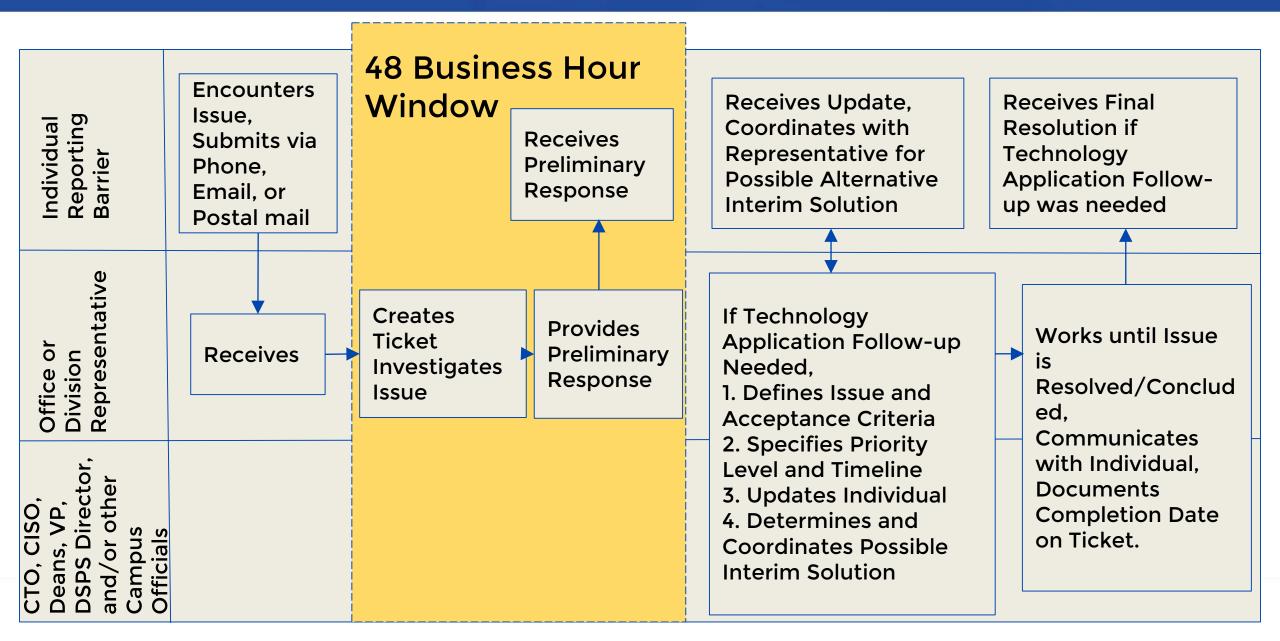


## **Process Flow**





1)

2)

3)

## **Process Flow**

Step 1	Step 2	Step 3
Individual Reporting Barrier Submits Issue via Phone, Email, or Postal mail.	<ul> <li>Office or Division Representative:</li> <li>1. Receives</li> <li>2. Creates Ticket</li> <li>3. Investigates</li> <li>4. Communicates to Reporting Individual within 48 Hours.</li> </ul>	CTO, CISO, Dean, VP, Campus Official Involved as Well as Appropriate Staff: 1. Works to Resolve Issue per Timeline
	If an Accessibility Issue is Discovered affecting Assistive or Information/Communication Technologies, Representative Consults with CTO, CISO, Deans, VP, DSPS Director, other Campus Officials, and/or appropriate Staff:	Office or Division Representative:

Documents Existing Accessibility Issue and

Individual and Coordinates Interim Solution

Specifies the Priority for Resolving the Accessibility

**Provides Additional Communications to Reporting** 

Acceptance Criteria in Ticket

- Communicates to Individual
  - 2. Documents the Resolution and Resolved Date on the Ticket



## **Process Flow**

