Q1 In the past year, to what extent have you USED...

Answered: 681   Skipped: 0

	I DON'T KNOW WHAT THIS IS.	NEVER	MONTHLY	WEEKLY	DAILY	TOTAL
...the learning management system called Canvas (Used for online classes and some face-to-face classes).	2.22% 15	4.59% 31	5.33% 36	35.65% 241	52.22% 353	676
...InsideBC. (portal)	0.00% 0	0.59% 4	8.16% 55	39.32% 265	51.93% 350	674
...BC student email system. (i.e. @email.bakersfieldcollege.edu)	0.00% 0	1.18% 8	4.28% 29	26.74% 181	67.80% 459	677
...computer labs on campus.	1.48% 10	35.50% 240	28.11% 190	21.45% 145	13.46% 91	676
...the pay-for-print system.	7.53% 51	53.62% 363	22.16% 150	11.23% 76	5.47% 37	677
...your laptop, tablet, or phone during class (for class related purposes).	0.29% 2	18.26% 124	14.73% 100	26.80% 182	39.91% 271	679
...wi-fi access.	1.32% 9	21.76% 148	6.91% 47	16.32% 111	53.68% 365	680
...BC web site.	0.15% 1	2.37% 16	18.07% 122	37.48% 253	41.93% 283	675
...Plato lab.	60.89% 411	31.11% 210	3.70% 25	2.67% 18	1.63% 11	675
...Aleks lab. (math lab)	37.52% 254	47.56% 322	5.76% 39	3.99% 27	5.17% 35	677
...assistive technology. (i.e. Kurzweil, Jaws, etc.)	62.98% 427	32.74% 222	1.18% 8	1.77% 12	1.33% 9	678

#	OTHER (PLEASE SPECIFY)	DATE
1	Some features limited access....	12/3/2017 10:28 AM
2	writing center math lab tutoring center	11/29/2017 11:04 AM
3	Wi-Fi is very week in the Math lab 2nd floor 113	11/28/2017 8:54 PM
4	;oh7b8fpm,ji ljomi,=-=0,i9nbt89880f7yy988867gi;piuib677	11/28/2017 8:52 PM
5	Pearsons my lab for medical terminology daily and ebscohost for research	11/28/2017 8:24 PM
6	I am an Auto Technology student, I feel like we need are own Auto Tech computer lab. we end up in the situation where are testing is delayed if another class such as a nursing class or a different auto class in the same time slot is using the the one lab in the industrial technology department. the wait times are a detriment to us	11/28/2017 7:51 PM
7	system is great just at times wifi is slow not to stream videos but slow to acess class materials	11/28/2017 3:47 PM
8	The wi-fi on campus is horrible.	11/28/2017 2:37 AM
9	Otherwise Good...	11/27/2017 5:55 PM
10	Make the wifi reach every part of the campus	11/27/2017 3:56 PM
11	Wifi is too slow	11/27/2017 2:33 PM
12	Printing system is a big failure.	11/27/2017 12:55 PM
13	Canvas being efficient is if the teacher is effective on updating grades and assiments. For the class I am taking, my teacher updates grade weekly.	11/27/2017 12:48 PM

14	i also use the canvas app as well	11/27/2017 12:15 PM
15	DSPS SERVICES - Daily	11/27/2017 11:58 AM
16	Please give us new chairs for the computer lab under the library in the basement they are super gross and they been here for years it's time.	11/27/2017 11:08 AM
17	Web Assign is used weekly for Chem B2A homework	11/27/2017 11:03 AM
18	wifi wont connect to iphone/verizon	11/27/2017 10:59 AM
19	Pearson MyMath LAb	11/27/2017 10:37 AM
20	WiFi is always spotty , please up the signal	11/27/2017 10:24 AM
21	Alexis program was used while taking a math course for that semester.	11/27/2017 9:29 AM
22	Student Government offices	11/27/2017 8:59 AM
23	Mastercam, Solidworks	11/27/2017 8:38 AM
24	what is assistive technology.. amd also questiin number is tricky.	11/27/2017 8:30 AM
25	Google Drive	11/27/2017 8:30 AM
26	Wi-Fi on campus sucks	11/27/2017 8:25 AM
27	I have a Galaxy S5 and the wifi login page will not load on its own, but luckily I wrote down the login website.	11/27/2017 7:51 AM
28	Firefly use weekly	11/27/2017 7:50 AM

Q2 Rate the effectiveness of ...

Answered: 681   Skipped: 0

	DIDN'T USE.	VERY EFFECTIVE	SOMEWHAT EFFECTIVE	SOMEWHAT INEFFECTIVE	VERY INEFFECTIVE	TOTAL
...the learning management system called Canvas (Used for online classes and some face-to-face classes).	6.02% 41	61.38% 418	24.52% 167	3.38% 23	4.70% 32	681
...InsideBC. (portal)	0.74% 5	72.50% 493	20.15% 137	2.50% 17	4.12% 28	680
...BC student email system (i.e. @email.bakersfieldcollege.edu)	1.32% 9	76.36% 520	14.68% 100	2.35% 16	5.29% 36	681
...computer labs on campus.	31.52% 214	39.47% 268	20.62% 140	4.86% 33	3.53% 24	679
...the pay-for-print system.	50.37% 340	21.93% 148	14.81% 100	6.37% 43	6.52% 44	675
...your laptop, tablet, or phone during class (for class related purposes).	14.96% 101	53.63% 362	21.04% 142	6.07% 41	4.30% 29	675
...wi-fi access.	15.74% 107	41.03% 279	19.41% 132	11.03% 75	12.79% 87	680
...BC web site.	2.97% 20	64.24% 433	24.93% 168	4.01% 27	3.86% 26	674
...Plato lab.	88.10% 592	5.65% 38	3.42% 23	0.89% 6	1.93% 13	672
...Aleks lab. (math lab)	81.80% 553	9.76% 66	4.73% 32	1.04% 7	2.66% 18	676
...assistive technology. (i.e. Kurzweil, Jaws, etc.)	92.61% 627	3.40% 23	2.07% 14	0.74% 5	1.18% 8	677

#	OTHER (PLEASE SPECIFY)	DATE
1	Some features limited access....Example as:Facebook Link to ELECTRONICS, as to note, one has tried to log into Facebook (successfully) and link to the BC web site for electronics, indication displays that request no longer accessible/provided	12/3/2017 10:28 AM
2	some of the computers in the computer commons needs to have web cams installed for for visual classes, such as American Sign Language. Many assignments require uploading signing assignments on video.	11/30/2017 6:05 AM
3	The instructors are not helpful at all. I always see them talking, is rare that they will come by ask if I need help. I thought they were getting pay to help the students succeed not to talk with their colleagues and ignoring the students.	11/29/2017 3:48 PM
4	your systems with canvas is very ineffective to say the least, don't know if its updates or the computers or my laptop. but I always have to switch between equipment	11/28/2017 8:54 PM
5	]/-ui-.d=oc-rp][d	11/28/2017 8:52 PM
6	Ni	11/27/2017 5:55 PM
7		11/27/2017 3:43 PM
8	Canvas is only good if the teacher actually uses it, let alone has the knowledge to use it correctly.	11/27/2017 2:47 PM
9	DSPS- EXTREMELY EFFECTIVE	11/27/2017 11:58 AM
10	The email addresses are to long...	11/27/2017 10:40 AM

11	Canvas does have its flaws. At times I was fortunate to have a hard copy of my essay in order to show I formatted correctly.	11/27/2017 9:29 AM
12	Student Government offices, somewhat ineffective	11/27/2017 8:59 AM
13	what is plato labs	11/27/2017 8:30 AM
14	Was not able to use Wi-Fi. Kept saying it was insecure	11/27/2017 8:05 AM
15	Wifi connections aren't strong near the north side of campus	11/27/2017 7:53 AM

Canvas does have its flaws. At times I was fortunate to have a hard copy of my essay in order to show I formatted correctly.

Q3 If you had problems related to one of the technologies in question #2, please specifically state the problem with the technology so we can address the issue.

Answered: 243   Skipped: 438

#	RESPONSES	DATE
1	The wi-fi was very limited to range as well as sometimes it would not connect due to the connection being very low or non existent. Some classrooms had no wi-fi at all.	12/3/2017 10:39 AM
2	This problem is nothing new related to the "BC-Technology" related to signing up for the Facebook link to the BC Electronics web site, as times in the past and currently are that it is not up dated, and denial to access with indications as request to or no longer accessible/provided..Have made notation to instructors and results are not conclusive....	12/3/2017 10:28 AM
3	The wifi on campus tends to connect with no internet connection, or doesn't connect at all to my portable devices. Our student emails would glitch from time to time on the gmail application. And I would have to enter my account information in order to log in. Inside BC works fine, I would just like to make a comment about accessing anything on the tool bar.	12/1/2017 9:59 AM
4	Not all teachers use canvas	11/30/2017 10:36 PM
5	the computers in the math lab, plato lab, and eops department run really slow.	11/30/2017 1:53 PM
6	The computers in the BC DELANO CAMPUS are out of date and half of them do not work! We too are Bakersfield College students, and we too need the same access to printing as the main campus people yet it has been a problem here that has always been ignored.	11/30/2017 10:50 AM
7	the wifi needs a bigger boost for people with laptops and phones for research etc.	11/30/2017 9:47 AM
8	I would like to learn how to use the assistive technology and learning new stuffs from it.	11/30/2017 9:10 AM
9	See comments above	11/30/2017 6:05 AM
10	Canvas would have problems login in. Recovering my password was very hard.	11/30/2017 1:13 AM
11	The wifi access is relatively slow	11/29/2017 5:05 PM
12	WiFi was very slow when I would connect my phone .	11/29/2017 1:30 PM
13	Had some fill in the blank quizzes on canvas that dropped some letters from the answer resulting in missed points. I was able to retake the test with full credit. I emailed canvas support about the issue and had somewhat ineffective response.	11/29/2017 1:27 PM
14	Wifi is very slow at times. Sometimes canvas is down when an assignment is due.	11/29/2017 12:39 PM
15	I always have issues connecting to the WIFI	11/29/2017 11:32 AM
16	none	11/29/2017 11:04 AM
17	The WiFi to use	11/29/2017 10:49 AM
18	Wi-fi is weak at some places on campus.	11/29/2017 9:42 AM
19	The pay-for-print portal in the library computer commons at times would not allow me to web log in to release documents for printing, and or would stall constantly for a good 15 minutes before it would pop up if at all.	11/29/2017 9:33 AM
20	The Wi-Fi is terrible on campus. If it lets you connect, it is incredibly slow. Almost unusable.	11/29/2017 9:25 AM
21	Did not know about tnem	11/29/2017 9:23 AM
22	I had problem with wifi and most of the time couldn't connect in class and sometimes in the library	11/29/2017 8:42 AM
23	Wi-fi access was sporadic and slow at times. Even though I used the Canvas app on my phone, I was required to login through internet (BC website) in order to use Canvas while on campus.	11/29/2017 8:32 AM
24	Having to login everytime to connect to the Wi-Fi?	11/29/2017 8:09 AM

25	The copy machines in the library are a bit old.	11/29/2017 5:33 AM
26	In certain rooms it's hard to connect to Wi-Fi	11/29/2017 3:01 AM
27	Wifi need tk be better	11/29/2017 12:03 AM
28	It's difficult to navigate Canvas. There seem to be multiple ways to get to each part of Canvas, but none of them are very clear, sometimes assignments and other things are found under another heading. A lot of professors don't even use Canvas.	11/28/2017 10:14 PM
29	The printing system is very complicated and we are always on time restrictions.	11/28/2017 10:03 PM
30	The wifi is actually really bad and it slows down my phone. I always end up just using my data.	11/28/2017 9:42 PM
31	Canvas needs to update calender, doesn't always show items, need to add alert to when and assignments are do. I have the app. I use it the most.	11/28/2017 9:27 PM
32	none	11/28/2017 8:52 PM
33	Was trying to take photos with my phone of the dry erase board to help myself keep up with note taking in math before the professor would erase his examples. This hasn't been very effective for me because I just ended up with a bunch of photos on my phone making it even more difficult to understand. It would be easier if i just understood and comprehend more than I do. Not really sure if there is anything that can be done for just trying to keep up with the class.	11/28/2017 7:56 PM
34	The wifi was basically unusable on my devices. (6s iphone and (1 yr old) mac book pro) super slow/ randomly disconnect. couldn't use reliably to do homework/in class assignments	11/28/2017 7:33 PM
35	Canvas is a bit confusing to use and does not offer as much customization as our professors would prefer. Often the way assignments are listed among other things is not very clear, and I find myself confused on what exactly is due soon and what has already been done.	11/28/2017 7:31 PM
36	WiFi is kind of slow, but that's understandable, and the range isn't that great.	11/28/2017 6:19 PM
37	Wi-Fi connectivity and latency spikes	11/28/2017 6:15 PM
38	The wifi signal is inconsistent in its functionality. I often have to disconnect from the WiFi and just use my cellular data.	11/28/2017 5:41 PM
39	I can never get access to wifi, especially in class.	11/28/2017 4:51 PM
40	Pay-for-print system has too many issues with connectivity and how to use it. I'm usually fairly good at using technology, but this system has had an issue each time I've attempted to use it efficiently. A more user-friendly interface would be extremely helpful.	11/28/2017 4:36 PM
41	The wifi can be really slow sometimes.	11/28/2017 4:33 PM
42	Just today i tried to pay online and it would not take my card it just declined it multiple times so i wasn't able to print out class materials or study guide	11/28/2017 3:47 PM
43	n/a	11/28/2017 2:14 PM
44	free print, or even if you charge make it more accessible, promote more on how /where printing is available. When possible lend out laptops, as not everyone can afford any type of computer or printer.	11/28/2017 1:45 PM
45	very weak wifi connection	11/28/2017 12:57 PM
46	None	11/28/2017 12:03 PM
47	the wifi disconnects easily	11/28/2017 11:01 AM
48	Wifi is just slow, but that is to be expected on a huge campus with so many students.	11/28/2017 10:59 AM
49	None	11/28/2017 10:19 AM
50	The Aleks math online class is somewhat confusing! But there is plenty of staff to give help when it is needed.	11/28/2017 8:23 AM
51	Wifi connection was real slow.	11/28/2017 7:20 AM
52	Not all teachers used Canvas and if they did, some barely posted. Would be nice if all/most teachers stuck to Canvas or at least a similar method for their classes. Felt pointless to have the Canvas app when only one professor used it once in a blue moon. I prefer using Canvas because all the information for assinments is all there -- provided the teacher gives it.	11/28/2017 5:27 AM

53	WiFi blocks a lot of websites and game apps	11/28/2017 4:05 AM
54	Computer labs took a very long time to load and would freeze often making time spent on homework even longer than nesecary. Stats teacher did not use ant technology made class harder to understand. Stats professor also never replied to emails making the email communication capability useless.	11/28/2017 2:37 AM
55	The wifi is not strong on certain areas of bc and my wireless network goes dead on the LA building area	11/28/2017 12:58 AM
56	none	11/27/2017 11:41 PM
57	WiFi is slow to.connect when using my laptop on campus.	11/27/2017 11:34 PM
58	Canvas Sometimes the answer that I gave didn't match exactly as the answer key, say I have more info than required, so I would be marked wrong. The Professor would have to go over answers and change grades.	11/27/2017 11:22 PM
59	Wi-Fi is unreliable in most classrooms, so using phones / tablets / laptops is not conceivable in those locations (e.g. the Engineering building).	11/27/2017 11:20 PM
60	Wifi doesn't reach the solar panel parking lot	11/27/2017 10:34 PM
61	Some days the internet access was down. The computer labs fill up quickly.	11/27/2017 9:40 PM
62	Sometimes the wi-fi access will be terrible when I need to use my phone	11/27/2017 9:25 PM
63	My ALEKA class format was unrealistic to recommend 40 hours per week for the B60 online beginning Algebra class. It was a 5 unit class that required learning totally from the program with videos linked that were NOT from McGraw-Hill! They didnt work, when they did they were muted and that is unethical. We werent given the option of purchasing the real ALEKS videos due to economics. I am sure its not just me who struggled with a lack of resources. Online education was developed for working students. This class was not. Nor likely are the other online B70 classes either. I have earned my ADN online and am 4 classes away from my BSN. I need good online math classes with a structured format.	11/27/2017 9:05 PM
64	Wifi while trying to get on Canvas via mobile constantly crashes.	11/27/2017 8:36 PM
65	NO	11/27/2017 8:18 PM
66	The canvas app on my phone worked but none of the professors would post grades.	11/27/2017 8:14 PM
67	I WISH THE @EMAIL.BAKERSFIELDCOLLEGE.EDU COULD BE CHANGED TO SOMETHING SHORTER	11/27/2017 8:07 PM
68	The wifi didnt reach certain areas and there are several dead zones around campus. Also canvas isnt always accurate with the grading.	11/27/2017 8:03 PM
69	The WiFi doesn't reach some classrooms.	11/27/2017 7:54 PM
70	Both in the MS and FA buildings, the WiFi is terrible. There is absolutely no service in the FA building for me; the MS building has mildly less horrifying reception. I haven't the least idea how these issues may be fixed, but it would be quite helpful if they were fixed.	11/27/2017 7:41 PM
71	signing in	11/27/2017 7:40 PM
72	The aleks program is wonderful. The math lab computers are terrible, they should be placed in the computer science hall of history in the business building :D. Wifi has so many dead spots and the speeds are extremely throttled. Ethernet ports are not readily available for laptop use so I am forced to use the wifi. When an ethernet is testing out at 900 Mb per second down. Also, please do not block chrome on the Math lab computers internet explorer is decieving you. It is actually internet exploder! :0	11/27/2017 7:10 PM
73	Wi-Fi slow can't really how into anything.	11/27/2017 7:10 PM
74	Alex: the explanations are more confusing than they need to be, and topics jump around instead of being linear. For example; you start with arithmetic readiness then go to factoring, to find the verticle angles then to exponents. For the majority of students in math you need to build from one topic to the next not going from B to E to A to D to C	11/27/2017 7:09 PM
75	computer labs sometimes are slow to respond to requested data	11/27/2017 7:08 PM
76	No	11/27/2017 6:59 PM

77	My only problem is that the wi-fi is sometimes really slow. That's all.	11/27/2017 6:53 PM
78	The wi-fi is extremely slow.	11/27/2017 6:41 PM
79	None	11/27/2017 6:33 PM
80	N/A	11/27/2017 5:55 PM
81	WiFi is very poor and cannot connect 90% of the time	11/27/2017 5:55 PM
82	I often got lost while searching for certain pages on the BC web site.	11/27/2017 5:38 PM
83	Registering for classes on Canvas this year proved to be a challenge. There was a mistake... occurred after an update and prevented me from being able to register early on.	11/27/2017 5:33 PM
84	When I try and log into my "inside BC" on mobile it will not let me and it says "error" or "contact BC web"	11/27/2017 5:29 PM
85	Cannot connect to school wifi	11/27/2017 5:06 PM
86	The computer lab computers sometimes take a long time to log you on.	11/27/2017 5:06 PM
87	the Wi-Fi coverage seems spotty throughout campus	11/27/2017 4:33 PM
88	The wifi is all messed up in the fine arts building. At least it is in the main lecture hall in there. There was also a couple times when the computers in a computer lab in the business building wasn't connecting well to the internet.	11/27/2017 4:19 PM
89	Often it takes a while for things to load and the WIFI often asks me to sign in again even though i did so an hour prior.	11/27/2017 4:19 PM
90	The computers in the library and in the lab my class is in are completely up to date and the software consistently has problems with the programs we use for our COMP B5 class.	11/27/2017 4:14 PM
91	the wifi in some classrooms did not always work when i needed it the most	11/27/2017 4:02 PM
92	None	11/27/2017 3:47 PM
93	None.	11/27/2017 3:47 PM
94	at times when I'm on campus and I need to use the wi-fi it tends to fail and I cannot receive important emails or information my professors send out.	11/27/2017 3:43 PM
95	WiFi was hard to log into. I have a MAC computer and had trouble staying logged in. I used my computer for online quizzes, hw, exams etc. Pay for print- it was hard to figure out how to load money onto my acct. without having to run to the finance office. This might be a convenience for the campus to not have a money machine but it also makes printing while in the allied health computer lab hard. That is quite the walk to the finance office. There are no specific instructions in computer lab. I had to search instructions on how to load money onto acct. please make this option easier, oh! I could only do it from a campus computer. :(	11/27/2017 3:22 PM
96	The Wi-Fi is very inconsistent throughout the campus.	11/27/2017 3:07 PM
97	Teachers need to be trained to use Canvas and to keep it updated consistently, and the notifications are annoying.	11/27/2017 2:47 PM
98	At times I have to enter my info. about 5 times for the WiFi to work and allow me to join.	11/27/2017 2:42 PM
99	Paying for printing is awful. Also the WiFi is very shotty here	11/27/2017 2:34 PM
100	During my online Aleks course the text book and instructional videos were "down" and not working my entire course. I was not warned of this and still expected to teach myself the material! It has been a nightmare, setting the students up for failure! I took an online course because I cannot come in yet still I am expected to spend everyday in the math lab for help. My professor took obver a month to respond to my emails for help.	11/27/2017 2:34 PM
101	N/A	11/27/2017 2:29 PM
102	wi-fi is somewhat slow, and I have never heard of the assistive technology.	11/27/2017 2:26 PM
103	The WiFi was slow in certain classes	11/27/2017 2:16 PM

104	I registered for classes for next semester and printed out my schedule. Went to check on my wait list status a week later and that it no longer showed I was enrolled in the class. There was no sign of me enrolling in the class. The class is now full and I am unable to get in. The only proof I have is the schedule I printed. I feel there was a glitch in the system as this happened twice and missed out on the classes I need for graduation this summer.	11/27/2017 2:14 PM
105	no problem	11/27/2017 2:08 PM
106	BC website is convoluted to navigate.	11/27/2017 2:04 PM
107	I didn't know we could use the school's WiFi.	11/27/2017 2:00 PM
108	The wifi never works for anything. Ever	11/27/2017 1:41 PM
109	The free wifi in the FACE building will kick people off of the secure network and will provide a slower connection.	11/27/2017 1:32 PM
110	The WIFI is a bit slow, it constantly is buffering on some parts of the campus.	11/27/2017 1:13 PM
111	The wifi on campus is spotty and doesn't always load. Also the bakersfield college emails can only be accessed through the inside bc website, and at times is not accessible on a phone, even using data.	11/27/2017 1:10 PM
112	N/A	11/27/2017 1:09 PM
113	Sometimes the printer's don't always work.	11/27/2017 1:07 PM
114	The printing system. There is always an issue with the printers at the delano campus.	11/27/2017 12:55 PM
115	For canvas their is human error and at time I have to mention to the teacher some assigment haven't been inputted into canvas. After they have graded and returned my Assignment.	11/27/2017 12:48 PM
116	the wifi could be faster and stronger	11/27/2017 12:44 PM
117	The wifi was complicated to get in to and didn't give me a strong signal in my class , super slow	11/27/2017 12:44 PM
118	not able to log onto bc wifi	11/27/2017 12:42 PM
119	My name has changed. My problem is my email and anything I have to long into with my email has them old name and then my professors ask me why that is different from my name on the role sheet, so I have to tell them my story or show them my change of name. My whole name has changed first, middle, and last.	11/27/2017 12:39 PM
120	The pay-for-print system charged me without printing out papers about 5 times including one large job in the computer lab for over 20 pages. Bryan in the Allied health department ended up printing it out for me that day since there were problems with the printer that day.	11/27/2017 12:35 PM
121	The WiFi is really bad. It would be great if it was faster and worked better.	11/27/2017 12:34 PM
122	The wifi is very iffy depending on where you are on campus, also, wifi seems to only be accessed by being inside the classroom, not in the halls or on the grass near an building, but in the classroom.	11/27/2017 12:32 PM
123	Almost every technology I used is very helpful and very effective, so I don't have issues with tha.	11/27/2017 12:19 PM
124	the computers that Bc tend to be very slow and take awhile to log on to	11/27/2017 12:15 PM
125	The wifi isnt always the best	11/27/2017 12:08 PM
126	I didn't use the assistive tech.	11/27/2017 12:07 PM
127	I've used the computers in the labs and they are absolutely horrible they are slow and take forever to bring up my work.	11/27/2017 12:07 PM
128	The computers are extremely slow. I had to wait 5 min for a power point to download.	11/27/2017 12:04 PM
129	I don't know how to access BC's wifi	11/27/2017 12:00 PM
130	Wi-Fi signals aren't strong enough	11/27/2017 11:54 AM
131	N/A	11/27/2017 11:51 AM
132	The school wifi doesn't work for me on my phone, I usually have to disable wifi while I'm on campus just to be able to use data for whatever I need internet access on.	11/27/2017 11:45 AM
133	Adding money onto printing account is not easy process	11/27/2017 11:32 AM

134	No problems.	11/27/2017 11:21 AM
135	The wifi connection doesn't reach everywhere	11/27/2017 11:13 AM
136	N/A	11/27/2017 11:11 AM
137	The wifi is extremely hard I use. I couldn't figure out how to use it all semester.	11/27/2017 11:08 AM
138	WiFi on campus is terrible.	11/27/2017 11:06 AM
139	The WiFi connects but works very very poorly	11/27/2017 11:05 AM
140	The WiFi on campus is very sporadic. Some areas of campus the WiFi is unavailable and some the connection is wonderful. Unfortunately, the WiFi seems to be set up to work better on computers rather than smartphones. I tried connecting to Web Assign to do my chemistry homework during an SI session on my smartphone and it was not allowing me to connect but it allowed the connection on my laptop.	11/27/2017 11:03 AM
141	The computers in the SS lab are ALWAYS really slow.	11/27/2017 11:02 AM
142	Pay-for-print system was not easy to use on a time crunch. I actually gave up on trying to get it everything taken care of so I could use it. The campus wi-fi often has only 1 or 2 bars making it almost useless and slow.	11/27/2017 11:02 AM
143	The WiFi for some reason doesn't really work for me so I have to use my internet.	11/27/2017 10:40 AM
144	The WiFi is completely useless and does not work on mobile devices.	11/27/2017 10:35 AM
145	On Canvas, the email box should be within the class. Right now it is separated and we read the email in one window, then have to leave this window and go the class window. So it would help if they were integrated.	11/27/2017 10:34 AM
146	Wifi is slow or does not work	11/27/2017 10:33 AM
147	No problem	11/27/2017 10:31 AM
148	The wifi signal at BC is so weak it's not even worth connecting to. I have an unlimited data plan on my phone so I use that instead, but I would imagine this is a set back for other students.	11/27/2017 10:30 AM
149	The wifi from the school and the one from my phone doesn't work on the top floor	11/27/2017 10:30 AM
150	The wifi sucks	11/27/2017 10:29 AM
151	When I tried to study outside (on the grass at FA or in the cafeteria) the wifi wouldn't connect and I just wanted to lay down and enjoy the good weather to focus.	11/27/2017 10:29 AM
152	Improve WiFi signal	11/27/2017 10:24 AM
153	Spread the word or make a handout for the centers with their purposes and locations.	11/27/2017 10:23 AM
154	No issues	11/27/2017 10:14 AM
155	The WiFi in classrooms (specifically the LA building) does not work ever. This is frustrating for when I need it for my iPad and laptop in class.	11/27/2017 10:12 AM
156	it would be better to have a better understanding of it	11/27/2017 10:09 AM
157	n/a	11/27/2017 10:06 AM
158	The wifi is very slow. The pay to print is inconvenient to most students, only one in the library on the top floor with everyone needing to use it is not convenient.	11/27/2017 10:06 AM
159	Finanacial aid link to scholarships.	11/27/2017 10:04 AM
160	It would be nice if ALL the professors could decide if they are going to use this or not. This is my third semester taking classes and I didn't find out about it until my second semester from a Cerra Cosa Professor. Even now out of four professors, only three use it, and I still do not know how to access it. In fact I have one professor that doesn't have anything listed for her class at all; it is as if her class doesn't exist.	11/27/2017 9:59 AM
161	N/A	11/27/2017 9:54 AM
162	The wi-fi is very bogged down and slow through the school making it difficult at times to look up items on the internet.	11/27/2017 9:54 AM

163	Alek website is difficult to navigate. Also, when working on problems the "next question " and "another solution " button are right on top of each other . This was EXTREMELY frustrating.	11/27/2017 9:48 AM
164	NA	11/27/2017 9:42 AM
165	NA	11/27/2017 9:42 AM
166	Canvas is more annoying than useful for both student and teachers according to personal experience and teacher's commentary	11/27/2017 9:40 AM
167	WiFi seems to never work	11/27/2017 9:40 AM
168	The wifi, even in the places where it's at it's strongest, is quite slow. The side of campus by the Fine Arts building is not only lacking in wifi, but even data signals are weak there.	11/27/2017 9:34 AM
169	I never had a problem with any of the systems.	11/27/2017 9:33 AM
170	Nothing specific comes to mind.	11/27/2017 9:33 AM
171	Aleks is just not as accurate as other services	11/27/2017 9:32 AM
172	The Wifi Access in the math hub is etheir limited or no access at all. It is specially hard for students to open canvas, youtube or internet related work inside the math hub	11/27/2017 9:31 AM
173	It is difficult to use Wi-Fi on campus.	11/27/2017 9:27 AM
174	N/A	11/27/2017 9:25 AM
175	The computer lab computers in the success center do not always work or allow my assignment to come up. It gives me a puzzle piece and that is all. Sometimes canvas gives me trouble on the app. It crashes a lot and kicks me off of it. My degree Path is not updated nor effective. When I met with a counselor, they informed me I took a lot of the wrong classes and was given about seven more classes to take.	11/27/2017 9:24 AM
176	Well there is not much I can say but the computers do slow down alot and take a while to log in.	11/27/2017 9:22 AM
177	The wifi can be very slow and there are times where it won't connect at all to the secure one and I'll have to use the unsecure one. There are also times where I can't connect to either	11/27/2017 9:21 AM
178	Canvas can be improved.	11/27/2017 9:06 AM
179	no problems	11/27/2017 9:05 AM
180	N/A	11/27/2017 9:04 AM
181	wifi at BC sucks too many people on it....just searches and searches. pay per print sometimes works and sometimes doesn't I am not sure if it is the computers or the printers or the print system.	11/27/2017 9:01 AM
182	Wifi access is very slow. Computers at library and lab take a while to start, or sometimes freeze and never go beyond the loading screen. Printers have used my balance but no files were sent to the printer	11/27/2017 9:01 AM
183	Wi-Fi access on campus is terrible. Student login to computers is terrible and takes much too long. Student login to canvas and portal requires too much time for typing in full email addresses rather than simply usernames or student ID numbers. Computers across campus do not all have the same operating system upgrades, making it difficult to use "any" computer for coursework purposes due to outdated systems having incompatible programs like Microsoft Office Suite. Student Government office computers are not up to date with the rest of the campus and also have incompatible programs due to the operating systems not being upgraded.	11/27/2017 8:59 AM
184	TurnItIn, which is used through Canvas, is somewhat unreliable, and causes much confusion between teachers and students.	11/27/2017 8:59 AM
185	The wifi does not connect to my items such as phone and tablet. But connects to my laptop daily although it is not a strong connection	11/27/2017 8:58 AM
186	Computer lab computers very slow to start up	11/27/2017 8:58 AM
187	wi-fi is very spoty, on campus. Professors are nat taking advantage of canvas, some of my professors donot useit.	11/27/2017 8:56 AM
188	With the pay for print system I credited my account then printed; I left enough to print 1 page and when I returned at a later date to print an assignment my credit was gone.	11/27/2017 8:56 AM
189	at times canvas has problems with updating or, and sending the instructors messages.	11/27/2017 8:55 AM

190	The WiFi has issues sometimes that make it difficult to complete assignments because web pages won't load.	11/27/2017 8:54 AM
191	no	11/27/2017 8:45 AM
192	Printing is expensive.	11/27/2017 8:43 AM
193	I had no problems with any of these technologies.	11/27/2017 8:42 AM
194	Not having money to print. Stop charging for printing	11/27/2017 8:40 AM
195	Wi-fi is slow which makes it less possible to use.	11/27/2017 8:38 AM
196	Canvas would not load sometimes	11/27/2017 8:36 AM
197	wi-fi acess imposible to connect for me.	11/27/2017 8:34 AM
198	N/a	11/27/2017 8:33 AM
199	the wifi speed is so slow my laptop freezes or simply gives me an error message, the data on my phone is faster but inconvenient with the small screen and the inability to use Microsoft word, excel, outlook, etc.	11/27/2017 8:32 AM
200	N/A	11/27/2017 8:31 AM
201	there is a ooen wifi. wich according o exoerts say that can be very unsafe for your labtop. whn using the wifi secure ia like very slow some thimes.	11/27/2017 8:30 AM
202	The BC Wi-Fi signal is really weak, it continues to crash for no reason.	11/27/2017 8:29 AM
203	Wi-fi needs a serious upgrade. The only place it's effective is in the library. I use it everyday while on campus and I have to go there to use it.	11/27/2017 8:25 AM
204	Make WiFi connection and range stronger. Problems staying connected	11/27/2017 8:25 AM
205	The Wi-Fi is pretty bad all over campus, especially in humanities and Shafer Hall.	11/27/2017 8:25 AM
206	Wi-if access is sometimes ineffective. At times I have been booted from access during lecture, which isn't really a problem but can be annoying as I use Microsoft one note and google docs for my lectures (both require internet to save content to cloud).	11/27/2017 8:22 AM
207	the pay-for-print system did not work for me and i do not want to put my credit card info onto the schools computers	11/27/2017 8:17 AM
208	An issue i had was with the wi-fi and its range. I would probably use my computer in classes if the classes i was in had access to wi-fi. There are some classrooms where it doesnt reach at all and there have been times where teachers ask us to look uo something and i am unable to because i dont have internet on my phone and i dont have wi-fi access	11/27/2017 8:17 AM
209	WiFi rarely connects and runs very slow	11/27/2017 8:16 AM
210	WiFi connectivity is horrible.	11/27/2017 8:13 AM
211	Slow/Bad wifi connection in places that say theres connection. Bad to no connection in FA buidlings	11/27/2017 8:12 AM
212	No issues	11/27/2017 8:11 AM
213	I've been having problems with the WiFi. There's times where the WiFi doesn't work at all	11/27/2017 8:10 AM
214	Slow connections freezes	11/27/2017 8:09 AM
215	I had no problem	11/27/2017 8:09 AM
216	The WiFi really spotty and it drops too often. Even if you're inside buildings and that's the best location to use the WiFi, it still drops in speed often. The only location where it does not is the library.	11/27/2017 8:08 AM
217	Computer labs and class computers. In SE7 there are multiple computers that "glitch" on a regular basis, effecting the class work we are required to do, as the program SPSS is required.	11/27/2017 8:08 AM
218	The wifi once in the library becomes very slow. It's frustrating especially when you need to get something finished fast.	11/27/2017 8:07 AM
219	WiFi is very slow	11/27/2017 8:06 AM

220	WiFi is kind of slow in some parts of the campus sometimes there's no WiFi at all. It is needed for those who don't have internet on phones, no signal areas, and laptops.	11/27/2017 8:06 AM
221	Arvin classes need access to WiFi for students. I have a digital version of my book and it's hard to get access to it sometimes without WiFi I predownload what I think I might need but if we need to look back or ahead I can't.	11/27/2017 8:05 AM
222	The WiFi was slow so I never used it for class purposes	11/27/2017 8:03 AM
223	Wifi sometimes doesn't connect to iPad. Takes multiple tries. Once connected it works well.	11/27/2017 8:02 AM
224	the wifi even in the classes is slow and then sometimes it would just kick me out of the webpage.	11/27/2017 7:58 AM
225	The WiFi on campus is terrible and rarely works.	11/27/2017 7:56 AM
226	never was able to use the wifi and i dont know how to fix that.	11/27/2017 7:55 AM
227	The website should be arranged in mind for ease of student navigation.	11/27/2017 7:55 AM
228	Some areas on campus, mainly lecture halls had poor or weak WiFi signals.	11/27/2017 7:54 AM
229	The wifi is not as good as in other schools. There is nonconnectivity in some buildings and we have to log in every time even though we use it daily!	11/27/2017 7:54 AM
230	Wifi connections aren't strong near the north side of campus. Not all teaches use canvas, and they should. Allows students to easily track their grades and see when assignments are graded.	11/27/2017 7:53 AM
231	I didn't have any problems.	11/27/2017 7:53 AM
232	None	11/27/2017 7:52 AM
233	Speed up B.C. system	11/27/2017 7:50 AM
234	WiFi router range. Website is hard to navigate if you don't know where things are. Stem printer communication problems.	11/27/2017 7:50 AM
235	Wifi doesn't always work. It will connect but won't let you load anything.	11/27/2017 7:50 AM
236	No problems to mention	11/27/2017 7:49 AM
237	There were no issues.	11/27/2017 7:48 AM
238	Wi-Fi is not very fast and takes a couple minutes to start working.	11/27/2017 7:48 AM
239	Weak wifi signals amongst the campus and having to pay cash to business office for print (I think the librarians should have ability to take currency and step are account up).	11/27/2017 7:48 AM
240	WiFi never works in LA building.	11/27/2017 7:48 AM
241	WiFi is slow.	11/27/2017 7:48 AM
242	The WiFi is super slow and sucks. If I want to follow PowerPoints online, I have to download it ahead of time before I get on campus	11/27/2017 7:46 AM
243	Wifi is rarely available to use	11/27/2017 7:46 AM

Q4 Tell us ONE thing Bakersfield College can do with technology to better support your academic success.

Answered: 368   Skipped: 313

#	RESPONSES	DATE
1	Bakersfield College could better their wi-fi system in range and dependability for the academic success of the students attending.	12/3/2017 10:39 AM
2	On-line seminar for students currently enrolled for semester classes (all categories) on being able to set up and use the campus WiFi (via secured methods to forbid any unauthorized outsiders hacking into our WiFi A.P.'s) online videos just as that is used for Q&A on BC main web page...Also could include a F.A.Q. for the students to learn and know before calling BC tech support and tying up resources...Also when using portable laptop, Firewall access via BC web access denied by Windows do to invalid SSL...	12/3/2017 10:28 AM
3	When you click for example; MyBanWeb. It transfers you to the whole page which than removes you from home page of Inside BC. If there is a way to where you can click MyBanWeb, Canvas or any of the tools listed and have it open in a different tab and continue to have InsideBC open on the original tab, that would be a great help! I believe it would be more efficient and easier for multi-tasking through the BC Website.	12/1/2017 9:59 AM
4	more computers and instructors.	12/1/2017 8:53 AM
5	Require all teachers to use and update on canvas	11/30/2017 10:36 PM
6	The wifi is VERY weak.	11/30/2017 7:27 PM
7	It would be helpful to be able to have a button option that allows me to return to the Inside BC portal from the myBanWeb. I always access the myBanWeb by first logging into InsideBC, but i keep having to retype the InsideBC address or logging in all over.	11/30/2017 3:12 PM
8	either update your computer system because they are really slow when you first turn them on.	11/30/2017 1:53 PM
9	Replace our computers (there's about 12) or at least replace the ones that do not work, update them and fix the PAY-TO-PRINT program. It's very confusing and complicated to use. It is constantly giving us the runaround. A second printer would also help us at the Lobby for Delano Campus. One is simply not enough.	11/30/2017 10:50 AM
10	to upgrade all computers to windows 10	11/30/2017 9:47 AM
11	Learning to handle machinery and how to repair them.	11/30/2017 9:10 AM
12	More professors use canvas for the students to keep track of what is due and when.	11/30/2017 8:01 AM
13	Install web cams on some computers	11/30/2017 6:05 AM
14	WiFi acces sucks! And it is so slow if you can even get a signal	11/30/2017 1:34 AM
15	Upgrade every chance the college gets. Before Canvas there was another app called doodle, not sure if thats the original name, but it would not work at all for me. Canvas improved a lot but has a few glitches.	11/30/2017 1:13 AM
16	Contact with teacher easier. Most teachers don't reply because Canvas is "annoying" or not easy to use for them. It's soooo annoying when I need help or have a concern about something & cant contact my teacher because they don't check nor reply to their Canvas messages and email.	11/30/2017 12:38 AM
17	None that I can think of	11/29/2017 11:59 PM
18	Stronger WiFi	11/29/2017 10:51 PM
19	Make the Wi-Fi better in certain areas of the campus	11/29/2017 7:25 PM
20	Continue to develop and improve canvas incorporation in classes.	11/29/2017 1:27 PM
21	Nothing, I know BC does everything possible, it just can't keep everyone happy all the time.	11/29/2017 12:39 PM

22	Make pay for print more simple. Maybe a payment system that is online for students to pay with debit or credit card. The current pay for print system is too inconvenient.	11/29/2017 11:32 AM
23	noe	11/29/2017 11:04 AM
24	Your phone	11/29/2017 10:49 AM
25	more computers in the library	11/29/2017 10:05 AM
26	I think there could be a program installed on the computers students can click on to ask for help. Although there are "need help," signs on the computers for students to use when they need assistance, it often takes the staff members a significant amount of time to see the signs and assist students. Therefore, if there is a light the staff members can see near the circulation desk, or on the computers they use, they can assist easily and effectively.	11/29/2017 9:33 AM
27	the programs should be faster when there up loading and when the program starts up on the pc.	11/29/2017 9:27 AM
28	Better Wi-Fi	11/29/2017 9:25 AM
29	Fix canvas and it will aid students	11/29/2017 9:23 AM
30	Many of us use our own laptops/devices in class. It would be helpful to have more outlets to power them up. I see many students selectively sitting in desks next to the walls, or they bring their own extension cords.	11/29/2017 8:32 AM
31	I think that Bakersfield College could do a lot better in their online courses; currently these courses are far below average and maybe looking at other online programs, such as CAVA might help.	11/29/2017 5:44 AM
32	Enable free, Or minimally priced WiFi throughout campus.	11/29/2017 5:33 AM
33	Increase the strength of the Wi-Fi	11/29/2017 3:01 AM
34	Have WiFi reach the certain parts of the campus cause sometimes it doesn't reach certain classes like that art room.	11/29/2017 1:53 AM
35	Better wifi	11/29/2017 12:03 AM
36	I believe the programs that Bakersfield College has set for me already help me academically! I cannot think of any chances that need to be done.	11/28/2017 10:39 PM
37	Simplify it.	11/28/2017 10:03 PM
38	Make the Wi-Fi faster.	11/28/2017 9:53 PM
39	It can provide charging areas where students can go and charge their devices.	11/28/2017 9:42 PM
40	fix the networks and Wi-Fi	11/28/2017 8:54 PM
41	none	11/28/2017 8:52 PM
42	Better student workers who understand how to use the technology	11/28/2017 8:24 PM
43	Not sure.	11/28/2017 7:56 PM
44	Improve the wifi connectivity/speed, some of my classes have no connection and very little to no cell reception to use the data either.	11/28/2017 7:33 PM
45	Improve the student access to WiFi	11/28/2017 7:33 PM
46	WiFi in all buildings would be a major plus, as cell-phones and laptops are useful in most subjects even during lectures.	11/28/2017 7:31 PM
47	Get WiFi with better range so everyone can successfully use it when needed from anywhere on campus.	11/28/2017 6:19 PM
48	transferring BC email from student to staff	11/28/2017 6:14 PM
49	Upgrading the WiFi signal aonfhat it's useable all the time would be really helpful.	11/28/2017 5:41 PM
50	easier access to the wifi, how to access it, password etc.. and make the connection better.	11/28/2017 4:51 PM
51	Perhaps include a small fee for printing services with enrollment and do away with the pay for print services? I don't know how that would end financially, but perhaps it could be investigated (in every class this semester I've heard students who couldn't get their assignment to print even though they completed it in time).	11/28/2017 4:36 PM
52	Free Mac books!! Haha jk	11/28/2017 4:33 PM

53	I would like to have more paper based assignments. I find the use of technology for every assignment hinders the possible learning for students.	11/28/2017 4:28 PM
54	make sure the speakers are connected in classes that have a projector so that we are able to hear when professors would like to share a video for us to see.	11/28/2017 4:00 PM
55	allow laptops in all classrooms	11/28/2017 2:58 PM
56	n/a	11/28/2017 2:14 PM
57	Not use the SAM program as it's not user friendly. I know computers and the different programs (Word, Excel, etc) and I had difficulty with the programs.	11/28/2017 2:10 PM
58	make it more readily available, more accessible (economically).	11/28/2017 1:45 PM
59	make mydegreepath better by making it properly show the classes and what they fulfill	11/28/2017 12:57 PM
60	Require a new "what if degree" report to be ran before students enroll in classes.	11/28/2017 12:25 PM
61	Better wifi	11/28/2017 12:03 PM
62	stronger wifi	11/28/2017 11:01 AM
63	Signing in for SI is entirely too long of a process. Especially if it's a popular and effective SI session. No point if you're missing valuable information just trying to sign in!	11/28/2017 10:03 AM
64	For canvas and bc student log in to stop crashing	11/28/2017 9:24 AM
65	Make general improvement to the BC website (better navigation, updated clubs, dates, more thorough explanations, etc.)	11/28/2017 8:28 AM
66	Have more computers available in the EOPS Study area.	11/28/2017 8:23 AM
67	Increase the Wi-Fi strength around the school.	11/28/2017 7:56 AM
68	Better connections to wifi.	11/28/2017 7:20 AM
69	Besides the Canvas stuff from the previous question, it'd honestly be nice if teachers checked their emails/Canvas more frequently. Obviously that's up to the teacher, but I've never had so many teachers not respond to my emails asking for help on things as I have this semester...it was very frustrating.	11/28/2017 5:27 AM
70	Require classes to include an online component to reinforce learning even if it's practice quizzes. Require professors to respond by and be available by email by a certain time. Make WiFi useful for cellphone use. Make insideBC more mobile friendly. FYI just downloaded BCapp didn't know it existed.	11/28/2017 2:37 AM
71	No so much with the technology but it's inconvenient to have papers printed and go to a different area to pay for it	11/28/2017 12:58 AM
72	Increase WiFi strength or range	11/28/2017 12:22 AM
73	Better WiFi	11/28/2017 12:02 AM
74	better computers/. more access to computers	11/27/2017 11:56 PM
75	Allow access to strong WiFi for all students to use, help place more capacity for computers.	11/27/2017 11:45 PM
76	Keep the school website up to date, improve the calendar.	11/27/2017 11:44 PM
77	update the search engine	11/27/2017 11:41 PM
78	Nome	11/27/2017 11:34 PM
79	I'm not sure. I'm only taking one class and am not very computer literate.	11/27/2017 11:22 PM
80	Make more teachers use canvas!!!! it actually helps me keep organized and helps me prioritize my assignments especially since I have learning disabilities. When the teachers upload the rubric's to the assignments, PDF's and other helpful materials it makes learning more interactive. Professor McAllister utilizes canvas very well and helps her students understand how to use it too. Not to mention it nice to be able to see your grade on a regular basis.	11/27/2017 11:18 PM
81	It would be of great help to the students if the printers had an option to pay cash when you don't have a credit card, instead of having to go to the cashiers office. In my previous college we had a card dispenser that you would get a card and in the dispenser you had the option to add any amount instead of going or asking someone for help.	11/27/2017 10:58 PM

82	Allow wifi to be in the solar panel parking lot	11/27/2017 10:34 PM
83	Better response from Counselors	11/27/2017 10:25 PM
84	Provideo free copies from ebooks as needed	11/27/2017 10:18 PM
85	Better WiFi	11/27/2017 10:05 PM
86	I'm not sure. Whenever I sit to do work, I feel like I'm a receptionist and I immediately feel tired and don't feel like doing my work. Or maybe that's a personal issue?	11/27/2017 9:58 PM
87	Make pay for print stations more accessible	11/27/2017 9:40 PM
88	Balersfield college should make printing free for all college students who attend BC.	11/27/2017 9:32 PM
89	Have better wi-fi connection	11/27/2017 9:25 PM
90	upgrade all computers	11/27/2017 9:14 PM
91	Calculate when student least use online technologies, and use that time for maintenance.	11/27/2017 9:10 PM
92	Have the option to purchase the ENTIRE videos with ALEKs and restructure the class to help students suceed.	11/27/2017 9:05 PM
93	New computers in the library	11/27/2017 8:59 PM
94	Honestly, I had one professor use canvas and it was the best experience while learning in college I could imagine. Professor Rutuku took the time to learn the how it operated and implemented it in our class very well. It worked so well for me, because like so many other students I'm on my phone a lot. it reduced my time studying, streamlined communication to the entire class, was able to view past essays with corrections, and the best part was the communication. I was able to easily communicate with my peers and professor. If every professor could use canvas to the abilities that Professor Rutuku did in our class, there would be a lot less confusion over assignments or anything related to a class really.	11/27/2017 8:18 PM
95	Just keep it going and maybe add a student building where all you do is relax and do homework.	11/27/2017 8:14 PM
96	Some areas on campus have choppy/unreliable WiFi access, so it randomly cuts out sometimes	11/27/2017 8:10 PM
97	the technology i use at BC is usually my own. the only thing i have used that is BC's are the computer labs and printers. those work perfectly fine. the adding funds to your account is very confusing, but other than that everything is effective for me.	11/27/2017 8:08 PM
98	I WISH THE @EMAIL.BAKERSFIELDCOLLEGE.EDU COULD BE CHANGED TO SOMETHING SHORTER	11/27/2017 8:07 PM
99	better the wifi	11/27/2017 8:03 PM
100	Have WiFi in every classroom	11/27/2017 7:54 PM
101	N/A	11/27/2017 7:41 PM
102	make the printing process simpler (and cheaper)	11/27/2017 7:40 PM
103	Broaden wifi coverage and boost the speed. Some ethernet ports in the library would be wonderful. The computers in the math labs take forever to boot and load a user profile. This is easily be resolved by installing SSDs into the old computers or by simply replacing them. The hard drive is the bottleneck.	11/27/2017 7:10 PM
104	Better Wi-Fi speed so we don't have to use our own internet.	11/27/2017 7:10 PM
105	Update the computers so they aren't so slow loading up.	11/27/2017 7:09 PM
106	search sometimes is not effective when looking for needed items. search needs revamp. i see issues where others don't. I have been in IT 40 years. I am upgrading my skills now	11/27/2017 7:08 PM
107	I think BC is already doing a fantastic job.(:	11/27/2017 6:53 PM
108	More online resources for required courses, such as math, reading, and English. Ways to reach out to all types of learners in each subject.	11/27/2017 6:47 PM
109	Improve wi-fi access.	11/27/2017 6:41 PM
110	Provide a personal notebook/laptop for students majoring in CompTIA and/or Computer Science.	11/27/2017 6:33 PM

111	The speed of the computers in the library are awfully slow. If you could resolve this issue that'd be helpful.	11/27/2017 6:28 PM
112	Tutorials of various subjects would be helpful.	11/27/2017 6:05 PM
113	It's more convenient for everyone if all the professors would use canvas.	11/27/2017 6:02 PM
114	WiFi	11/27/2017 5:55 PM
115	Fix the Wi-Fi	11/27/2017 5:55 PM
116	Nothing for me. I'm happy with the services.	11/27/2017 5:48 PM
117	Make the BC web site less confusing and easier to navigate.	11/27/2017 5:38 PM
118	Better WiFi	11/27/2017 5:35 PM
119	have head phones to check out	11/27/2017 5:34 PM
120	Have solar phone charging stations- or places where personal computers can be plugged in. Honestly, there just isn't enough space offered for students to work outside of the library and it is often overcrowded.	11/27/2017 5:33 PM
121	Work better on their my inside BC mobile and BC mobile email. It's more harder to do things on mobile and it will not let you log in all the time and says "error".	11/27/2017 5:29 PM
122	more convenient/working outlets	11/27/2017 5:28 PM
123	All websites should be more user friendly. The previous inside BC website was easier to navigate with its simple look; with the new look, it takes a while to get used to it and even then it's difficult to find things (I.e. Class schedule, signing-up for classes).	11/27/2017 5:24 PM
124	Make the printer available to connect to students laptops and have a way to add money to it without being on the computers at BC	11/27/2017 5:14 PM
125	The WiFi could be a bit better. It certain buildings the connection isn't so good. I struggle to keep my iPad connected in the Humanities building room 52.	11/27/2017 5:14 PM
126	Better wifi access and print lab access	11/27/2017 5:06 PM
127	Require all classes to use Canvas.	11/27/2017 4:37 PM
128	Keep bringing new tech into the classroom. I find learning using new tech to be very stimulating, thus facilitating greater focus.	11/27/2017 4:33 PM
129	Nail the wifi everywhere you can. Im not talking some weak wifi just to claim that you have it everywhere but like some quality wifi all over campus. For sure in all the building since I know it doesn't work in the fine arts lecture hall. And if you're feeling extra helpful, make sure the wifi works well outside the buildings as well like in the big walkways and in the parking lots and even in the stadium if you haven't done those things already. (oh and one other small thing, more outlets in the library. Gotta keep everything charged for those study marathons.)	11/27/2017 4:19 PM
130	Provide a tutorial for Canvas so students who are new to it can learn much easier.	11/27/2017 4:19 PM
131	Strengthen the wifi in certain areas of campus: i.e. the math building and arts building.	11/27/2017 4:14 PM
132	Something that Bakersfield College can do with technology to better support our academic success is to make the BC web page easier to access different files needed. such as minimize the different tabs.	11/27/2017 4:02 PM
133	Have a mental counselor for students going through mental problems.	11/27/2017 3:54 PM
134	Have stronger wifi connections in more parts of the campus	11/27/2017 3:50 PM
135	Nothing I can think of.	11/27/2017 3:47 PM
136	I would get better WiFi because the one that is currently in place is very slow	11/27/2017 3:43 PM
137	One thing Bakersfield College can do to improve technology wise is by making the wifi connection stronger throughout the entire campus rather than in some areas.	11/27/2017 3:43 PM
138	One thing Bakersfield College can do with technology would be to have more of it. Allow students to freely use phones because they do help with education. Also, maybe switching to having online tests instead of scantrons.	11/27/2017 3:40 PM
139	Make Canvas better. At times it won't let me log in.	11/27/2017 3:23 PM

140	We can be taught in a better way with new technology.lip	11/27/2017 3:11 PM
141	Make sure the Wi-Fi is good throughout the entire campus.	11/27/2017 3:07 PM
142	The wifi signals on campus could be better.. more classes should offer an etext.. I think the college should offer a tablet rental option or offer tablets at a discounted price.. The text books are heavy and hard to travel with for students using public transportation.. it would be much easier to only carry one tablet with all text books downloaded onto it.	11/27/2017 2:53 PM
143	Give us deserving students iPads to have and keep, and make it easier to obtain Office 365.	11/27/2017 2:47 PM
144	Fix the WiFi	11/27/2017 2:34 PM
145	If you offer an online class that includes the textbook, actually include the textbook! I should have been notified and provided with a paper copy AT LEAST!	11/27/2017 2:34 PM
146	Better WiFi throughout campus ... some areas of SE building do not get decent WiFi along with areas of the H building	11/27/2017 2:33 PM
147	Get a better wifi.	11/27/2017 2:33 PM
148	Get more internet access around campus in each and every building	11/27/2017 2:29 PM
149	Faster internet	11/27/2017 2:28 PM
150	update computers or at least change the keyboards to the computers	11/27/2017 2:26 PM
151	Make the WiFi better.	11/27/2017 2:16 PM
152	I think having a better WiFi connection throughout the school would be the most beneficial to students	11/27/2017 2:14 PM
153	Provide any type of technology Durning class time for those who can't afford it .	11/27/2017 2:08 PM
154	sometimes the computers run slow takes a long time for the computers to set up sometimes	11/27/2017 2:08 PM
155	N/A	11/27/2017 2:07 PM
156	Have more teachers actively use Canvas. It really helps.	11/27/2017 2:04 PM
157	Please, please, please get professors to use canvas more often. Especially to keep the students up to date with homework and grades.	11/27/2017 2:00 PM
158	Make it easier to register online.	11/27/2017 1:46 PM
159	Better WiFi all around campus . Most of the computers in SE 7 don't work and we have to buddy up for assignments which get annoying	11/27/2017 1:41 PM
160	All professor should have canvas and use it. ALL PROFESSORS	11/27/2017 1:41 PM
161	Speed up the process of computer start ups.	11/27/2017 1:22 PM
162	Have a rest area for students that are full time and are at BC all day, that way they can take naps when they have time	11/27/2017 1:18 PM
163	The computers are to slow	11/27/2017 1:14 PM
164	Besides the WIFI issue I believe the technology that I use now is sufficient.	11/27/2017 1:13 PM
165	Have better support in the library on the computers, I struggle to find help when I have a question about printing or how to print etc..	11/27/2017 1:13 PM
166	Better wifi around campus.	11/27/2017 1:10 PM
167	Wifi Access throughout whole campus	11/27/2017 1:09 PM
168	Clean up the website. Some things are hard to find if you don't already know where to look. (i.e. the nursing program application)	11/27/2017 1:09 PM
169	The sigh in to log into the Bakersfield College InsideBC takes too long. It's hard to type my email when it's long. It was easier last year to log in to the computer at the library and inside bc using mt student I.D. number.	11/27/2017 1:07 PM
170	Find a better way of printing. The previous method was better.	11/27/2017 12:55 PM
171	Not rely on it as a primary source of work; have alternatives available.	11/27/2017 12:49 PM

172	make the wifi faster	11/27/2017 12:44 PM
173	Faster wifi	11/27/2017 12:44 PM
174	Have a system in place to change email names to make the person who changed their name legally: through marriage, to protect them from a spouse/significant other, or personal reasons. Some people don't want to revisit an dead name.	11/27/2017 12:39 PM
175	The WiFi is too slow	11/27/2017 12:35 PM
176	The printers not charging me for jobs not printed.	11/27/2017 12:35 PM
177	Better WiFi.	11/27/2017 12:34 PM
178	Make the wifi more accessible and reliable.	11/27/2017 12:32 PM
179	Have more computers in the library and more staff to help students.	11/27/2017 12:19 PM
180	Ensure major-related programs are installed on all computers on campus, rather than just in labs.	11/27/2017 12:11 PM
181	Make the email domain shorter.	11/27/2017 12:08 PM
182	Upgrade the wifi	11/27/2017 12:08 PM
183	provide more online classes	11/27/2017 12:08 PM
184	have tech to loan out	11/27/2017 12:07 PM
185	get better computer systems.	11/27/2017 12:07 PM
186	Let us know about Wifi	11/27/2017 12:00 PM
187	Improve the Wi-Fi	11/27/2017 11:54 AM
188	Get updated technology	11/27/2017 11:53 AM
189	N/A	11/27/2017 11:51 AM
190	Personally, only the wifi on campus is my only concern, it is more of a hassle than useful in its current state. Overall, I know there's people who struggle with canvas, it should be easier to use by an average non-technology oriented person so that they could do online assignments as easily as regular assignments.	11/27/2017 11:45 AM
191	EVERTHING!!!!!! needs to be upgraded and all staff must be re trained and realize what is there main purpose there is to help students not keep them at bc forvever with false information and incorrect guidance!	11/27/2017 11:34 AM
192	Stronger WiFi signals.	11/27/2017 11:21 AM
193	Better connection everywhere like the gym area	11/27/2017 11:13 AM
194	I know allowing grades to be viewed on Canvas is an option, but some teachers don't post grades. If I could view grades for every class that would be really helpful.	11/27/2017 11:11 AM
195	please make it known to students what the wifi is so that it is easier to work on projects at school with their own computers/phones.	11/27/2017 11:08 AM
196	Make the WiFi better.	11/27/2017 11:06 AM
197	Better wifi	11/27/2017 11:05 AM
198	Make the pay-to-print system easier. For example, it is very inconvienent to have to pack up your things from the library to run to the bookstore to pay ten cents and run back to the library hoping there is still a table available all due to the fact of needing to print one sheet. If there was a system in place to be able to pay in the library near the printer I feel that would be more effective.	11/27/2017 11:03 AM
199	Fix the wi-fi. Make the Pay-for-print system something you can do quickly and easily online, or get rid of it.	11/27/2017 11:02 AM
200	fix the wifi, it doesnt connect to iphones.	11/27/2017 10:59 AM
201	Use your student ID as a possible quick login to the campus Wifi instead of having to put your whole email.	11/27/2017 10:57 AM
202	The computers at the computer lab are abysmally slow. Also the WiFi is very glitchy and causes my laptop to lose connection a lot	11/27/2017 10:50 AM

203	making the email more accessible such as from cellphone or home computers	11/27/2017 10:48 AM
204	Maybe for future BC students no give long email addresses and on BC website have more informative announcements, and walk through steps to how to use BC email	11/27/2017 10:41 AM
205	Stronger wifi connectivity	11/27/2017 10:38 AM
206	Get better WiFi.	11/27/2017 10:35 AM
207	When I register for my classes, it would be nice to be automatically taken to the open classes for my major instead of having to jump around by course. It would be nice to simply see a list of the open classes for all my major and English/math requirements I have not completed. Right now it is time consuming to see all the classes if I select a certain subject.	11/27/2017 10:34 AM
208	Better wifi for students	11/27/2017 10:33 AM
209	Don't pay for printing	11/27/2017 10:31 AM
210	Let their be wifi access in and around the art buildings.	11/27/2017 10:31 AM
211	Make the teachers use Canvas properly. It is a great resource but all of my professors this semester refused to properly utilize it in one way or another.	11/27/2017 10:30 AM
212	Shorten our emails	11/27/2017 10:29 AM
213	More technology and better WiFi	11/27/2017 10:29 AM
214	I wish more classes would integrate canvas for at least grading if possible.	11/27/2017 10:29 AM
215	Better navigation on the website, inside BC, and myBanweb.	11/27/2017 10:28 AM
216	Improve WiFi signal	11/27/2017 10:24 AM
217	Fix the canvas glitches	11/27/2017 10:23 AM
218	Perhaps extend the BC wifi ? Many students, including myself, go to their cars during break and try to do homework, but there is no wifi to allow us to do so. Would benefit many students!	11/27/2017 10:19 AM
219	Paying for copies is a hassle.	11/27/2017 10:14 AM
220	Please fix the WiFi so that students can access it in classrooms. (LA building).	11/27/2017 10:12 AM
221	Wi-fi connectivity is very poor in some places, like the lecture halls in the SE building.	11/27/2017 10:09 AM
222	teach us how to use these things apps programs	11/27/2017 10:09 AM
223	More wi-fi coverage. There are certain areas around campus where access to internet is unavailable.	11/27/2017 10:08 AM
224	n/a	11/27/2017 10:06 AM
225	Better wifi!!	11/27/2017 10:06 AM
226	make the wifi better for mobile devices	11/27/2017 10:01 AM
227	Make sure all students are on an even plane with at home technology as with school technology. I have an outdated laptop that won't even support Microsoft Word, so why bother using it at school? Google Docs is my go to program so that I can access my documents at home and school.	11/27/2017 9:59 AM
228	Wifi access and speed of computers need to improve a bit sometimes takes a long time o load pages	11/27/2017 9:57 AM
229	Make the wi-fi faster. Or at least better controlled in terms of speed when on mobile devices.	11/27/2017 9:54 AM
230	keep the school sites available specially during enrollment for classes.	11/27/2017 9:54 AM
231	Better WiFi connection	11/27/2017 9:51 AM
232	Have better wifi connection in all the classrooms. Some buildings are extremely difficult to get wifi	11/27/2017 9:48 AM
233	Better WiFi and please do NOT allow the teachers to use the videos without subtitles or videos from YouTube. (I'm Deaf). It is very annoying that YouTube videos don't really have good subtitles. I always watch the videos at home after watching it in the classroom to make sure I understand clearly.	11/27/2017 9:45 AM
234	Just a suggestion....the "@email.bakersfieldcollege.edu" is a little frustrating because it's so long. Can it be shortened down to "@email.BC.edu"?	11/27/2017 9:42 AM

235	Counselors actually reply to emails you send to them one.	11/27/2017 9:42 AM
236	Create a space within InsideBC for Public Safety Announcements and Campus Activities.	11/27/2017 9:40 AM
237	More online classes	11/27/2017 9:40 AM
238	Provide more computers to the computer lab in delano bc. Provide bigger classrooms.	11/27/2017 9:39 AM
239	SPSS program is too slow to operate in the computer lab.	11/27/2017 9:38 AM
240	Make print payment manager easier to find.	11/27/2017 9:37 AM
241	Better wifi. More range at least	11/27/2017 9:37 AM
242	Just make wifi stronger. Let more classes use laptop	11/27/2017 9:35 AM
243	Place wifi extenders or more routers around campus.	11/27/2017 9:34 AM
244	Better Wi-Fi service in the main campus.	11/27/2017 9:33 AM
245	Maybe have stronger wifi	11/27/2017 9:33 AM
246	Wi-fi improvement so I can access it for classes.	11/27/2017 9:33 AM
247	Give high internet access to everyplace in bakersfield college	11/27/2017 9:31 AM
248	Technology is such a dominant force in today's society I feel there should be tutoring center aimed at this specific subjector program that will be used. Not having to learn it at the same time while having to learn whatever said subject you are taking and it being of crucial use. If professors are given a CLASS on how to use canvas; why is it not offered to students as well?	11/27/2017 9:29 AM
249	Increase Wi-Fi routers.	11/27/2017 9:27 AM
250	have more outlets available	11/27/2017 9:26 AM
251	N/A	11/27/2017 9:25 AM
252	More teachers can use canvas, so you can follow your class grade and assignments that we're missed.	11/27/2017 9:25 AM
253	Keep it updated. Fix bugs and other crashing issues by using updated systems, hardware, etc.	11/27/2017 9:24 AM
254	It would be more useful is ALL instructors used Canvas.	11/27/2017 9:24 AM
255	Well they should have better systems because my grades do not show when I log in	11/27/2017 9:22 AM
256	Update the wifi	11/27/2017 9:21 AM
257	More on campus conputers	11/27/2017 9:18 AM
258	Better and longer range of wifi. In the LA building it's a little spotty.	11/27/2017 9:18 AM
259	Improve the WiFi speed and range so it's worth using, and make it use student email login.	11/27/2017 9:18 AM
260	Require all professors to use Canvas to better inform students on current grades and assignments	11/27/2017 9:14 AM
261	So far so good for me.	11/27/2017 9:14 AM
262	Fix inside BC. The system was better before	11/27/2017 9:12 AM
263	Maybe fix the printing system on a few computers since some of them don't pop up with the confirmation prompt for printing a paper while other do	11/27/2017 9:11 AM
264	More phone charger ports would be helpful	11/27/2017 9:10 AM
265	it would be cool if there was an app for the computer so i wouldnt have to keep going though my phone or my laptop and bigger icons with bigger words	11/27/2017 9:08 AM
266	Build a lay down rest area for students in wheelchairs.	11/27/2017 9:07 AM
267	Canvas can be improved.	11/27/2017 9:06 AM
268	nothing; it is efficient	11/27/2017 9:06 AM
269	nothing	11/27/2017 9:05 AM
270	I wasn't ever on campus I'm from Porterville and took Nutrition Online but Mrs. Miller did an excellent job with reminders on Canvas or emailing back ASAP.	11/27/2017 9:04 AM

271	N/A	11/27/2017 9:03 AM
272	get better wifi to be able to handle such a large mass of people	11/27/2017 9:01 AM
273	It all works very well for me.	11/27/2017 9:00 AM
274	Improve Wi-Fi access campus-wide.	11/27/2017 8:59 AM
275	Improve on-campus WiFi coverage.	11/27/2017 8:59 AM
276	Get more faster computers so everyone can Finish their work faster and everyone has an opportunity to do their work.	11/27/2017 8:59 AM
277	Speed up the internet	11/27/2017 8:58 AM
278	N/a	11/27/2017 8:58 AM
279	Have a much better or simpler way to pay to print.	11/27/2017 8:55 AM
280	link all campus websites to one location.	11/27/2017 8:55 AM
281	Make the WiFi connection smoother and have less bugs.	11/27/2017 8:54 AM
282	Bakersfield College is doing everything right. There is nothing to change.	11/27/2017 8:51 AM
283	make better access to classrooms when it comes to signal.	11/27/2017 8:51 AM
284	more wifi	11/27/2017 8:45 AM
285	Make printing more cost effective.	11/27/2017 8:43 AM
286	Enhance the WiFi, in some areas it doesn't work	11/27/2017 8:41 AM
287	Apply more computers to use with faster access	11/27/2017 8:41 AM
288	Stop charging for printing and Pearson should be allowed to be used on campus.	11/27/2017 8:40 AM
289	make the wifi better to be able to use more websites, and making the pay to print feature easier to use because not many people know how to use the thing.	11/27/2017 8:38 AM
290	Tech guys need to stay up to date on what future programs need to be installed because it can create an inconvenience if not already loaded.	11/27/2017 8:38 AM
291	Internet's speed is too slow, it takes long time to open a webpage. For example, last time when we took the test, it took about 10 minutes to open the webpage that made student get more nervous. That would be great if there have any way to improve this.	11/27/2017 8:37 AM
292	Better Wi-Fi since the campus is so congested and also explain the pay-for-print system better because I still have no idea how that works.	11/27/2017 8:36 AM
293	Have all the teachers use canvas so it's easier to see our assignments	11/27/2017 8:36 AM
294	No comment	11/27/2017 8:34 AM
295	Better acces to the wifi across certain parts of campus.	11/27/2017 8:34 AM
296	Bakersfield College can improve use of technology by having more workshops that discuss information on and use of the different tools provided such as Aleks, Jaws, etc. that not all students know about. This way those programs are used more if necessary for classroom help.	11/27/2017 8:33 AM
297	Better WiFi network throughout campus, please no potholes.	11/27/2017 8:33 AM
298	Free printing	11/27/2017 8:33 AM
299	Improve the wifi speed capability so my laptop stops giving me error messages.	11/27/2017 8:32 AM
300	Perhaps a more efficient Wi-Fi system.	11/27/2017 8:31 AM
301	have tje intructor talk abojt problems fro our homework, so it would be better to underatand. since we dint habe assistance	11/27/2017 8:30 AM
302	Have a requirement for teachers to use the same platform for grading, its kinda difficult to figure out grades whne they arent on the same website.	11/27/2017 8:30 AM
303	More computers in upstairs library.	11/27/2017 8:29 AM
304	Update systems and computers.	11/27/2017 8:29 AM

305	Free printing	11/27/2017 8:26 AM
306	Upgrade the wi-fi!	11/27/2017 8:25 AM
307	Make WiFi connections and ranges stronger. Needing to use google docs and other internet websites is hard when you can't stay connected during class	11/27/2017 8:25 AM
308	Access to more computers, maybe another computer lab.	11/27/2017 8:25 AM
309	-Improve WiFi -Newer, faster computers in library	11/27/2017 8:25 AM
310	Having more work online for I can get better at it.	11/27/2017 8:24 AM
311	Add projectors or smart boards	11/27/2017 8:20 AM
312	have all teachers post grades online and update weekly or at least monthly	11/27/2017 8:17 AM
313	Improve the wi-fi range. When there is range the wi-fi isnt slow but the range is bad	11/27/2017 8:17 AM
314	Expand their Wi-Fi areas.	11/27/2017 8:17 AM
315	Better WiFi	11/27/2017 8:16 AM
316	Make the pay-for-print site available from student homes because not everyone has their own credit card to use and don't want to risk losing someone else's having to bring it to school to use.	11/27/2017 8:16 AM
317	Fix the WiFi connectivity problem	11/27/2017 8:13 AM
318	Stop using outdated software and computers. It's extremely annoying waiting 5+min sometimes just for the computer to turn on, then more time logging in.	11/27/2017 8:13 AM
319	Stronger wifi to all buildings	11/27/2017 8:12 AM
320	The WiFi connection	11/27/2017 8:12 AM
321	Make sure everything works and if something doesn't workout signs around to let everyone know that it doesn't work	11/27/2017 8:10 AM
322	Secure wifi	11/27/2017 8:10 AM
323	Have professors update and grade canvis weekly	11/27/2017 8:10 AM
324	Better connection for wifi	11/27/2017 8:09 AM
325	Not sure	11/27/2017 8:09 AM
326	Improve the WiFi speed so it doesn't lag or consistently drop. An actual full coverage of the campus would be nice instead of certain Hotspot locations. Everyone I know or overhead talked about how they don't like to use the WiFi because it's so slow.	11/27/2017 8:08 AM
327	Respond and repair to computer issues in a more timely manner. SE7 has had computer issues since day one of Fall 2017 semester start.	11/27/2017 8:08 AM
328	Make faster WiFi!	11/27/2017 8:07 AM
329	Improve wifi	11/27/2017 8:06 AM
330	Faster and better wifi	11/27/2017 8:06 AM
331	I'm not sure if this applies to you or my cellphone coverage, but I have class in the library and sometimes the signal is really bad.	11/27/2017 8:05 AM
332	Bakersfield College technology is already wonderful, and the only thing I would just suggest is that Bakersfield College stays up to date with technology. Other than that I think everything is great.	11/27/2017 8:05 AM
333	Think BC is doing a good job now	11/27/2017 8:05 AM
334	Wi-Fi could use some improvement	11/27/2017 8:05 AM
335	WiFi seems sketchy in some areas of the campus.	11/27/2017 8:03 AM
336	Create more outlets for us to charge our laptops	11/27/2017 8:03 AM
337	Improve wifi.	11/27/2017 8:02 AM
338	Have new computers	11/27/2017 8:02 AM
339	You guys do a good job.	11/27/2017 8:01 AM

340	They can actually have all my teachers use canvas. One of my teachers doesn't use canvas and I have no clue what my grade is.	11/27/2017 8:00 AM
341	Have better stronger WiFi sometimes it doesn't reach my classes or a place I can study.	11/27/2017 8:00 AM
342	upgrade	11/27/2017 7:58 AM
343	Make WiFi more available. Not just in the classrooms.	11/27/2017 7:56 AM
344	Easier wifi connection	11/27/2017 7:56 AM
345	Update the WiFi so that personal computers and phones can be used on campus for school related activities.	11/27/2017 7:56 AM
346	faster networks and computers. Ive the wifi is very slow as well.	11/27/2017 7:55 AM
347	Inprove the wifi signal strength and speed.	11/27/2017 7:55 AM
348	Have more computer areas available to work on class projects other than math or English with available printers.	11/27/2017 7:55 AM
349	Provide wi-fi throughout the whole campus.	11/27/2017 7:54 AM
350	Better Wi-fi access	11/27/2017 7:54 AM
351	Improve wifi connectivity	11/27/2017 7:54 AM
352	Require teachers to integrate canvas into their grading system	11/27/2017 7:53 AM
353	Get faster WiFi it's spotty in some areas and some classroom maybe more extenders and better coverage.	11/27/2017 7:53 AM
354	Bakersfield College can have better WiFi for students computers/phones because it is extremely slow in some buildings.	11/27/2017 7:53 AM
355	Try and updating the hardware when necessary.	11/27/2017 7:52 AM
356	Nothing so far everything seems good the way it is	11/27/2017 7:52 AM
357	Fix the wifi so that we don't have to login every time and have it available everywhere on campus.	11/27/2017 7:51 AM
358	I should have to sign into the WiFi on a weekly basis	11/27/2017 7:50 AM
359	Better WiFi range when not in a classroom.	11/27/2017 7:50 AM
360	Have better computers in the EOP&S office sometimes they do not work it bothers me so much and if it possible to have word on every computer on campus.	11/27/2017 7:49 AM
361	New technology would be a great start, not state of art equipment but more new equipment can definitely help out with academic success	11/27/2017 7:49 AM
362	Let students use their own technology in class for class related purposes.	11/27/2017 7:48 AM
363	Stronger wifi and safe internet	11/27/2017 7:48 AM
364	Upgrade and optimize computers in all labs. Each computer should be up-to-date on software installed on each device– there is no logical reason why this hasn't taken place yet.	11/27/2017 7:48 AM
365	Provide better wifi throughout the school in all buildings	11/27/2017 7:47 AM
366	Install Phone/Electronic Charging Stations Please	11/27/2017 7:47 AM
367	I think they are already doing a great job.	11/27/2017 7:47 AM
368	Better WiFi	11/27/2017 7:46 AM

Q5 When you need support for campus provided technology, which sources do you typically use?

Answered: 586   Skipped: 95

ANSWER CHOICES	RESPONSES	
Your peers, friends or family	61.60%	361
Your instructors	47.95%	281
The lab assistants	17.41%	102
Search Google, YouTube, or another online source	42.49%	249
The BC Help Desk	16.21%	95
Library Staff	17.92%	105
Total Respondents: 586		

#	WHAT WAS THE TECHNOLOGY YOU NEEDED HELP WITH?	DATE
1	Resolving connection issues via WiFi, educated myself in lost connections (not alone on this matter), at times via internet connections btwn home & BC "TLS" errors BC side (Per Google analytical & Web Site Identity)	12/3/2017 10:28 AM
2	Login issues	11/30/2017 10:36 PM
3	the system in general computers are slow running	11/30/2017 1:53 PM
4	Always the print-to-pay or having difficulties with the printer itself. During late evening classes we do not have ANYONE to ask for help such as office staff, or help desk people and even our instructors cannot help.	11/30/2017 10:50 AM
5	Mainly the Apps	11/30/2017 9:39 AM
6	Sometimes the turn it in through canvas doesn't work	11/30/2017 8:01 AM
7	logging in	11/30/2017 6:05 AM
8	computer	11/30/2017 1:13 AM
9	Canvas, wifi access	11/29/2017 5:05 PM
10	Logging on and Registering for classes and navigating through the canvas app.	11/29/2017 1:30 PM
11	A misunderstanding. Nothing BC did.	11/29/2017 12:39 PM
12	Computer, phone	11/29/2017 10:49 AM
13	The pay-to-print.	11/29/2017 9:33 AM
14	Accessing Canvas.	11/29/2017 8:32 AM
15	Usually just getting different aspects of BC's online system to work with me.	11/29/2017 5:44 AM
16	How to add money onto account in order to print paper	11/29/2017 1:53 AM
17	Registering for classes.	11/29/2017 12:03 AM
18	Errors on my end that can easily be fixed.	11/28/2017 10:39 PM
19	Pay-for-print, and sometimes finding things at Inside BC	11/28/2017 10:14 PM
20	Printing from the library and registration process online.	11/28/2017 10:03 PM
21	Wi-Fi and canvas and inside BC	11/28/2017 8:54 PM
22	none	11/28/2017 8:52 PM

23	Printing	11/28/2017 8:24 PM
24	Canvas when I first used it while I was in summer school.	11/28/2017 7:56 PM
25	wifi	11/28/2017 4:51 PM
26	Printing	11/28/2017 4:33 PM
27	The technology is often unreliable when I need it. There has been many tech issues that delay the instructors lecture or lesson.	11/28/2017 4:28 PM
28	SAM	11/28/2017 2:10 PM
29	printing and just computer access	11/28/2017 1:45 PM
30	none really rarely canvas	11/28/2017 11:01 AM
31	Where to find information on the BC website. Scholarship website is frustrating. Says to answer the next question only if you mark "yes". However if the question doesn't apply to your situation you still have to put at least "n/a" or else your screen lights up like a Christmas tree from all of the red error messages! I nearly quit finalizing the form on numerous occasions.	11/28/2017 10:03 AM
32	with turn it in, I didn't know were to find the app that checks your submitted work	11/28/2017 8:43 AM
33	WiFi access	11/28/2017 8:28 AM
34	research papers	11/28/2017 8:23 AM
35	N/A	11/28/2017 5:27 AM
36	Not seeing grades on canvas.	11/28/2017 2:37 AM
37	How to use canvas	11/28/2017 12:58 AM
38	In class labs	11/27/2017 11:34 PM
39	Canvas	11/27/2017 11:20 PM
40	Im a freshman but so far I've only needed help using the printer	11/27/2017 11:18 PM
41	One time Revel wasn't working for me.	11/27/2017 9:58 PM
42	Pay for print information	11/27/2017 9:40 PM
43	Plato Lab few semesters ago.	11/27/2017 9:10 PM
44	See above comments.	11/27/2017 9:05 PM
45	finding books, class scheduling	11/27/2017 8:37 PM
46	Wifi	11/27/2017 8:35 PM
47	Just help navigating some of the research sites like ebsco or jstor, but was generally satisfied after being shown what to do.	11/27/2017 8:18 PM
48	i was confused on how to add funds to my BC account.	11/27/2017 8:08 PM
49	Printing out paper in the library while on the computer.	11/27/2017 7:46 PM
50	i was assisting a relative during their application and online testing and a link was working on campus but not outside. the file needed to be moved and related that to the help desk	11/27/2017 7:08 PM
51	Finding things on the BC website. I just used the search bar.	11/27/2017 6:53 PM
52	CNC programing	11/27/2017 6:43 PM
53	Accessing peer reviewed articles.	11/27/2017 6:41 PM
54	Instruction regarding the use of Canvas.	11/27/2017 6:33 PM
55	computer	11/27/2017 6:28 PM
56	Obtaining different web tools for various subjects.	11/27/2017 6:05 PM
57	Library	11/27/2017 5:55 PM
58	Fix the Wi-Fi	11/27/2017 5:55 PM

59	sign in issues, registration issues, downloading needed software to open programs used in courses.	11/27/2017 5:33 PM
60	Mostly inside BC or printer computers	11/27/2017 5:29 PM
61	The school wifi was down.	11/27/2017 5:24 PM
62	Format or WiFi	11/27/2017 5:14 PM
63	Canvas	11/27/2017 4:37 PM
64	Using Canvas.	11/27/2017 4:19 PM
65	As stated in #3, but I usually figure something out on my own or finish assignments at home.	11/27/2017 4:14 PM
66	bc computers	11/27/2017 4:02 PM
67	Classes	11/27/2017 3:56 PM
68	Computers	11/27/2017 3:47 PM
69	Mostly what was going in with my personal laptop.	11/27/2017 3:47 PM
70	Canvas	11/27/2017 3:40 PM
71	Canvas	11/27/2017 3:23 PM
72	Learning Canvas, printing and where to find certain online sources for Process Paper.	11/27/2017 3:22 PM
73	I needed help with the computer. I was having a problem with the computer and the librarian helped.	11/27/2017 3:11 PM
74	Printing and adding money to my account	11/27/2017 2:53 PM
75	I don't need help unless one of the copiers in the library breaks down.	11/27/2017 2:47 PM
76	Ways to upload documents that I didn't know how to.	11/27/2017 2:42 PM
77	Access to Canvas	11/27/2017 2:42 PM
78	Printing	11/27/2017 2:34 PM
79	To print, to play videos on Aleks...	11/27/2017 2:34 PM
80	N/A	11/27/2017 2:29 PM
81	can't remember	11/27/2017 2:26 PM
82	when I first started i was unaware how to print, register for classes and the staff was very helpful. It did take a bit longer than i expected to get the assistance but considering they did not have enough help .	11/27/2017 2:24 PM
83	Inside bc area	11/27/2017 2:08 PM
84	how to send emails with attached files and a good way to find articles for research.	11/27/2017 2:08 PM
85	Business Math, Accounting, Mr. Ivey Best teacher ever Award	11/27/2017 2:04 PM
86	Printing out papers.	11/27/2017 2:00 PM
87	Registering for classes.	11/27/2017 1:46 PM
88	How to manage the online library sources.	11/27/2017 1:32 PM
89	faster way to log on	11/27/2017 1:18 PM
90	During this semester I did not need any help, but I have used Canvas plenty of times this semester and I just follow the instructors directions.	11/27/2017 1:13 PM
91	Library computer	11/27/2017 1:13 PM
92	Canvas	11/27/2017 1:10 PM
93	Inside BC	11/27/2017 1:09 PM
94	For different class assignments.	11/27/2017 1:07 PM
95	Canvas	11/27/2017 12:49 PM

96	research	11/27/2017 12:42 PM
97	EBSCOhost or other systems like it.	11/27/2017 12:39 PM
98	Canvas and pay printing before i knew how to use them.	11/27/2017 12:35 PM
99	Printing Problems	11/27/2017 12:34 PM
100	how to use my laptop	11/27/2017 12:24 PM
101	logging on or finding certain sites	11/27/2017 12:15 PM
102	Canvas	11/27/2017 12:05 PM
103	Loading print to go	11/27/2017 11:29 AM
104	Logging into the Wifi.	11/27/2017 10:57 AM
105	Printing information from Pearson's MyMathLab	11/27/2017 10:37 AM
106	None	11/27/2017 10:31 AM
107	N/A	11/27/2017 10:30 AM
108	WiFi	11/27/2017 10:24 AM
109	Plato	11/27/2017 10:23 AM
110	Canvas	11/27/2017 10:23 AM
111	Bc portal	11/27/2017 10:14 AM
112	Pay for print system. WiFi.	11/27/2017 10:12 AM
113	n/a	11/27/2017 10:06 AM
114	Adding money to my account so that I could print.	11/27/2017 9:59 AM
115	Needed help for coding Java.	11/27/2017 9:54 AM
116	finding specific files that professors provide but don't typically show up in canvas	11/27/2017 9:54 AM
117	Finding a program on the computer	11/27/2017 9:48 AM
118	Videos	11/27/2017 9:45 AM
119	Pay for print. I now know how to use it thanks to the Student Operators :)	11/27/2017 9:42 AM
120	Making sure my BC profile was updated.	11/27/2017 9:42 AM
121	Uploading to Canvas	11/27/2017 9:40 AM
122	Finding resources for my research in the computer lab.	11/27/2017 9:38 AM
123	Navigating bc website	11/27/2017 9:37 AM
124	Wifi	11/27/2017 9:33 AM
125	Canvas and Aleks when needed.	11/27/2017 9:29 AM
126	research	11/27/2017 9:26 AM
127	The computer lab computers in the student success lab.	11/27/2017 9:24 AM
128	pay for print	11/27/2017 9:08 AM
129	Print earlier this semester.	11/27/2017 9:07 AM
130	ebsco host	11/27/2017 9:06 AM
131	I didn't know how to use this report system on Mindtap and my instructor clarified it.	11/27/2017 9:04 AM
132	Question about Canvas	11/27/2017 9:03 AM
133	printing and no I don't I just try not to use it or find another avenue	11/27/2017 9:01 AM
134	Printers because the sent files were not listed when I needed to print	11/27/2017 9:01 AM
135	Student Government computers	11/27/2017 8:59 AM
136	Locating the copy machine	11/27/2017 8:58 AM

137	With the pay to print system. I just ask who ever is around	11/27/2017 8:56 AM
138	Pay to print	11/27/2017 8:55 AM
139	setting up canvas	11/27/2017 8:55 AM
140	Printing in the library.	11/27/2017 8:51 AM
141	question	11/27/2017 8:51 AM
142	Computer labs	11/27/2017 8:42 AM
143	Pay to print	11/27/2017 8:42 AM
144	The pay for printing. I don't know how to create an account	11/27/2017 8:41 AM
145	Internet	11/27/2017 8:41 AM
146	I don't understand the question.	11/27/2017 8:40 AM
147	Wi-fi	11/27/2017 8:38 AM
148	I didn't need any help with technology, but if I did I would ask my peers or instructors.	11/27/2017 8:36 AM
149	More information about wi-fi access	11/27/2017 8:34 AM
150	Printing or internet problems	11/27/2017 8:33 AM
151	Knowledge of everything	11/27/2017 8:33 AM
152	Canvas- I solved issue myself, person helping me couldn't even figure out which class i was in and even told me i wasn't ever signed up for said class.	11/27/2017 8:32 AM
153	Finding certain links to my class	11/27/2017 8:30 AM
154	Logging onto Canvas	11/27/2017 8:30 AM
155	Canvas and the inside BC portal.	11/27/2017 8:29 AM
156	The pay to print system	11/27/2017 8:25 AM
157	In my opinion the pay to print system could use some improvements.	11/27/2017 8:25 AM
158	KCCD course registration system.	11/27/2017 8:23 AM
159	Inside BC	11/27/2017 8:22 AM
160	Keyboard didnt work, screen froze, monitor blacked out	11/27/2017 8:17 AM
161	Printing.	11/27/2017 8:17 AM
162	Aleks	11/27/2017 8:16 AM
163	Printing from a computer after logging myself off	11/27/2017 8:16 AM
164	Inside BC	11/27/2017 8:13 AM
165	turn it in	11/27/2017 8:13 AM
166	The printers	11/27/2017 8:10 AM
167	The drawing pen tablet for the Mac computers. The hard drive wasn't updated so the computer couldn't detect it when it was inserted.	11/27/2017 8:08 AM
168	Using the printer in the library	11/27/2017 8:07 AM
169	Computers and printers	11/27/2017 8:06 AM
170	Print out a page from the computer lab, I was unaware that it's only by credit card not cash	11/27/2017 8:05 AM
171	A few questions on how to find something on canvas.	11/27/2017 8:05 AM
172	Printing and loading money on my card	11/27/2017 8:05 AM
173	getting access to the wi-fi	11/27/2017 8:05 AM
174	Reset Password	11/27/2017 8:04 AM
175	Wifi	11/27/2017 8:02 AM

176	Just finding a few things for research.	11/27/2017 8:01 AM
177	To study.	11/27/2017 8:00 AM
178	computers	11/27/2017 7:58 AM
179	Getting the login page for the scholarship website to work. Used the BC help desk and hey got it working.	11/27/2017 7:56 AM
180	computers	11/27/2017 7:55 AM
181	Logging on	11/27/2017 7:55 AM
182	Email	11/27/2017 7:54 AM
183	Merging Mailboxes	11/27/2017 7:54 AM
184	I can't think of a time that I needed help, but I would most likely use google before reaching out to someone on campus.	11/27/2017 7:53 AM
185	Improving WiFi connection	11/27/2017 7:53 AM
186	The inside bc portal would not work.	11/27/2017 7:50 AM
187	Research website such as Ebsco	11/27/2017 7:49 AM
188	A computer in the lab at the humanities building wouldn't let me log in.	11/27/2017 7:48 AM
189	Printing from school computers.	11/27/2017 7:48 AM
190	Computer wasn't working	11/27/2017 7:46 AM

Q6 Tell us what assistive technology you've used in your classroom or lab.

Answered: 573   Skipped: 108

ANSWER CHOICES	RESPONSES	
I don't use assistive technology	96.16%	551
Kurzweil/Firefly	1.75%	10
Jaws	0.35%	2
Zoomtext	0.35%	2
Read and Write Gold	1.22%	7
Windows Magnifier	1.40%	8
Balabolka	0.17%	1
Calibre	0.35%	2
NVDA	0.17%	1
Dragon	1.57%	9
Total Respondents: 573		

#	OTHER (PLEASE SPECIFY)	DATE
1	Voice activated recorder - Sonocent Prgms	12/3/2017 10:28 AM
2	RN program online courses	11/29/2017 5:05 PM
3	connect Mc Graw Hill	11/29/2017 9:27 AM
4	We also used a large number of laptops to apply mathematics.	11/29/2017 5:44 AM
5	rslogix500 and mindsight	11/28/2017 7:33 PM
6	Stats lab	11/27/2017 11:34 PM
7	Microsoft PowerPoint	11/27/2017 6:33 PM
8	edmodo	11/27/2017 4:43 PM
9	Voice recorder	11/27/2017 2:42 PM
10	Can't remember	11/27/2017 9:45 AM
11	i use sonocent	11/27/2017 9:08 AM
12	Recoding device	11/27/2017 9:07 AM
13	Moodle	11/27/2017 8:59 AM
14	Canvas	11/27/2017 8:33 AM
15	Sonocent	11/27/2017 7:53 AM