2017 BC Annual Technology Needs Survey – summary by Gabi Martin

133 employees participated in the survey

Questions answered 1-8

1. Day-to-day activities relies on technology: 87.2 % responded either “everything or most I do is dependent on technology”
2. BC provided hardware used: 92.4% use desk top; 54.5% use projector; 35.6 % use laptop. Of equipment listed under other (15 responses) printer/scanner was listed 5 x, TV listed x2
3. Personal hardware used: 50% use remote clicker, 45.5 % use laptop, 35.9 % use printer, 32.6 % use tablet. Under other – of 13 responses cell phone was listed x7.
4. Software used: Microsoft word - 97.7 %, Microsoft excel - 90.2 %, Microsoft powerpoint - 82 %, Canvas was #7 with - 45.9 %. Assistive tech listed of 14 responses: Sage x3, Jaws x2, Dragon x2
5. Agree/disagree: tech used imperative to job – 97% agree/strongly agree; confident in ability to use tech 95.5% agree or strongly agree; faculty question: I know how to use tech to achieve course SLOs – 87.8%. Negative: 32.1% disagree/strongly disagree with ”I know how to request new technology” 24 % disagree/strongly disagree with “tech I currently use is up-to-date and well maintained” 13.6% disagreed or strongly disagreed with “I know how to request tech support” and almost 11% disagreed or strongly disagreed with “I receive tech support I need”
6. Personal benefit from new tech: in 47 comments - computer speed listed 5 x; better WIFI listed 4 x; improved phone tree listed 3x; projector for class room listed 3x.
7. BC would benefit from new tech: 37 comments – updating tech listed 7x; stronger WIFI listed 4x; updated phone tree listed 2x
8. Any other tech concern: 32 comments – Improve IT staffing listed 7 x; improved WIFI listed 3x; IT person in Delano listed 2x