## ISIT Committee Meeting Notes 12/5/2022

## Zoom Meeting

Attendees: Brett Redd, Technology Services (ISIT Admin Co-Chair); Matt Andrasian-Jones, Academic Technology (Faculty Co-Chair); Brent Burton, Public Safety Program; Leah Carter, FACE; Kim Chin, Performing Arts; Dan Hall, Student Success & Technology, Bonnie Hammond, Applied Science & Technology (Electronics); Kalina Hill, Academic Technology; Kurt Klopstein, Mathematics; Katrina McClelland, DSPS; Alex Lara, Nursing; Aricia Leighton, Marketing & PR; Sara Manuel, Behavioral Science; Erin Miller, Social Sciences; Richard Miles, BMIT: Michael Muhme, Communication; Sara Palasch, Foreign Language & American Sign Language; Cynthia Quintanilla, Counseling; Kristin Rabe, Media Services/TSS (note taker); Pam Rivers, Academic Technology; Christina Rodriguez, IT/TSS; Kirk Russell, Library; James Selgrath, Agriculture; Heather Shaftstall, Allied Health; Tanya.Silva, Philosophy; William Velasquez, IT/TSS; Amanda Brucker, IT/TSS; Israel Mendoza, IT/TSS; Matt Moon, Physical Education; Jason Ament, Industrial Technology, Darren Willis, Engineering; Timothy Plett, Physical Science; Richard Marquez, English; Tim Bohan, Education; Scott Peat, Biology;

Absent: Stephanie Baltazar, CTE; Tatevik Broutian, Biology; Adel Shafik, Art;

Matt started the meeting via zoom at 4:01pm. Meeting minutes from 11/7/2022 are approved.

Approval of Agenda for 12/6/2022: No agenda additions, date of next meeting.

<u>Academic Technology General Updates (Rivers)</u>: FLEX week is coming the week before classes in January. Watch for the schedule. Implementing new focus on both Asynchronous classes. If workshops don't always work for you, this may be a better fit. Flex week will run January 9, 10, 11. Opening day is January 12 and New Faculty workshop is 1/13. Also, flex week will be using Hyflex for many of the sessions.

**2022 STUDENT SURVEY**: Student survey went out on November 1<sup>st</sup>. Matt asked for volunteers to review the data. The survey results are posted on the committee page. Matt asked for volunteers via a google form. Matt will reach out to whomever signs up and will have some info back for the February meeting.

**ISIT Prioritization Meeting (11/28/2022 3:30pm-5:30pm via Zoom):** The meeting happened and the results were provided. They are also on the committee page. Brett briefly went over the prioritization results.

**Student Success Technology/Student Help Information Desk:** Dan Hall updated that the DO is leaning towards a student portal and APP that is not what was originally pushed out and this is a good thing. Aricia, Pam and Dan are all part of the committee reviewing different solutions. They were not happy with the Ellucian solution – and ultimately, the DO wasn't either. They have found another product that will work with Banner and the DO can implement fairly easily. They are also researching a new CRM (Client Relationship Management) system. This will look at three groups, the pre-student, student, alumni – and will allow us to keep track of our students throughout their entire journey. Possibly replacing outdated Ocelot which they are unsure at this point. Ocelot does still offer a good deal for providing text messages. More to come.

## Technology Support Services (IT/MS) Updates:

Just a reminder of where to submit a support ticket – at <a href="https://support.kccd.edu">https://support.kccd.edu</a>

Software agreements (EULA's) need to start being completed earlier to allow for software to be purchased. We'd like to get all software on our fiscal year from July 1-June 30. Brett talked about the Welcome Center coming online in late December and early January. Also, the Gym in December 2023,

Delano LRC by July 2023, Arvin by October 2024, Agriculture by March of 2025 and Allied Health Remodel by July 2023. There's also the Residence Hall – which should be around January 2024.

Hyflex presentation was made to College Council on 12/2/2022 – very receptive. Conceptual overview and supportive.

Matt also is starting the ADA/Accessibility Task Force and will be seeking Task Force members. This will remain a Task Force for 2-years until they can make it into an official committee.

## Meeting ended at 4:24pm

Next Meeting Monday February 6, 2023 4pm via zoom