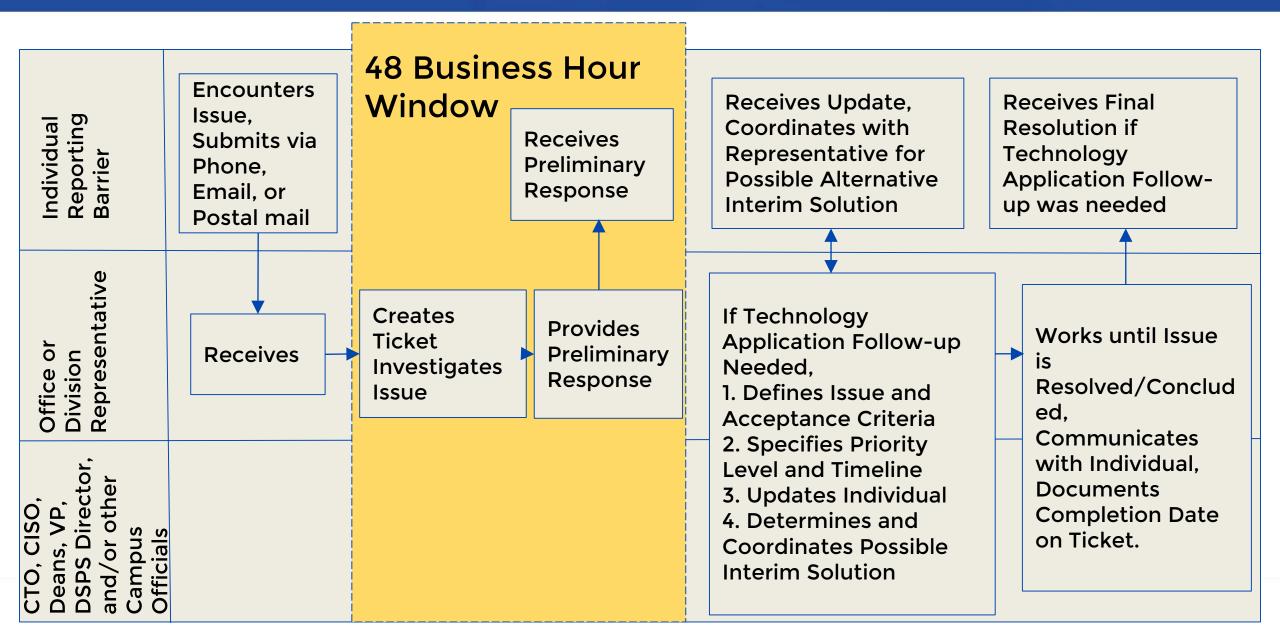


Process Flow





1)

2)

3)

Process Flow

Step 1	Step 2	Step 3
Individual Reporting Barrier Submits Issue via Phone, Email, or Postal mail.	 Office or Division Representative: 1. Receives 2. Creates Ticket 3. Investigates 4. Communicates to Reporting Individual within 48 Hours. 	CTO, CISO, Dean, VP, Campus Official Involved as Well as Appropriate Staff: 1. Works to Resolve Issue per Timeline
	If an Accessibility Issue is Discovered affecting Assistive or Information/Communication Technologies, Representative Consults with CTO, CISO, Deans, VP, DSPS Director, other Campus Officials, and/or appropriate Staff:	Office or Division Representative:

Documents Existing Accessibility Issue and

Individual and Coordinates Interim Solution

Specifies the Priority for Resolving the Accessibility

Provides Additional Communications to Reporting

Acceptance Criteria in Ticket

- Communicates to Individual
 - 2. Documents the Resolution and Resolved Date on the Ticket



Process Flow

