

## **ISIT Committee Meeting Notes 2/7/2022**

### **Zoom Meeting**

**Attendees:** Matt Andrasian-Jones, Academic Technology; Pam Boyles, English (ISIT Co-Chair); Leah Carter, FACE; Kim Chin, Performing Arts; Todd Coston, IT/TSS/DO; Dan Hall, Student Success & Technology, Bonnie Hammond, Applied Science & Technology (Electronics); Kalina Hill, Academic Technology; Kurt Klopstein, Mathematics; Alex Lara, Nursing (replacement for Nicole Hernandez); Sara Manuel, Behavioral Science; Richard Marquez, English; Richard Miles, BMIT; Matt Moon, Physical Education; Michael Muhme, Communication; Sara Palasch, Foreign Language & American Sign Language; Scott Peat, Biology; Cynthia Quintanilla, Counseling Kristin Rabe, Media Services/TSS (note taker); Brett Redd, (ISIT Co-Chair) Technology Support Services; Pam Rivers, Academic Technology; Christina Rodriguez, IT/TSS; Deb Rosenthal, Physical Science; Kirk Russell, Library; James Selgrath, Agriculture; Adel Shafik, Art; Heather Shaftstall, Allied Health; T. Silva, Philosophy; Travis Steele, Industrial Technology (Engineering); William Velasquez, IT/TSS.

**Absent:** Stephanie Baltazar, CTE; Tim Bohan, Education; Gian Gayatao, BCSGA President; Nicole Hernandez, Nursing; Aricia Leighton, Marketing & PR; Emma McNellis, SGA; Erin Miller, Social Sciences; Matt Moon, Health & Physical Education.

**Pam started the meeting via zoom at 4:10 pm. Agenda additions for 2/7/2022: None**

**Changes to meeting minutes from 12/6/2021 are applied and approved.**

**Approval of Agenda for 2/7/2022 and 12/6/2021 Meeting Minutes:** Dan Hall motioned to approve Notes, Erin Miller seconded. Motion carried – no abstentions. No additions to the agenda.

**Student Survey Small Group Review of the survey responses:** Brett had a small group: Matt, Kirk, Kalina and Brett all looked at the questions and provided feedback. Brett went through each of the reports and compiled the full report – it's on the committee webpage. Notably, several were complimentary but there were some that were not so much. Common theme was increase wifi capabilities. Chromebooks certificates, etc. Have better channels and processes for getting students help. A few rants about COVID restrictions. One or two are super negative, but overall mostly positive. Update the BC Website. Pam/Todd – Can we send out to the student list serve some kind of communication results? Suggested putting it in the Pulse newsletter for SGA that goes out to the entire student population. Many on the committee approved of communicating out. Kirk pulled out additional themes. Many were Wifi at home or own personal laptops were too slow. When reaching out for on-campus help, where did you go? Many site the library among others to help. What assistive technology do you use? Jaws and Kerzwell software are the biggest two that students use. Brett suggested tabling the questions until November of 2022 to discuss when we would ask for feedback again.

**Technology Plan Review:** Fall of 2022 – we should review now and be ready to go for November 2022 for approval. Organizational chart review – talked about the change of the department. We will discuss in March, create timeline for Fall 2022. The committee should review to see if there's anything they'd suggest.

**Academic Technology General Updates:** Pamela Rivers/Matt Andrasian Jones: Pam reported flex week went really well. Matt says stay tuned to upcoming AT workshops – check out the page and report out to your department. Zoom workshops with all the new zoom features are going to be offered as well.

**Student Success Technology/Student Help Information Desk:** Dan Hall student portal – student portal committee. KCCD has decided to go with the student portal Ellucian “Experience” is the name of it. It works with Banner. Replaces the old portal Inside BC. Newer portals will provide a really nice

dashboard for them. Faculty/staff will have a slightly different look – but similar to what students have. When will it launch?? Quite a bit of integration on the backend piece for the district office. Major web-revision happening (Aricia/BC Marketing is leading that). Banner 9 will change how we post grades/etc. You should attend a training when they are offered. Michelle Pena-Smith has been offering training here and there. If your area hasn't mentioned it yet – so that faculty aren't surprised mid-March when they need to drop students. FCDC says it will happen February 22, 2022. There will be links to training videos that Pam Rivers is creating.

Beyond contract for unique contacts – for Ocelot – 94k contacts as of this month, alone. \$1 for over each contacts \$1.10 for each new contact. Has someone done a cost-benefit analysis of this? Dan has a lot of anecdotal but has quantitative data that shows it's a good investment. Been very helpful for the Renegade Hub. Industrial Technology Pathway has used it and found it beneficial.

### **Technology Support Services (IT/MS) Updates:**

- A. Chromebook Loaner Program: 50-60 (well over 600 out right now) left for checkout. Bridge to BC checked out over 1000 in August.
- B. HyFlex Classrooms: Supply chain and other factors have put equipment on delay. We ordered early – but still have to wait until mid-April for Switcher to arrive.
- C. Staffing – Technology Services and Academic Technology: New Hires: IT we had 3 new techs start a few months ago: Erik Juarez Tapia, Guadalupe Nunez, Gerardo Maya and recently Jason Heidemann have started as Systems Support I position. We have an intern position available. Academic Technology: Mallory Gardner is the new Canvas Administrator, replacing Tracy. Kalina Hill is the program manager – eLumen and Canvas and other things.
- D. Other Business: Adel Shafik asked about using Adobe from home – instructor sends list of students over to IT – we (by email address) can access Adobe from home, providing they are enrolled in the class.
- E. Other Business: Sara Manuel asked how they (Psych B-5/etc., Instructor, descriptor and students) get Appstream for their classes. Do it for all Psych B-5 regardless as long as it's by instructor.
- F. Construction/HEERF updates;
  - a. BCSW: Done – we were able to get classes going – first two/three weeks online.
  - b. BC Delano Campus – Learning Resource Center– building broke ground January 24<sup>th</sup>.
  - c. BC Arvin Center – just got out of DSA and is going through the project bidding process for Fall 2022 groundbreaking.
  - d. Welcome Center – got pushed back due to the floor which had to be dug out of the building. Estimated occupancy is December 2022.
  - e. BC Annex Building (old bookstore) – on schedule – March/April 2022.
  - f. BC Science & Engineering Building: Summer 2022.
  - g. Renegade Athletic Center – Still Fall 2023.
  - h. Automall Classroom – Summer 2022
  - i. Agriculture Building – Demo in the summer – Old Sciences building for swing space until the AG building is complete.
  - j. Residence Hall – 156 beds – looks like apartments. Trying to get into DSA by March.

### **Meeting ended at 5:12/KR**

Next Meeting Monday March 7, 2022 4pm

Future Meetings (Mondays): April 4, 2022, May 2, 2022.

