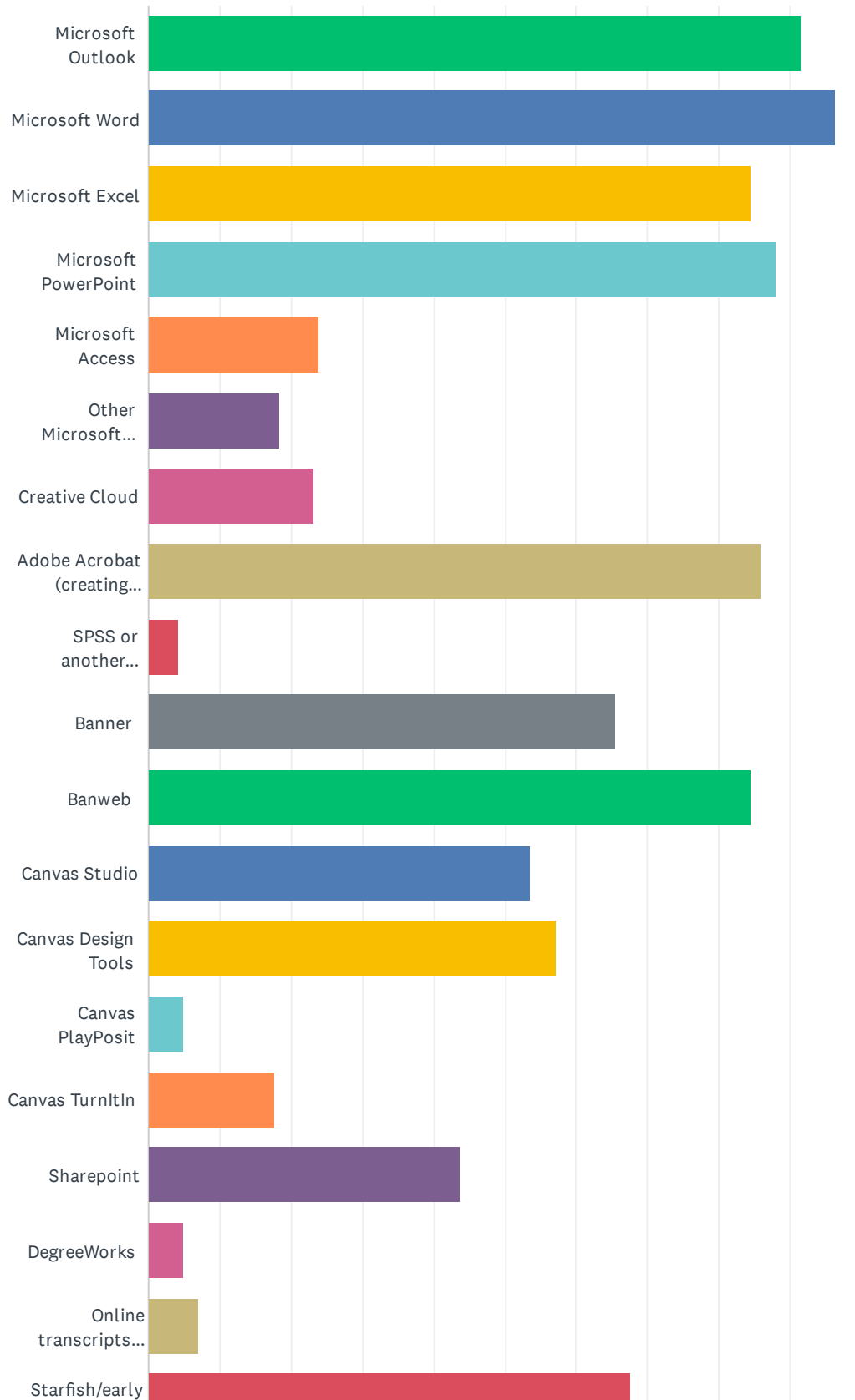
#	OTHER (PLEASE SPECIFY)	DATE
1	2 extra monitors/ 30 hours/week for work	3/15/2023 10:01 AM
2	I am a Classified Staff that does not teach.	3/15/2023 9:20 AM
3	I use my personal laptop for work when I am at home.	3/15/2023 8:32 AM
4	web cam	3/15/2023 8:08 AM
5	Desktop computer - 15 hours per week	3/14/2023 8:55 PM
6	table top computer	3/14/2023 6:34 PM
7	Headphones with microphone, mouse, keyboard, and computer monitor with cable attachment	3/14/2023 5:23 PM
8	At home, I use my desktop iMac 40 or more hours a week.	3/14/2023 5:21 PM
9	Home Desktop, 0-9 hours/week; Mobile Device, 0-9 hours/week	3/8/2023 10:32 AM
10	Webcam	3/8/2023 10:14 AM

2023 BC Annual Employee Technology Needs Survey

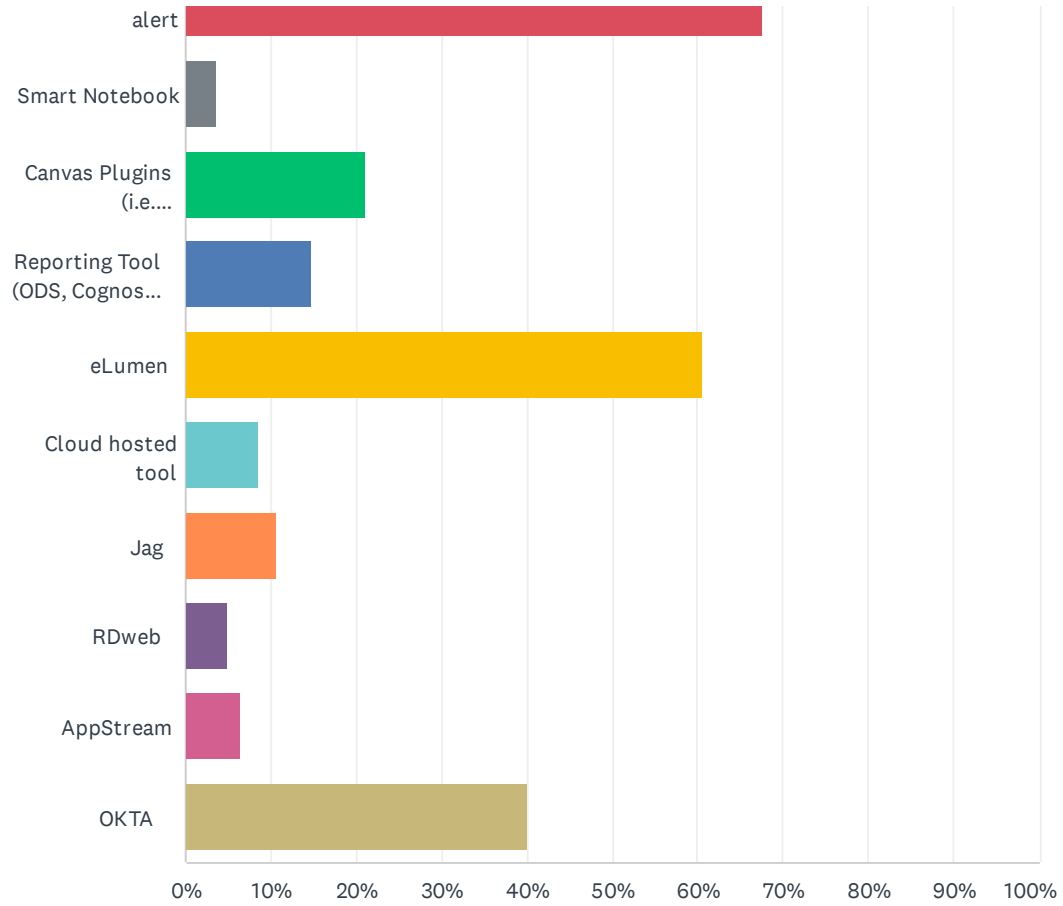
11	hotspot, cell phone	3/7/2023 1:44 PM
12	headset with microphone	3/7/2023 1:43 PM
13	n/a	3/6/2023 5:14 PM
14	Headset, mouse	3/3/2023 6:23 PM
15	Monitor	3/3/2023 1:29 PM
16	N/A	3/3/2023 11:35 AM
17	Desktop computer (when I need to work remote)	3/3/2023 11:25 AM

Q6 What software do you use? (Select all that apply)

Answered: 142 Skipped: 0



2023 BC Annual Employee Technology Needs Survey



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ANSWER CHOICES	RESPONSES	
Microsoft Outlook	91.55%	130
Microsoft Word	96.48%	137
Microsoft Excel	84.51%	120
Microsoft PowerPoint	88.03%	125
Microsoft Access	23.94%	34
Other Microsoft Office Applications	18.31%	26
Creative Cloud	23.24%	33
Adobe Acrobat (creating PDF's)	85.92%	122
SPSS or another statistical software package	4.23%	6
Banner	65.49%	93
Banweb	84.51%	120
Canvas Studio	53.52%	76
Canvas Design Tools	57.04%	81
Canvas PlayPosit	4.93%	7
Canvas TurnItIn	17.61%	25
Sharepoint	43.66%	62
DegreeWorks	4.93%	7
Online transcripts (OnBase)	7.04%	10
Starfish/early alert	67.61%	96
Smart Notebook	3.52%	5
Canvas Plugins (i.e. Proctorio, TurnItIn, etc.)	21.13%	30
Reporting Tool (ODS, Cognos, Tableau etc.)	14.79%	21
eLumen	60.56%	86
Cloud hosted tool	8.45%	12
Jag	10.56%	15
RDweb	4.93%	7
AppStream	6.34%	9
OKTA	40.14%	57
Total Respondents: 142		

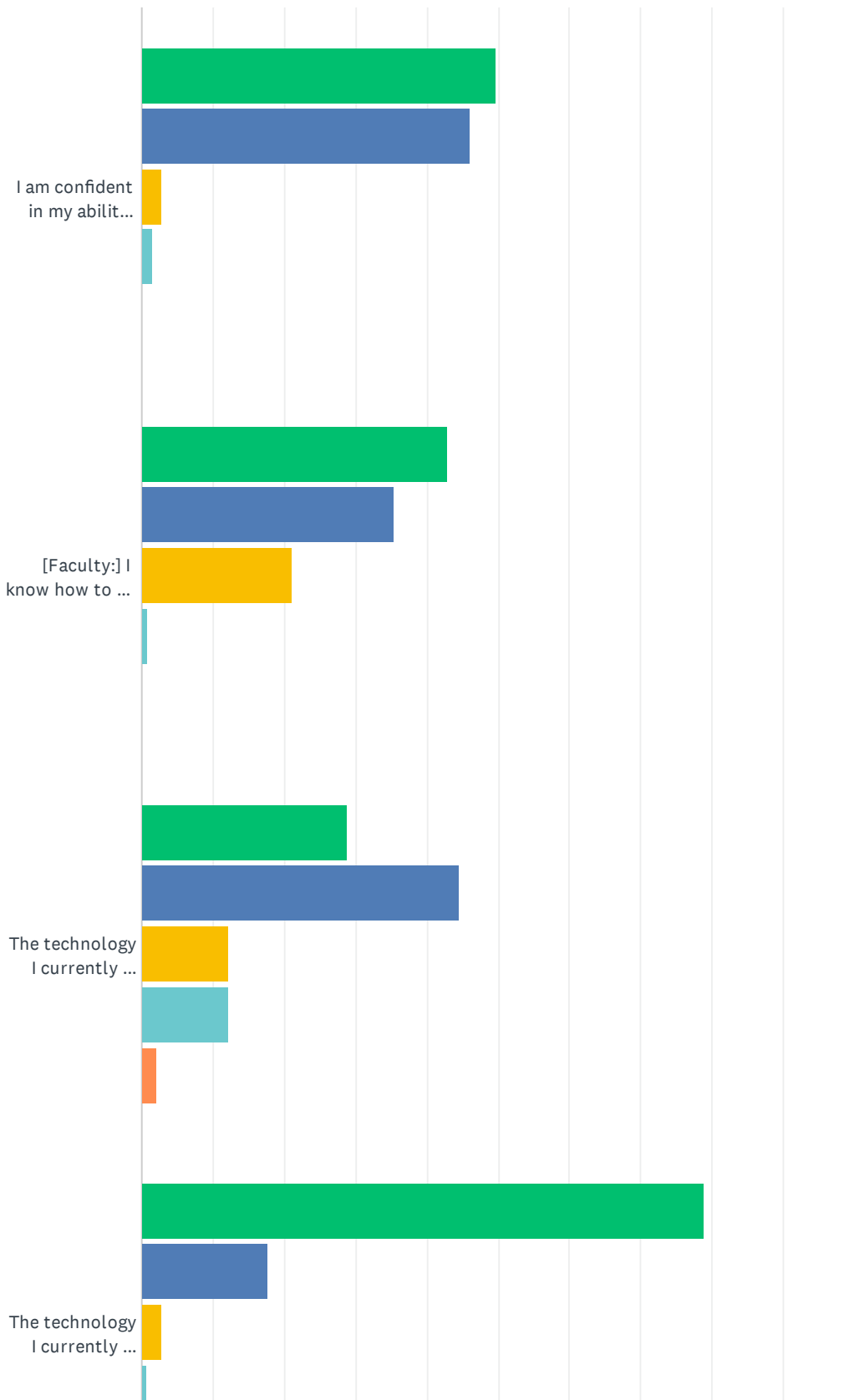
#	OTHER OR ASSISSTIVE TECHNOLOGY (PLEASE SPECIFY)	DATE
1	Camtasia, electronics workbench, ConferZoom	3/17/2023 11:50 AM
2	Adobe Photoshop, ATOM	3/15/2023 9:03 AM
3	I use Canvas as an assignment dumping ground. Other than that, I find it too expensive and	3/14/2023 5:43 PM

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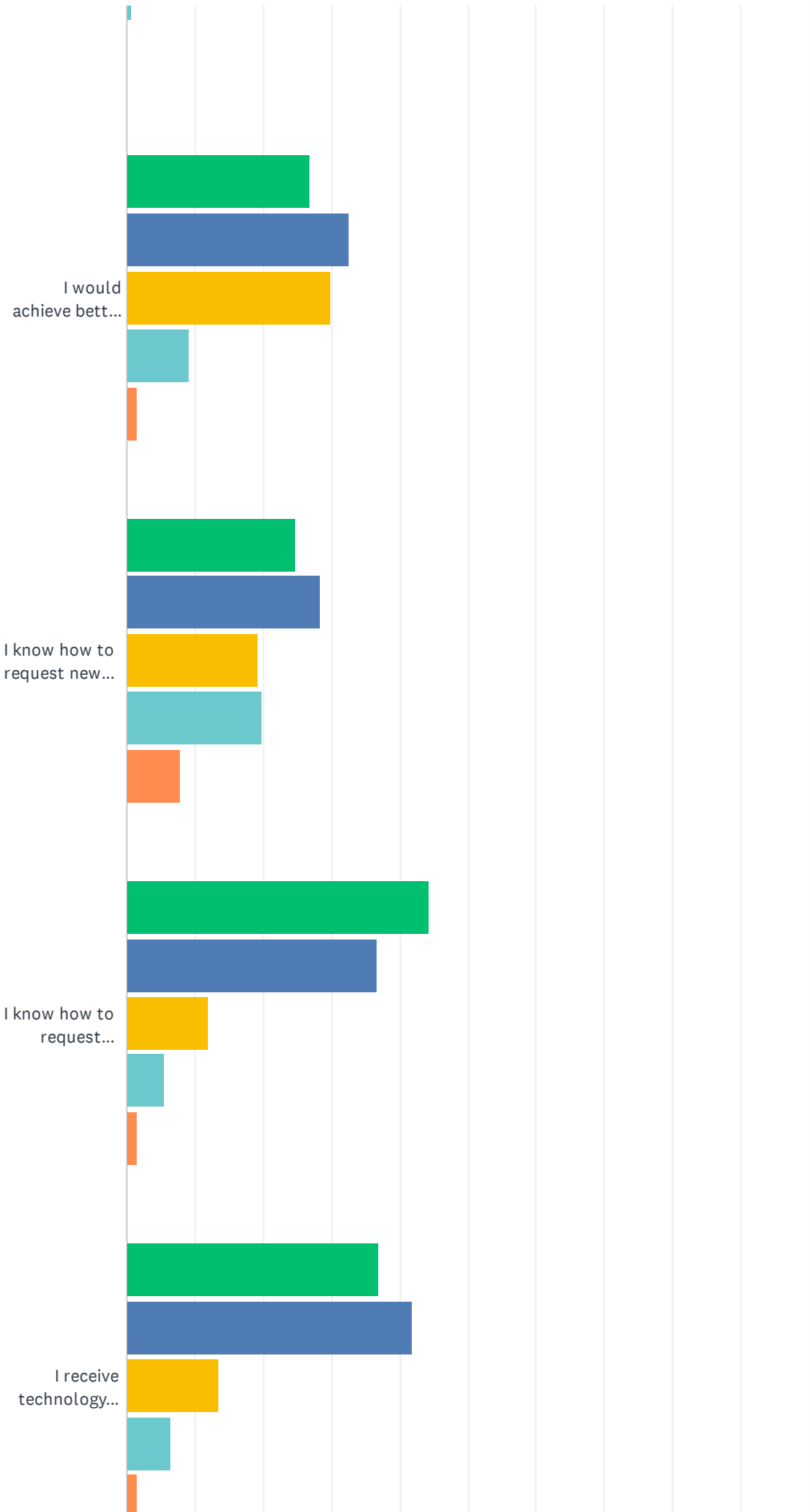
	annoying.	
4	BDM (document viewing)	3/14/2023 5:23 PM
5	Google Drive	3/7/2023 1:43 PM
6	Microsoft Teams, OneNote	3/6/2023 6:28 PM
7	Ex Libris- Alma, LibCal	3/6/2023 5:14 PM
8	Google Drive	3/6/2023 2:23 PM
9	TEAMS! Really would love more user access to TEAMS!	3/3/2023 6:21 PM
10	Chemdraw (Chemical Drawing Program)	3/3/2023 5:58 PM
11	Mastercam, Predator software, Camworks virtual machine, discriminator software, SOLIDWORKS	3/3/2023 3:27 PM
12	Music Notation Software; Google Docs/Slides	3/3/2023 12:37 PM
13	Ocelot, Campus Logic, Five9	3/3/2023 11:33 AM
14	Microsoft OneNote, Camtasia, Firefox, Chrome, Microsoft Teams, OneDrive, Google Drive, Canva, visual Studio Code, Trello	3/3/2023 11:32 AM
15	Zoom	3/3/2023 11:23 AM

Q7 How much do you agree or disagree with the following statements?

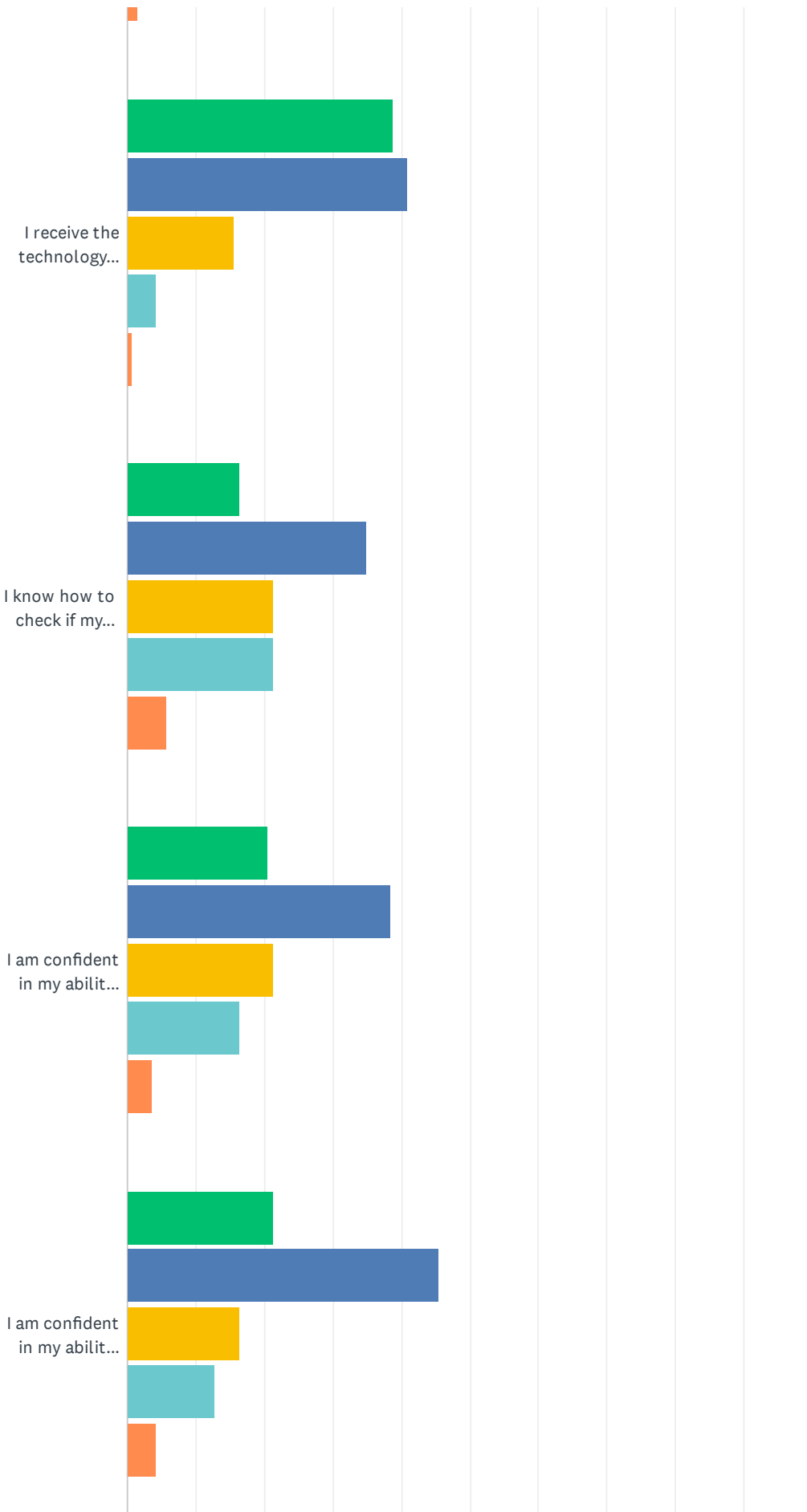
Answered: 142 Skipped: 0



2023 BC Annual Employee Technology Needs Survey



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0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

■ Strongly Ag... ■ Agree ■ Neutral ■ Disagree
■ Strongly Di...

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL
I am confident in my ability to use the technology I currently use	49.65% 70	46.10% 65	2.84% 4	1.42% 2	0.00% 0	141
[Faculty:] I know how to use technology to achieve my course SLOs	42.86% 51	35.29% 42	21.01% 25	0.84% 1	0.00% 0	119
The technology I currently use is up-to-date and well-maintained	28.78% 40	44.60% 62	12.23% 17	12.23% 17	2.16% 3	139
The technology I currently use is imperative to my job function	78.87% 112	17.61% 25	2.82% 4	0.70% 1	0.00% 0	142
I would achieve better outcomes if I had new or improved technology	26.95% 38	32.62% 46	29.79% 42	9.22% 13	1.42% 2	141
I know how to request new technology	24.82% 35	28.37% 40	19.15% 27	19.86% 28	7.80% 11	141
I know how to request technology support	44.37% 63	36.62% 52	11.97% 17	5.63% 8	1.41% 2	142
I receive technology support in a timely manner	36.88% 52	41.84% 59	13.48% 19	6.38% 9	1.42% 2	141
I receive the technology support I need	38.73% 55	40.85% 58	15.49% 22	4.23% 6	0.70% 1	142
I know how to check if my technology is accessible to people with disabilities	16.43% 23	35.00% 49	21.43% 30	21.43% 30	5.71% 8	140
I am confident in my ability to use technology in an accessible way	20.57% 29	38.30% 54	21.28% 30	16.31% 23	3.55% 5	141
I am confident in my ability to provide accessible content in the documents/presentations I deliver and/or distribute.	21.28% 30	45.39% 64	16.31% 23	12.77% 18	4.26% 6	141

Q8 If you think YOU or the campus as a whole would benefit from new technology, please explain.(Please be specific: what technology do you think should be obtained? How would that technology help you in your job? How is it different from technology currently in use?)

Answered: 42 Skipped: 100

#	RESPONSES	DATE
1	I think having school provided iPad/tablets would be a great addition! Especially for those of us who teach in the GS building. The projector screen and whiteboard are directly in front of one another and it takes up way too much valuable class time to press the button and wait for the projector screen to go up and down whenever I want to switch back and forth between the two. This is why I bring my own iPad and have purchased my own VGA to USB-C adapter so I can use my iPad for powerpoint slides that I can write directly on with my apple pencil instead of using the whiteboard. However, I know that not all faculty have the means to do so.	3/17/2023 9:09 AM
2	Computer carts in the classrooms would give all students access to a computer	3/16/2023 9:05 PM
3	n/a	3/16/2023 12:30 PM
4	Lighter laptop. I must take it with me to meetings, etc. and it is heavy. The current laptop is heavy to carry around.	3/15/2023 1:29 PM
5	I am very new faculty and am unsure	3/15/2023 11:00 AM
6	Not new but updated. We need to have the fastest computers for instructors and labs.	3/15/2023 10:08 AM
7	PDF accessibility. There needs to be a way for departments to have their PDF documents reviewed and made accessible. I don't know if there needs to be a contract set up with a third-party company or if there needs to be someone hired PT or FT to review PDF documents. PDF's are extremely difficult to make accessible for online consumption and the process needs to be improved.	3/15/2023 9:03 AM
8	Projectors that have Bluetooth capabilities. Filming in Kinesiology/Physical Education courses are a great resource. This helps to bridge the gap for Visual Learners and closes in on the Haptic system as we can provide immediate, visual feedback and ask "How does that FEEL?", then correct the movement, and ask again, "How does THAT Feel". This helps to add depth to my teaching ability and meet students in numerous learner avenues.	3/15/2023 7:30 AM
9	Atomic clocks through out campus would be great. Many of the clocks are outdated and often don't work as needed.	3/15/2023 6:23 AM
10	Wi-Fi desperately needs to be improved. I teach in humanities building on main campus and 2nd floor of BCSW and both locations have inadequate Wi-Fi. I would like to use web based activities in class (students use their smartphones) but many students can't connect, and if they do, the Wi-Fi connection is too slow. This is unacceptable on a modern day college campus.	3/15/2023 3:29 AM
11	It would be great to have Chromebook carts for classes. If faculty need to check out the Chromebooks and teach a class wide lesson using the computers, it would be great to have this mobile resource. The humanities building could also use better Wi-Fi. The Wi-Fi is very weak and causes issues while teaching.	3/14/2023 9:08 PM
12	If we have ceiling projectors in some of our class rooms, that would be better than dragging a projector's cart around the classroom. A remote desk top software would help sharing our screens with our students since some details are hard to see when we project our computer contents on the projector's screen. Also, we can copy transfer files from students computer to ours and vice versa. New color printers would help print documents in the classroom instead of having to leave class to go to a different lab to print.	3/14/2023 8:16 PM
13	My regular classroom at the Weill has updated projection/sound equipment however, not all	3/14/2023 6:25 PM

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classrooms do. Currently I have been moved to an alternate classroom, to accommodate a Corrections Academy, and the equipment in the classroom I have been assigned is lacking in video and sound quality.

14	Lecture halls in GS (48, 51, 53, and 56) are in need of update computer monitors. The monitors have poor resolution, strobing/scrolling, which makes it difficult for students to see details. Some of these same rooms have poor audio quality when a video is presented.	3/14/2023 6:21 PM
15	I need a better webcam/microphone for recording lectures from home and attending Zoom meetings.	3/14/2023 5:52 PM
16	Please provide more workshops IN PERSON (not via Zoom, which is problematic, inconsistent, and unreliable) and more 1-on-1 help IN PERSON (not just during FLEX week--throughout the semester, please). Those of us uncomfortable around technology don't need yet another app to learn about 1 app. You have made it uncomfortable for me to even seek out help because it's all centered around Zoom, an app that causes me to suffer from anxiety.	3/14/2023 5:43 PM
17	As an Educational Advisor, it would be helpful to have tablets at our workstations for student to log-in to their InsideBC during our appointments with them. Not all students have smart phones, and even those who do have trouble navigating the student portal on such a small screen. In addition, if working from home for overtime projects is encouraged or needed, it is vital that we have the appropriate tools to efficiently do our jobs. For example, I currently have a laptop for home use, but I am more efficient with two screens and a regular mouse/keyboard. Therefore, I use my personal resources at home to enhance my workstation. I use a personal monitor, connecting cable, keyboard, mouse, and headset when working from home.	3/14/2023 5:23 PM
18	Cordless, Bluetooth head sets. Working daily on zoom and having a headphone with a cord can sometimes get in the way of using a mouse or keyboard. The cord is simply in the way and constantly having to move it aside and adjust throughout the work day. Cordless headsets would/could provide a better working experience and or work output.	3/14/2023 4:57 PM
19	It's not new but I think many people would benefit from using Microsoft Teams. This could help with collaboration and ensure more secure storage of documents.	3/14/2023 4:49 PM
20	updated laptops, not Chromebooks, but laptops that are functional and not outdated.	3/14/2023 4:14 PM
21	N/A	3/14/2023 4:13 PM
22	n/a	3/14/2023 4:11 PM
23	N/A	3/14/2023 4:10 PM
24	Starfish has become very slow, a faster alternative would be appreciated.	3/13/2023 3:59 PM
25	Remote clickers should be available in all classrooms. Faculty offices should have dual screens for desktop computers for the ease of grading/working and saving time.	3/8/2023 4:42 PM
26	NA	3/8/2023 10:04 AM
27	I think it would be valuable to keep basic software as close to industry standards as possible. Microsoft Office (not the online version of a weak 356 program) should be available for instructors. Particularly if that software is being taught in a skills-based class. I require my students to have a computer that can download, install and run the latest version of office. Teaching students the most current software that the industry uses seem prudent. Since that is my requirement, I purchased a personal computer that would do it since my school-supplied machine is antiquated and unable to do it.	3/7/2023 8:37 PM
28	Technology is needed to maintain standards.	3/6/2023 9:35 PM
29	na	3/6/2023 10:19 AM
30	N/A	3/6/2023 9:18 AM
31	The classrooms in the new SE building would benefit from having doc cams installed. I'm thinking of SE 352 and 353, but the classrooms on the 1st and 2nd floor might benefit from them as well.	3/6/2023 8:50 AM
32	For my day to day responsibilities and needs to complete my job I feel like I have what I need at this time.	3/6/2023 8:25 AM
33	BC provides more than sufficient new technology already and I am thankful for that!	3/4/2023 9:02 PM

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34	Library computers (2nd floor) desperately need updating--there are about 48 computers that are several generations old and it takes students 5-10 minutes to log in to the computers, which is very frustrating for them when they are short on time.	3/4/2023 10:16 AM
35	I teach Dual Enrollment classes, so I depend on the technology that the high school offers, which is great, it is at home where I am struggling with because I do not have the tools that I have in the classroom.	3/3/2023 6:38 PM
36	Microsoft TEAMS! Would really love it if we could get greater access to TEAMS and the ability to create TEAMS channels and using Planner in TEAMS! I used it at my old job and absolutely loved it but it seems you need special approval to have that type of user access. The planner feature in TEAMS would be great because we could use it for personal faculty goals that we have to achieve, and provide more connectivity within a department. Faculty don't seem to have that type of accessibility. I teach evenings and all of my classes have moved to fully F2F but when I was hybrid, I used my personal laptop almost 80% of the time. Having an iPad or tablet is useful because sometimes you want to take office hours remote on ZOOM and not be tied to your laptop and have something easier to use than your phone. Sometimes use it for grading or responding email. Now that I have switched to fully F2F, I am in desperate need of a portable laser pointer/ppt slide movement (so that I can move around while lecturing). If there was a portable iPad that was able to also be set up like a doc cam, for annotating things on the slide, that would be really useful. I teach in the Biology department and the new building has us rather spoiled in the technology department, but all of our lectures are still in the old GS building and the technology there is very outdated, the chairs are uncomfortable for students and narrow, so that whole building really needs to be revamped. The ability to annotate on slides with a portable "electronic pen" so that students could see things on the screen as I annotate on the slide would be a great feature for F2F.	3/3/2023 6:21 PM
37	In order to offer more online courses down the line, it would be nice to have access to more simulation tools like Labster, etc. to meet the online lab requirements better.	3/3/2023 5:58 PM
38	Desktop computers in our computer labs and in my office are approaching their limit (around 10 years old). It would be beneficial to have desktop computers that are more up-to-date and tend to have fewer malfunctions.	3/3/2023 3:53 PM
39	Metal additive 3D Printing. The technology is really taking off in many industry sectors and will be the type of technology that's in high demand in the next five years.	3/3/2023 3:27 PM
40	The MUSC B18A and B28 students rely on a PA system in order to reinforce acoustic instruments and amplify electronic instruments. Their system was purchased in 2012 with fundraised dollars and sees hundreds of hours of use each year, is loaded in and out of trailers and transported weekly to performances. Program review requests that detail this use have been submitted for years and have recently ranked well by the ISIT committee. This year a MacBook (that runs soundscapes, virtual instruments, and controls the PA system) was funded, and that is amazing! However, the PA system itself is barely functioning, both subwoofers are broken, and yet the group continues to represent BC locally and regionally/nationally, making the best with what we have. Meanwhile, our HS feeder schools are receiving state-of-the-activity systems that are 3 times the cost of our program review request. Attending local shows with these HS shines a light on this discrepancy, and certainly it does nothing for recruiting future students.	3/3/2023 1:59 PM
41	Laptop carts to use with students in the classrooms would be extremely helpful when teaching writing and research.	3/3/2023 12:13 PM
42	For event services at the Campus Center, especially the Ballroom, I strongly believe everyone would benefit from a wireless connection option for presenting slideshows and other content from one's personal device. For example, rather than a wired HDMI connection from a laptop into the Ballroom AV system, have an option for wireless HDMI connection.	3/3/2023 11:42 AM

Q9 If you have additional feedback about the technology used at Bakersfield College that needs further explanation, please explain in the provided space.

Answered: 37 Skipped: 105

#	RESPONSES	DATE
1	how do i get adobe acrobat for free?	3/16/2023 12:30 PM
2	I'm good! At this time I have no major problems, no requests.	3/16/2023 7:09 AM
3	NA	3/15/2023 9:03 AM
4	I am very pleased and grateful for all the amazing work the IT department does at BC. Might be the best subset in the College.	3/15/2023 7:30 AM
5	Need student based scribe software loaded on hearing impaired student's laptop so that cloud based scribing like Zoom is not necessary. Cloud based software is not reliable.	3/14/2023 8:55 PM
6	None!	3/14/2023 8:16 PM
7	I recently had to sign a document in Adobe Acrobat and I could not do so from my office. This was true despite the fact that I got a new computer in my office over the summer. I was subsequently able to sign the document from home with an older personal laptop computer. This may be a software issue, but not sure. Some documents provided for the faculty contract may be in Word form, others in PDF form. Ultimately, it would be nice if those forms were consistent in format. Especially a form needed for evaluating a dept chair (or evaluating faculty) would not have "expanding windows" to write comments and once I sent my evaluation, the comments I wrote were cut off. This makes the document unusable for evaluation purposes.	3/14/2023 6:21 PM
8	Need access to more plug-ins for our Canvas courses. For example, I use Quizizz frequently, and it can integrate with Canvas but we still need that ability. I know there are other integrations that would be helpful as well.	3/14/2023 5:52 PM
9	Fewer unreliable apps and more focus on a couple that are consistent and easy-to-use. We are not all computer-savvy.	3/14/2023 5:43 PM
10	I think that all personnel on campus, including myself, would benefit from accessibility training. When I am creating documents and fliers for students, I try to keep accessibility in mind. However, it is not something that I have been formally trained in, and I know I have a lot of room for improvement.	3/14/2023 5:23 PM
11	N/A	3/14/2023 4:13 PM
12	n/a	3/14/2023 4:11 PM
13	N/A	3/14/2023 4:10 PM
14	None	3/8/2023 10:04 AM
15	I know there are fiscal challenges to supporting teachers and the recent plethora of hires complicates this issue.	3/7/2023 8:37 PM
16	Accessibility Officer or Coordinator	3/7/2023 1:44 PM
17	KCCD Secure is not always available on campus and wifi is not very good, especially in my office. I wish all the computer keyboards had the flat keys--once you're used to those, it makes using the old keyboards with higher keys difficult.	3/7/2023 1:43 PM
18	I noticed times that there are hours in the day that students are trying to request help in IT and there is no one available at the IT Desk or computer commons at vital hours of the day such as around lunch time.	3/6/2023 5:14 PM

2023 BC Annual Employee Technology Needs Survey

19	We often have issues with the projectors connecting to the computers. As well as the location of turning on projectors. For example, MS1 has the switch from computer to projector where it can easily be bumped and show what I do not want the students to see.	3/6/2023 11:14 AM
20	na	3/6/2023 10:19 AM
21	when new staff are hired there needs to be better preparation. new staff should have their basic tools already set up before starting. basics would be monitors. computer, keyboard, mouse, scanner if needed, printer and printer access.	3/6/2023 9:38 AM
22	N/A	3/6/2023 9:18 AM
23	None at this time.	3/6/2023 8:25 AM
24	No additional feedback.	3/4/2023 9:02 PM
25	I cannot get the computer in my office to print on campus even though I've had someone out to look at it. I end up having to print at home on my personal computer.	3/4/2023 7:33 AM
26	I just wished that we all new how to use our current technology to its fullest potential.	3/3/2023 6:38 PM
27	I need a class on how to make documents accessible using Adobe Acrobat Pro for posting to the website and with students to use in Canvas. Q3 Is confusing. I left it blank, at first, because I have everything I need. But, it wouldn't let me move on. So, I've now marked what I need to do my job, but that I already have.	3/3/2023 6:23 PM
28	You are all doing an amazing job! I have always had my requests fulfilled very quickly, and I have been spoiled by a BC laptop that was given to me since I write grants and have other responsibilities outside of my teaching so thank you for that! I just hope some of the things I have been spoiled with can be given to the faculty at a higher level. I wish more people used TEAMs. If this was wishful thinking, I would love to bring incorporation of a "hologram" technology to BC.....Like teach about the inside of the heart by being able to 3D project it right in front of the students, or teach the inside of bacteria or the 3D structure of DNA and it's chemical bonds using a 3D projection of the molecule.	3/3/2023 6:21 PM
29	It would be nice if we have access to more scientific databases and journals. I think that this is somewhat on the interface of technology and library?	3/3/2023 5:58 PM
30	Keep up the good work! As a faculty member, I strongly prefer Microsoft products over Google products, so please don't consider switching.	3/3/2023 4:19 PM
31	Support and versions maintenance of my existing software : Mastercam, Predator , and Camworks software has been spotty and disappointing, to say the least.	3/3/2023 3:27 PM
32	The computer screens in FA 47, 51, and 58 have issues. Either the screen is the wrong size or the font is too small or the screen itself is held up by a coffee mug.	3/3/2023 2:02 PM
33	We need better support for the products we have. Often requests for updates on computers/laptops or devices are delayed several months and it impairs the students ability to utilize the resource in the classroom.	3/3/2023 2:01 PM
34	Really appreciate the level of tech support we have on campus. IT has been super responsive in support of the Music Lab tech, and I have very positive experiences each time I interact with anyone involved with tech on our campus. I wish there was a higher (financial) priority placed on the physical/technology recourses that are required to maintain a college-level Performing Arts program in addition to the great human resources that we have in place. Thanks for all you do!	3/3/2023 1:59 PM
35	Not all teaching spaces I use have computer monitors, making it impossible to run a presentation in 'presenter view' and requiring me to turn my back to the students when using the technology.	3/3/2023 12:37 PM
36	It would be helpful to have BC laptops to use with our desktops to provide dual screens and enable us to take them home, so we are relying so much on our personal devices.	3/3/2023 12:13 PM
37	I think that it could improve in updating software on computers on a regular basis. It is especially important to keep operating systems and web browsers updated. It is annoying to have to request a tech to come to update web browsers. For everyone on campus to have the best experience with all of the browser based applications and web pages, browsers need to be kept up to date.	3/3/2023 11:32 AM