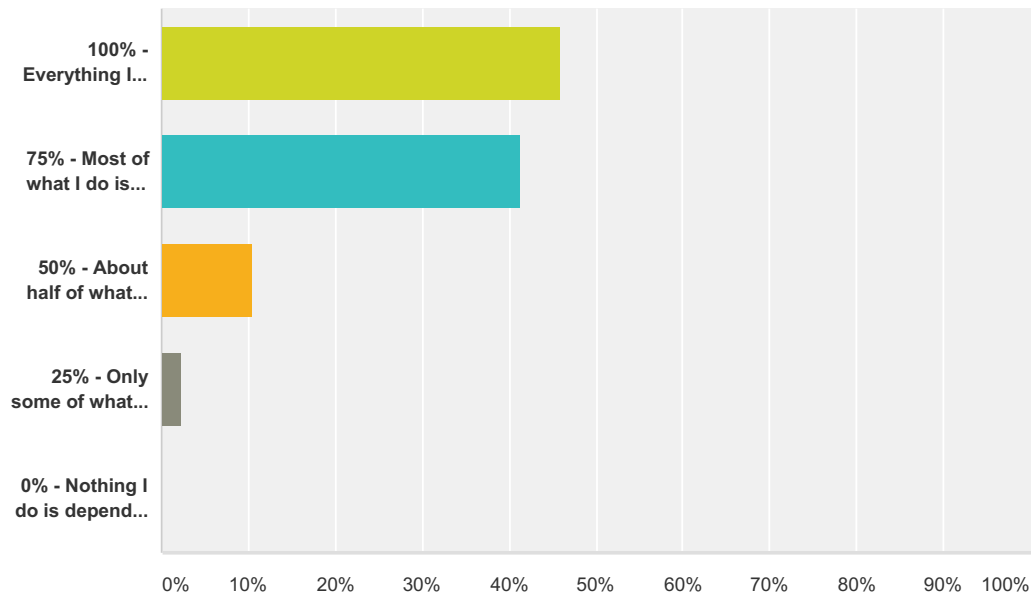


### Q1 What portion of your day-to-day job activities relies on technology?

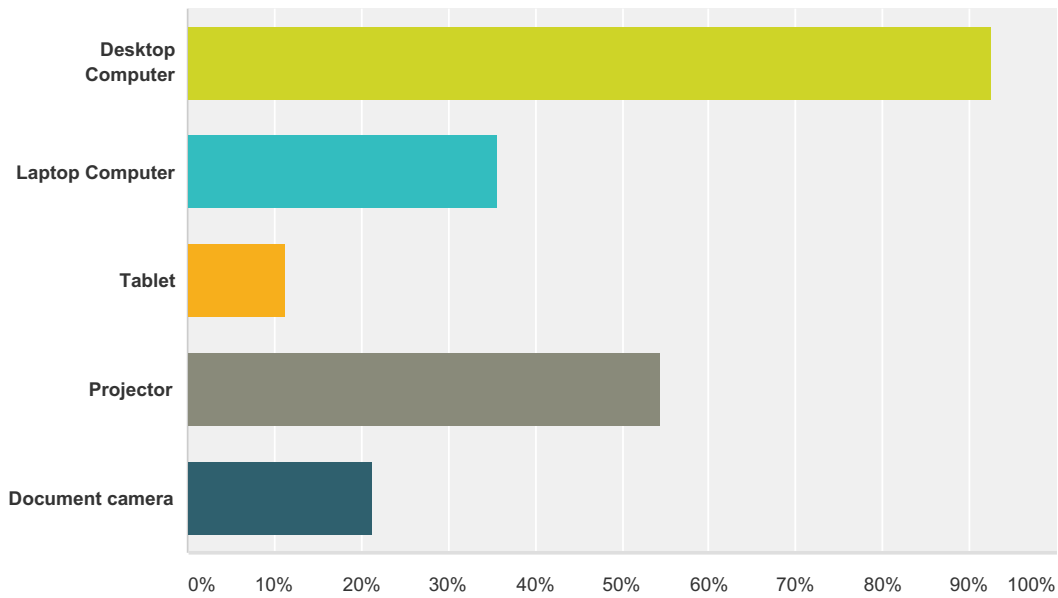
Answered: 133 Skipped: 0



Answer Choices	Responses	
100% - Everything I do is dependent on technology	45.86%	61
75% - Most of what I do is dependent on technology	41.35%	55
50% - About half of what I do is dependent on technology	10.53%	14
25% - Only some of what I do is dependent on technology	2.26%	3
0% - Nothing I do is dependent on technology	0.00%	0
<b>Total</b>		<b>133</b>

## Q2 What BC-provided hardware do you use? (select all that apply)

Answered: 132 Skipped: 1



Answer Choices	Responses
Desktop Computer	92.42% 122
Laptop Computer	35.61% 47
Tablet	11.36% 15
Projector	54.55% 72
Document camera	21.21% 28
<b>Total Respondents: 132</b>	

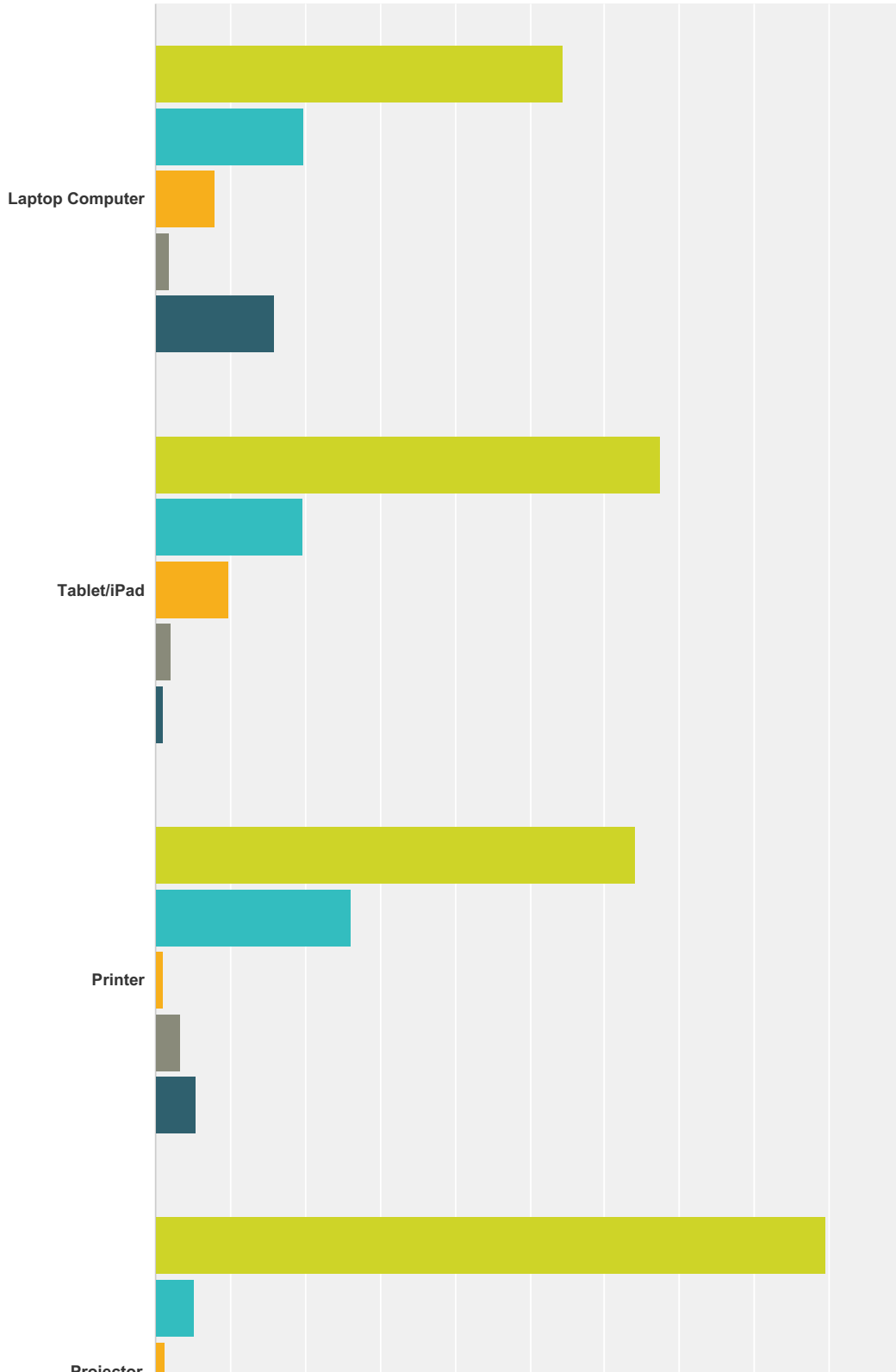
#	Other (please specify)	Date
1	TV Monitor	3/25/2017 1:33 PM
2	Classroom Screen!	3/25/2017 11:23 AM
3	logtech Camera	3/24/2017 10:00 AM
4	a lot of video technology, some training devices for sport	3/24/2017 8:53 AM
5	TV	3/24/2017 7:37 AM
6	Smartphone	3/23/2017 9:29 PM
7	SIM Man	3/23/2017 3:59 PM
8	Printer	3/23/2017 3:11 PM
9	Shared Printer	3/23/2017 2:43 PM
10	Scanner	3/23/2017 2:37 PM
11	computer lab on occasion	3/23/2017 1:43 PM
12	Copier/scanner; telephone;	3/23/2017 1:42 PM

## 2017 BC Annual Technology Needs Survey

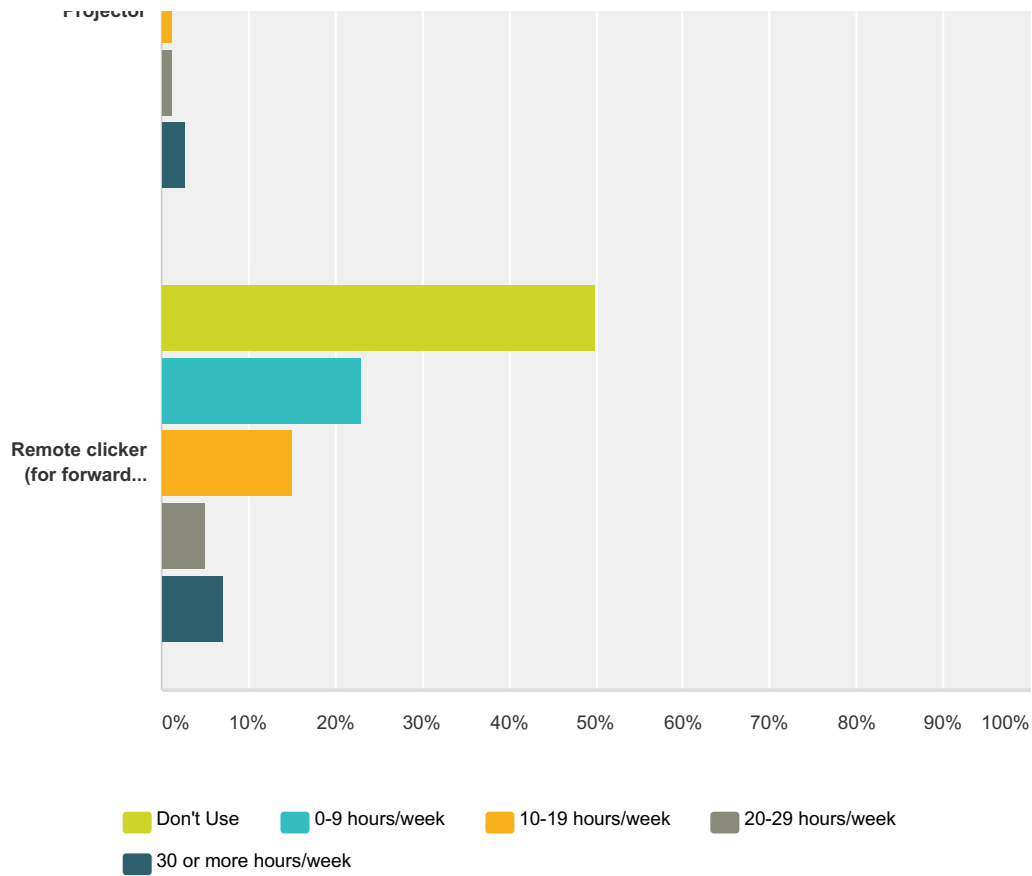
13	printer, copy machine, microform reader	3/23/2017 1:35 PM
14	Hot spot, remote clicker	3/23/2017 1:22 PM
15	DVD Player	3/23/2017 1:22 PM

### Q3 What personal hardware do you bring from home to use in your classroom or office? And how many hours per week do you use the technology?

Answered: 121 Skipped: 12



## 2017 BC Annual Technology Needs Survey



	Don't Use	0-9 hours/week	10-19 hours/week	20-29 hours/week	30 or more hours/week	Total
Laptop Computer	54.46% 55	19.80% 20	7.92% 8	1.98% 2	15.84% 16	101
Tablet/iPad	67.39% 62	19.57% 18	9.78% 9	2.17% 2	1.09% 1	92
Printer	64.13% 59	26.09% 24	1.09% 1	3.26% 3	5.43% 5	92
Projector	89.47% 68	5.26% 4	1.32% 1	1.32% 1	2.63% 2	76
Remote clicker (for forwarding PowerPoint slides, etc.)	50.00% 50	23.00% 23	15.00% 15	5.00% 5	7.00% 7	100

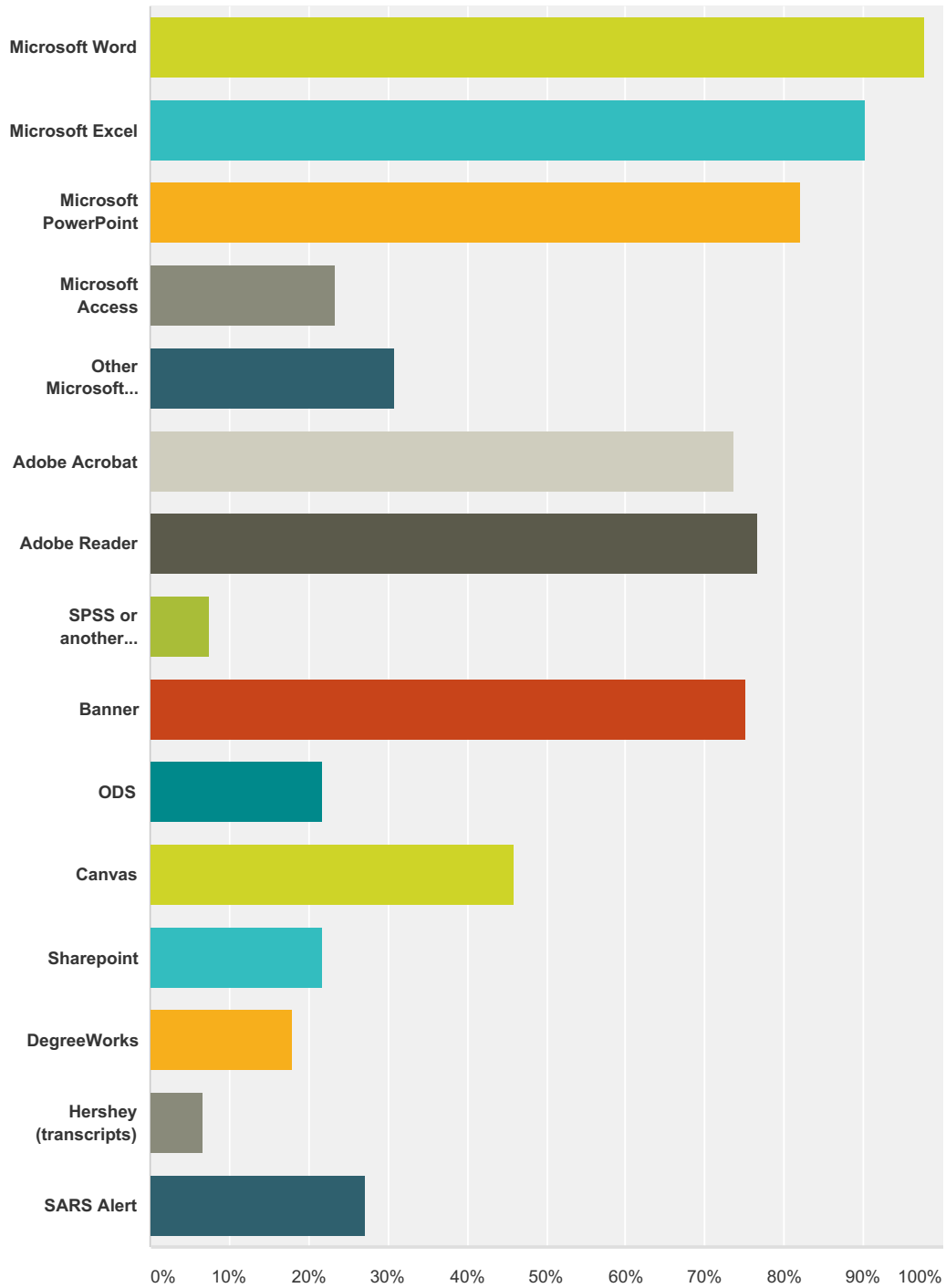
#	Other (please specify)	Date
1	my cell phone 1 hour	3/24/2017 10:00 AM
2	I don't use any personal hardware at school, but do most of my grading work etc. on home on my laptop.	3/24/2017 8:33 AM
3	iPhone - Always on	3/23/2017 10:41 PM
4	smart phone	3/23/2017 4:58 PM
5	I don't use equipment from home	3/23/2017 4:44 PM
6	cell phone	3/23/2017 3:28 PM
7	Cell Phone to run apps.	3/23/2017 2:51 PM
8	wireless mouse	3/23/2017 2:27 PM
9	Cell phone - texting, checking email	3/23/2017 2:23 PM

## 2017 BC Annual Technology Needs Survey

10	Paper Shredder, wireless keyboard, wireless mouse	3/23/2017 2:16 PM
11	Just my cell phone	3/23/2017 1:58 PM
12	BC provides all necessary hardware; I bring flashdrives	3/23/2017 1:33 PM
13	I bought a large screen monitor to use with desktop computer for my office. This was done at my expense in order to facilitate computer use.	3/23/2017 1:31 PM

### Q4 What software do you use?

Answered: 133 Skipped: 0



Answer Choices	Responses	Count
Microsoft Word	97.74%	130
Microsoft Excel	90.23%	120
Microsoft PowerPoint	81.95%	109

## 2017 BC Annual Technology Needs Survey

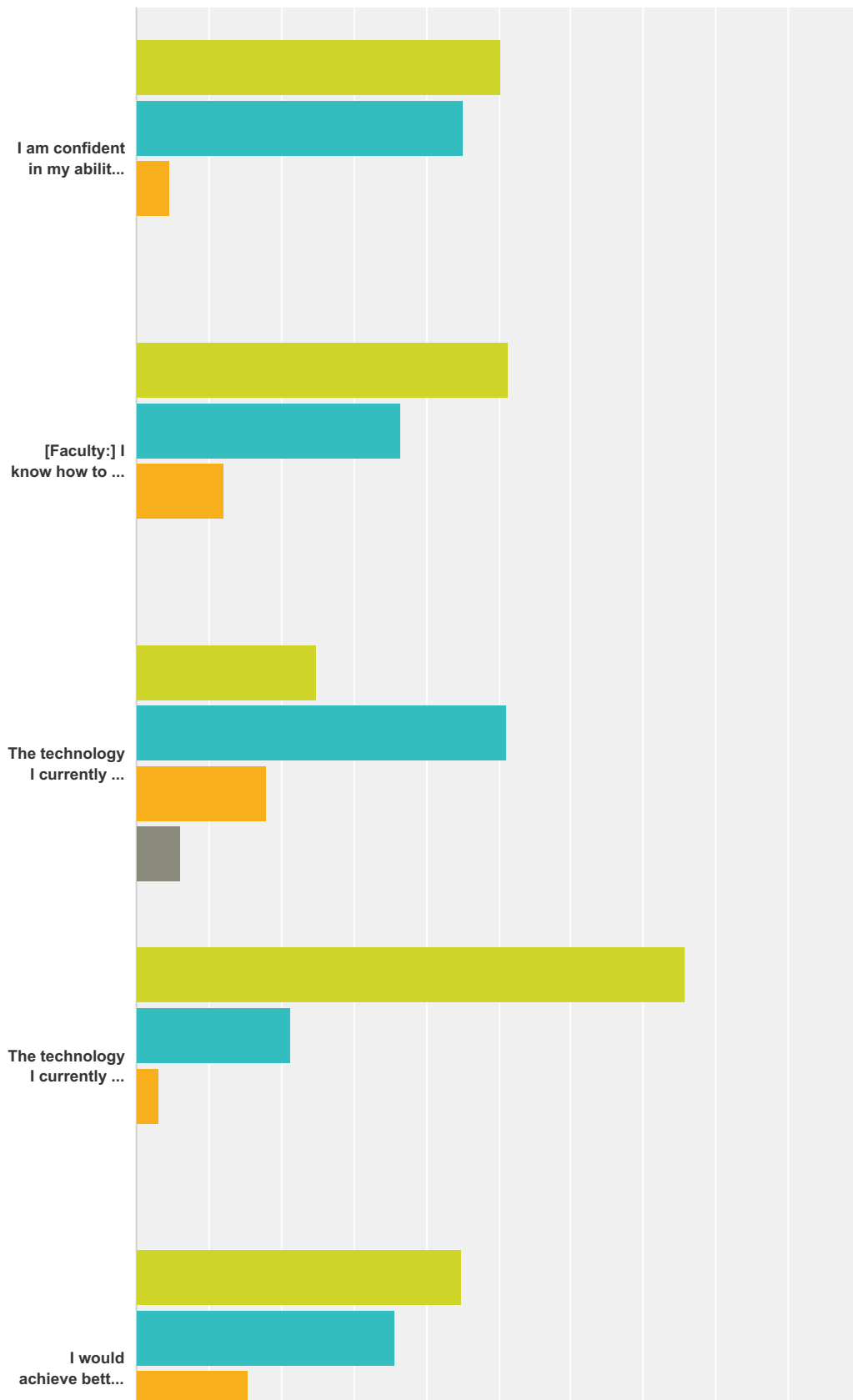
Microsoft Access	<b>23.31%</b>	31
Other Microsoft Office Applications	<b>30.83%</b>	41
Adobe Acrobat	<b>73.68%</b>	98
Adobe Reader	<b>76.69%</b>	102
SPSS or another statistical software package	<b>7.52%</b>	10
Banner	<b>75.19%</b>	100
ODS	<b>21.80%</b>	29
Canvas	<b>45.86%</b>	61
Sharepoint	<b>21.80%</b>	29
DegreeWorks	<b>18.05%</b>	24
Hershey (transcripts)	<b>6.77%</b>	9
SARS Alert	<b>27.07%</b>	36
<b>Total Respondents: 133</b>		

#	Assistive Technology (please specify)	Date
1	JAWS m, Dragon	3/24/2017 10:51 AM
2	All DSPS programs..Dragon, R & W gold, text to speach...	3/24/2017 10:00 AM
3	GoReact	3/24/2017 7:37 AM
4	SARS Anywhere, SchedulePlus+, ShoreTel, Firefox, Chrome, Internet Explorer	3/23/2017 4:51 PM
5	LINUX	3/23/2017 4:46 PM
6	SAGE, AcademicWorks, Raisers Edge	3/23/2017 4:44 PM
7	Class Climate (Scantron company)	3/23/2017 4:44 PM
8	ACH, Photoshop, Web Browsers	3/23/2017 3:37 PM
9	dropbox for cloud storage.	3/23/2017 2:51 PM
10	Pyramed, Maxient	3/23/2017 2:02 PM
11	SAGE	3/23/2017 2:01 PM
12	Jaws Read-Write Gold	3/23/2017 1:56 PM
13	SAGE, Raiser's Edge, Academic Works	3/23/2017 1:43 PM
14	AccuSQL	3/23/2017 1:22 PM

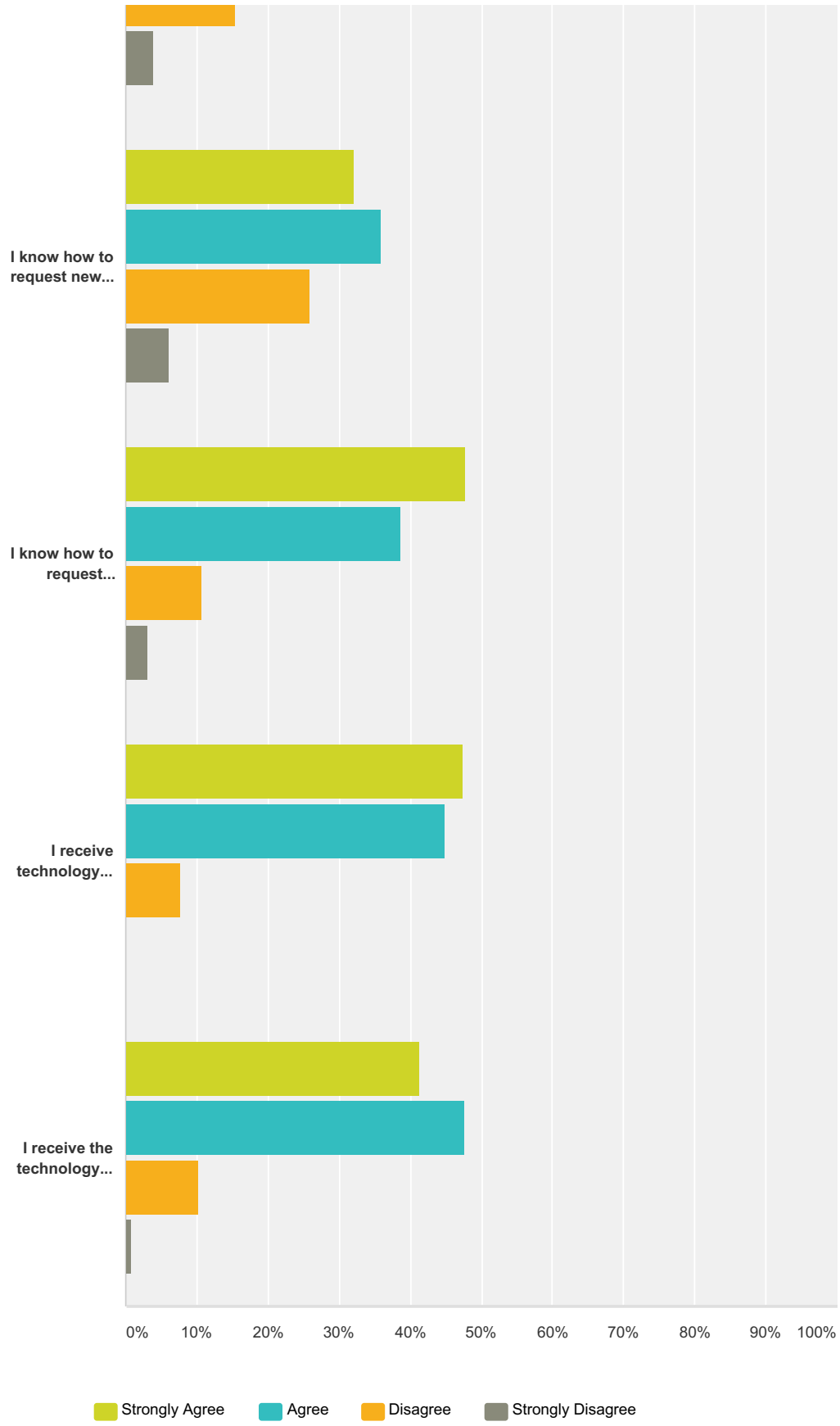


### Q5 How much do you agree or disagree with the following statements?

Answered: 133 Skipped: 0



# 2017 BC Annual Technology Needs Survey



Strongly Agree	Agree	Disagree	Strongly Disagree	Total
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## 2017 BC Annual Technology Needs Survey

I am confident in my ability to use the technology I currently use	<b>50.38%</b> 67	<b>45.11%</b> 60	<b>4.51%</b> 6	<b>0.00%</b> 0	133
[Faculty:] I know how to use technology to achieve my course SLOs	<b>51.35%</b> 38	<b>36.49%</b> 27	<b>12.16%</b> 9	<b>0.00%</b> 0	74
The technology I currently use is up-to-date and well-maintained	<b>24.81%</b> 33	<b>51.13%</b> 68	<b>18.05%</b> 24	<b>6.02%</b> 8	133
The technology I currently use is imperative to my job function	<b>75.76%</b> 100	<b>21.21%</b> 28	<b>3.03%</b> 4	<b>0.00%</b> 0	132
I would achieve better outcomes if I had new or improved technology	<b>44.96%</b> 58	<b>35.66%</b> 46	<b>15.50%</b> 20	<b>3.88%</b> 5	129
I know how to request new technology	<b>32.06%</b> 42	<b>35.88%</b> 47	<b>25.95%</b> 34	<b>6.11%</b> 8	131
I know how to request technology support	<b>47.73%</b> 63	<b>38.64%</b> 51	<b>10.61%</b> 14	<b>3.03%</b> 4	132
I receive technology support when I request it	<b>47.29%</b> 61	<b>44.96%</b> 58	<b>7.75%</b> 10	<b>0.00%</b> 0	129
I receive the technology support I need	<b>41.41%</b> 53	<b>47.66%</b> 61	<b>10.16%</b> 13	<b>0.78%</b> 1	128

**Q6 If you think you would benefit from new technology, please explain.(Please be specific: what technology do you think should be obtained? How would that technology help you in your job? How is it different from technology currently in use?)**

Answered: 47 Skipped: 86

#	Responses	Date
1	Smart boards would be great!	3/28/2017 7:51 AM
2	Keep classrooms current with new technology - ability to have a 3-5 year replacement cycle and budgeting for it.	3/27/2017 1:45 PM
3	Wifi upgrades in Gym. Increased accessibility of technology (projector/wifi) throughout.	3/26/2017 4:48 PM
4	Smart boards	3/25/2017 1:33 PM
5	Technology that consistently works in the classroom; allowing students present their groups projects. I have leaders in the community that I would like to Skype for face to face presentation and interviews for our student leaders.	3/25/2017 11:23 AM
6	N/A	3/25/2017 9:33 AM
7	keeping up to date with the new programs for education: Quizlet, Prezi, etc would be helpful. There are a lot of new programs out there to engage students electronically that I am unfamiliar	3/25/2017 6:44 AM
8	It depends on the campus where I am working. In Delano, it is impossible to get support when the technology does not work. When I work at FPU, I do not have a printer and so I end up either driving to campus to print stuff out or printing it out at home or in the worse case scenario going to Kinkos to print it out. I am an adjunct and so it is pretty unfair. On campus, I do not have access to a printer that is connected to a computer unless I go to the library, print one copy out, and then go to the printer in my department to make multiple copies. I need to be able to make the copies myself instead of going through the print center because of my schedule.	3/24/2017 12:40 PM
9	It seems the speed of the desktop computers on campus is lacking. Often I have to go into the lecture hall early to ensure that the computer will be up and running on time for the beginning of my lecture.	3/24/2017 11:27 AM
10	Academic Support services need access to more innovative technology to meet the needs of distance learners, students with assistive needs or learning barriers, and to meet students learning styles. It would also be a good opportunity to expose our students to innovative technology for their learning. Also, many folks in many departments would benefit from Larger PC screens, dual screens and wireless keyboards & Mouses to maximize space and increase productivity.	3/24/2017 10:51 AM
11	case management system for student services: I hear that a system called starfish that may be implemented soon, this would be something I can benefit from.	3/24/2017 10:37 AM
12	Once piece of software I've been requesting is an animation software. You can find it at xtranormal.com It is an excellent tool to develop short animated films that I use both to provide instructional videos to students, and for student use to submit projects as well. There is nothing like that available at this time on campus.	3/24/2017 8:53 AM
13	Short throw projector in the humanities rooms. It's very hard for any but the closest-seated students to see the tvs in the corners. It would be nice if we could use tablets synched with the desktops and tvs/projectors in order to write our notes on those, so they could show through our (hopefully new) short throw projectors.	3/24/2017 8:33 AM
14	I think if banner had more fields it would be better. If there was a way we could put more information in there would be great.	3/24/2017 8:32 AM
15	Laptop with camera/webcam that can access wifi in the class to take videos of student speeches.	3/24/2017 7:37 AM
16	I noticed technology varies from each person in this organization which seems off putting and creates inequality messaging. Dual screens are missed matched and phones are out of date in offices but not in classrooms. Why aren't their ppt clickers provided with computers? Why doesn't Fireside have a mounted LCD?	3/23/2017 9:29 PM
17	I would like to have more computers installed in my auto lab IT3	3/23/2017 5:45 PM

## 2017 BC Annual Technology Needs Survey

18	Better versions of Outlook. Always have to ask or beg. Don't understand why the IT department is so behind the time. Calling of help (800#) person said she didn't know the answer. It is impossible to find the link to request assistance. Most of the time I have to email Judy Ahl	3/23/2017 4:58 PM
19	The labtop at the FPC campus doesn't work which is why I bring my own laptop.	3/23/2017 4:47 PM
20	Don't know.	3/23/2017 4:44 PM
21	Microsoft products are well maintained by our IT staff, however the other programs we need fall far short in effectively doing the job. Technology in need of update: Banner and Schedule Plus frequently freeze during an operation. The long round about methods of navigating Banner are very old-school and inefficient. Class Climate is not performing as dependably as in past years. Bar coded surveys are often unable to be scanned, causing delays in processing. In some cases, the software is duplicating bar codes when original prints are generated (not Xerox copies). One area screaming for attention is a replacement for Phone Tree. It is difficult and extremely time consuming to use, no one takes ownership to train or assist and that's IF you can even gain access to the equipment during the high volume periods during beginning of semesters. First, I believe the process of calling students should be addressed by Admissions and Records. Instead, since the burden is on the secretarial staff, we need an upgrade to our Shoretel phones or some way to accommodate a download .csv file of phone numbers to send a recorded message to multiple recipients from our office. Emailing students is easy, but often we also have to call hundreds of students in a given day.	3/23/2017 4:44 PM
22	First and foremost, we need new "phone tree" type technology. There has got to be a better way to send mass notifications to students regarding course cancellations, newly opened sections, etcetera. The current phone tree system is horribly outdated. I've spent two separate sessions over in IT attempting to receive training on the system and it did not function correctly either time. Chris finally gave up and we were sent back to our offices and forced to call hundreds of students one by one by one. There needs to be a modern system in place for emailing, phoning and texting students when these massive changes occur. It would also be helpful if Schedule Plus+ did not hang up and freeze multiple times per day during heavy usage periods. Banner also gets stuck at least twice per day, if not more. Otherwise, I am very happy with my computer and I LOVE my new phone!	3/23/2017 4:29 PM
23	I need better wifi so I can use all of the elements of GoReact. I also need training. I need to know how to use Canvas for course-level assessment across sections.	3/23/2017 4:07 PM
24	The College Web needs to become more of a tool to provide and capture information and data to assist the operations in meeting the demands and needs, e.g. an interactive campus map, on-line order forms for services, etc. The desktop telephone is outdated. Shortened e-mail address would be beneficial.	3/23/2017 3:37 PM
25	Main campus needs computers in the classroom that are hooked up to internet and projectors.	3/23/2017 3:30 PM
26	Most classrooms on campus should have a projector, it should be able to display an image such that a Word .docx file at 12 point resolution can be seen by any student at any seat in the room. It is a serious impediment to instruction to teach classes when students have to look at a fuzzy screen with inadequate resolution. The number of campus commons computers is a glaring issue, especially at an college with many students who live in rural communities where the digital divide shuts the out from online access at home.	3/23/2017 3:17 PM
27	I teach in the LA building. I have requested that the document camera in LA 225, where it is not used, be moved into LA 204, where it would be used daily. I don't understand why that can't happen. We need document cameras in every classroom, including LA 204 and LA 219. I use one daily in LA 222 to project student writing on the board, the textbook or other handouts. It would really improve engagement and instruction.	3/23/2017 3:11 PM
28	While I said "agree," that was based on the idea that I'll be informed of new, useful technology when it is available. I cannot think of anything on my own.	3/23/2017 3:04 PM
29	I teach classes in PAC-107 and FA 30. PAC-107 has no projector, DVD player, etc. and because these are performance classes, it would be incredibly helpful to use those things. FA-30 has lots of stuff but is difficult to see the controls on the machines because they are so close to the floor. The buttons on the wall simplify the operation, but don't always work.	3/23/2017 2:58 PM
30	FASTER COMPUTERS	3/23/2017 2:34 PM
31	See 7.	3/23/2017 2:32 PM
32	stronger/faster Wifi, more outlets for hot wired internet, projectors in classroom. Better computers.	3/23/2017 2:26 PM
33	Adobe Acrobat Pro would be helpful. I get an error message when using CCCConfer because I don't have enough permissions to update the software.	3/23/2017 2:23 PM
34	Just got a new computer within the last year, so it is update and wonderful	3/23/2017 2:11 PM
35	We need to get Ilumen and Starfish developed and installed as soon as possible to meet our student success goals.	3/23/2017 1:58 PM
36	My area could benefit from an update of aged computers. Computers regularly require tech support.	3/23/2017 1:56 PM

## 2017 BC Annual Technology Needs Survey

37	Before the beginning of the semester, I requested updated cabling to enable effective laptop usage in H105. My personal laptop is more capable than the computer equipment in the room, so using my personal device improves classroom activities.	3/23/2017 1:53 PM
38	We need a new phone tree system! The current one is very outdated, slow, and doesn't work correctly majority of the time. This is currently effecting my job as I am having to purchase calls from PhoneVite to make mass calls (i.e. we must contact students when classes are cancelled or new sections become available, orientations, etc.). PhoneVite is so easy to use and it would be great if BC could contract with them as we would be able to record messages from our very own phone (alleviates the need to purchase/maintain new technology) and we would not have to wait if others were also using the current phone tree system.	3/23/2017 1:52 PM
39	We need technology to track assessment for us at the individual classroom level, and i don't mean that we need software that we have to enter a ton of data into but rather something that extracts data that we produce during our regular assessment process. We would also benefit from technology that links our various data collecting services together so that faculty see what counselors are doing with students and what support services students use and counselors see current up to date grades that indicate who needs what sort of assistance without requiring faculty to manually fill out piles of reports that we are unlikely to complete. Basically, we need to automate assessment and the communication process between all the stake holders.	3/23/2017 1:46 PM
40	Learning to use certain software, but that would be outside of BC's support since it wouldn't be standard Windows stuff.	3/23/2017 1:43 PM
41	We need a new document imagining system. The current one is outdated and no longer supported. Several areas on campus rely heavily on the imagining system as we do not have the storage space to keep paper files.	3/23/2017 1:42 PM
42	Different programs to develop brochures. More wifi on campus.	3/23/2017 1:39 PM
43	It's a matter of updating. The computer in the classrooms are very slow.....it make it hard to bring up sites and videos. And some videos aren't supported at all - the computers can't handle them. My office computer is now 10 years old (yea!) so it's been updated so I can use Canvas now (couldn't before). But often meetings involve google doc, sharepoint, etc. and other things that terrify my office compter, and I can't do those things. I lack the technology to copy a document and post it on sharepoint. My home stuff is a little more advanced, but I prefer to spend my money on stuff for me, and not things for work. I do that enough already. It can strain our tech people, because if I can't do something in my office, I have to send it to them to do it for me. They're already busy, it would free up some of their time to work if faculty could do more tech stuff on their own.	3/23/2017 1:38 PM
44	The microform readers are very old, but I think we are getting a new one. The computers often run very slow, but that may just be a bandwidth issue.	3/23/2017 1:35 PM
45	Virtual software programs specific to our career in radiologic technology. Adobe read/write capabilities not just reading capabilities for all staff computers. We should be able to create forms much more easily. BC should have a more robust procedure where faculty and classroom computers are replaced more frequently than they are now. In addition, the budget for upgrading classrooms and labs with proper internet access and more computers available to students in specialized labs such as science, radiologic technology, nursing, etc.	3/23/2017 1:33 PM
46	I believe if we had new scanners in our office, we would benefit by eliminating double work, save time, have less to file, and have easier access to the files when needed.	3/23/2017 1:32 PM
47	As a Public Safety Officer II, if officers had a laptop assigned to them, they could enter data information while out on patrol. This would drastically reduce the amount of time, some officers spend in the Public Safety Office, versus being out on patrol.	3/23/2017 1:24 PM

**Q7 If you think BC as a whole would benefit from new technology, please explain.  
(Please be specific: what technology do you think should be obtained? How would that technology help BC achieve its goals? How is it different from technology currently in use?)**

Answered: 37 Skipped: 96

#	Responses	Date
1	Bakersfield College needs an update or replacement for Schedule + that is a completely queryable data base. The user should be able to input factors required by the class, such as time period, seat number, and multimedia needs, and the program hunts for any available room on campus that fits the requirements.	3/26/2017 10:20 PM
2	Increased learning avenues	3/26/2017 4:48 PM
3	They will benefit from implementing Skype or Zoom. Students who are absent from class could Skype/Zoom into class. We would be setting a precedent for the future generation of the millennium and Generation Z who are "technology savvy."	3/25/2017 11:23 AM
4	N/A	3/25/2017 9:33 AM
5	I think maybe Delano just needs an update and we need more computers and printers hooked up that the adjuncts can use.	3/24/2017 12:40 PM
6	I'm not familiar enough with the campus at large to comment.	3/24/2017 11:27 AM
7	We need more access to college owned laptops for all employees, NOT JUST MANAGERS. We also need faster, stronger, wifi, charging stations throughout the campus, and ergonomic monitor and keyboard risers. Also, the process to download apps onto college owned iPads is a beaurocratic nightmare.	3/24/2017 10:51 AM
8	Yes! Each class should have the capability for faculty to have our writing projector through a projector. We should have smartboards etc. Students come in from low-income, well-funded schools and are still astonished by our lack of up-to-date technology.	3/24/2017 8:33 AM
9	Dyslexie font for the 1/5 individuals with some form of dyslexia.	3/24/2017 8:21 AM
10	We could use computer monitors in hallways and areas where students congregate between classes. This would allow us to use PowerPoint to provide students with information that is important for them to know and stay on their Pathways. I have seen this at many other community colleges.	3/24/2017 8:19 AM
11	See question above Be consistent and update technology on a regular basis across the college and in waves that show organized and consistent approach. Also be transparent saying we are doing updates to equipment in waves, xyz will be getting it first,	3/23/2017 9:29 PM
12	BC is far behind the latest technology. Students know more than an employee. So often we limp along. Then the new phone system is connected to the computers....WHAT???? One goes down so does everything. Amazing to me. So much outdated stuff it give me grey hairs.	3/23/2017 4:58 PM
13	Stop encouraging the ms/apple/google fallacy	3/23/2017 4:46 PM
14	Don't know.	3/23/2017 4:44 PM
15	BC as a whole is in need of upgraded audio-visual equipment in some classrooms. Some of our rooms are equipped with very old projectors and frequently cause issues for faculty. This burdens the classified staff first, then the IT department in trying to solve the issues while class is often at a halt. Suggestion: 1) Check and replace outdated equipment. 2) Mandatory training for faculty using this equipment. Many times user-error can cause issues, if not for that instructor, for the next one using that classroom. This causes unnecessary delays for the next class and interrupts the work in the secretarial offices to stop and put in work orders.	3/23/2017 4:44 PM
16	N/A	3/23/2017 4:29 PM
17	More effective wifi coverage campus-wide.	3/23/2017 4:07 PM

## 2017 BC Annual Technology Needs Survey

18	Key cards to access doors. I think it would be easier to get people access to the right rooms (rather than having to make new physical keys every time) and monitor when doors are accessed by potential intruders during off hours. It would be a huge capital outlay, but I think it would pay off in the long run.	3/23/2017 3:53 PM
19	Is Banner the ideal financial system? Workflow approvals could replace signature documents. Work processes need to leverage technology.	3/23/2017 3:37 PM
20	Wifi in the building	3/23/2017 3:28 PM
21	There are dozens of technology requests campus wide for new or replacement of dated/obsolete IT infrastructure - all legitimate needs, but that are not likely to be funded. In determining IT needs we must look at what is required first, what is needed to support instruction. It is a formula for mediocrity if we just accept whatever minimum budget the state is in the habit of giving us and go from there. If the state doesn't understand the priority to fund IT out of existing funds, they should let us charge a lab fee on par with what students typically pay for a course textbook. Failure to maintain a regular replacement schedule for lab computers is the hallmark of a mediocre institution.	3/23/2017 3:17 PM
22	I think a class set of Chromebooks for our department would be helpful. Although we use the language lab, it is not always available. Students can get and give immediate feedback on their writing, save their work, and see the changes. It's time consuming to trek to the lab, log in, stay an hour, save the work, log off, so it would be much more efficient to have the Chromebooks available in the classroom.	3/23/2017 3:11 PM
23	Classes on updated/new technology beginning every semester.	3/23/2017 3:04 PM
24	BC (KCCD) needs a cloud storage service. I am able to work from home and at the three different dual enrollment sites I teach on because I pay for the technology to do so (Dropbox). Flash drives are less reliable than internet connections. To the best of my knowledge, BC doesn't have any collaborative tools. Google classroom would allow this and google drive could be a cloud storage system.	3/23/2017 2:51 PM
25	New and improved scanning equipment.	3/23/2017 2:37 PM
26	It would be nice to have a way for the students to charge their devices.	3/23/2017 2:34 PM
27	I think we need to create MOOC-like online courses using a framework like Udacity, Coursera, or EdX uses. The later is open source. Basic math courses could be implemented as a series of 1-unit MOOCs. This would dramatically improve our student success rates.	3/23/2017 2:32 PM
28	The phone tree system is really outdated. When I used it, it was very time consuming and didn't always send out the emails & or the calls. Update on Schedule Plus. Don't really understand how we have this system, but for any changes once it closes, we have to do hard copies. Seems to me, we should be able to do changes on line. Forms....ex: absence forms, why isn't there a way we can do electronic signatures, and do it all by email rather than hard copies.	3/23/2017 2:30 PM
29	I might just say the computer lab is what could use updated hardware, they are slow to start and log in to	3/23/2017 2:11 PM
30	It is not new technology, but we urgently need the upgrade to Banner XE, and the latest update to Degreeworks. Some of the functions that those would provide include: ability to pull reports to identify students who have earned certificates and degrees (win-win), ability for students to register based on their Ed. Plans, and ability for academic staff to predict the number of continuing students who will need each specific courses each term (enrollment management).	3/23/2017 1:58 PM
31	WiFi is spotty in the Humanities building, severely restricting instructors' and students' abilities to connect with BC resources, such as our library, and with online teaching resources. Many classrooms have archaic computer technology that is very slow and that is awkwardly placed, making it necessary for instructors to bring their own equipment in order to get their jobs done.	3/23/2017 1:53 PM
32	Nothing specific comes to mind.	3/23/2017 1:43 PM
33	Regularly updated computer equipment	3/23/2017 1:42 PM
34	Absolutely, we all need and use it for the most part.	3/23/2017 1:39 PM
35	Updating computers and softwear - they are heavily used in the classroom, not just for power point, but for video clips, quick internet searches, interactive websites and virtual ones, etc. I use the computer in my classroom every class. Giving students information in multiple formats helps with learning and success. It also helps in the office, students come by all the time and I use the computer with them to help them find things or to expalin something. And if I was able to more with my office computer I could get my committee work done and not have to ask tech people to complete it for me.	3/23/2017 1:38 PM
36	Same as #6	3/23/2017 1:33 PM
37	*AS STATED IN QUESTION#7.	3/23/2017 1:24 PM



2017 BC Annual Technology Needs Survey

**Q8 If you have another concern about the technology used at Bakersfield College that needs further explanation, please explain in the provided space.**

Answered: 32 Skipped: 101

#	Responses	Date
1	No concerns. Just LOVING Canvas. :D	3/29/2017 9:29 PM
2	I am not sure that the current level of staffing in our IT department is enough to maintain the ever growing demand for technology. The IT department needs more help.	3/28/2017 7:51 AM
3	3-5 year technology replacement plan and more support staff	3/27/2017 1:45 PM
4	Quicker response time if a technology problem occurs. We may need immediate assistance in the classroom. Please allow technology staff to be on call during our night classes to assist us in technology concerns.	3/25/2017 11:23 AM
5	H-102 needs a wireless router.	3/25/2017 9:33 AM
6	I don't know if all computer update at the same time, but I have no problems with powerpoint in most of my locations but in Delano I have an issue. Also the speakers in the Delano Center Portables is not the greatest	3/24/2017 9:57 PM
7	N/A	3/24/2017 11:27 AM
8	One of my employees is blind and a lot of school software like AccuSQL, SARS etc do not offer her assistive support. This is a technology problem!	3/24/2017 10:51 AM
9	Heashey for transcripts is not user friendly, the viewing quality is poor and not all counselor/advisors have access to view from their desks.	3/24/2017 10:37 AM
10	My biggest concern would be that while many classrooms are very well-equipped, some of them need to brought up to the same standards, because they are much less efficient to teach in	3/24/2017 8:53 AM
11	I really appreciate all the very hard work from our tech and support teams. They're a very small group and perform an excellent and miraculous level of support and expertise!	3/24/2017 8:33 AM
12	I heard that schedule plus was going to be taken away. The other day it was down for a day and it make if hard to research information that was needed about a faculty persons pay. I really hope that we are able to keep schedule plus.	3/24/2017 8:32 AM
13	Excel and Outlook often crash on start up after starting the computer in the morning, even after waiting several minutes before attempting to start them. Opening MS Office documents from emails gets hung up on the welcome screen and does nothing. This sounds to me like a common problem, so I just plan on having to restart the programs and using the Task Manager to kill stalled processes and non-responding programs.	3/24/2017 8:19 AM
14	I'm baffled by this question. Lots of IT people and no help. OMG	3/23/2017 4:58 PM
15	Promote and use libre/free open source software	3/23/2017 4:46 PM
16	IT needs more help.	3/23/2017 4:44 PM
17	N/A	3/23/2017 4:29 PM
18	The wireless at times appears to be slow.	3/23/2017 3:37 PM
19	Telephones that light up when there is a message	3/23/2017 3:28 PM
20	The absolute most important issue with technology is having high caliber support staff, people on campus who can troubleshoot issues on site, people we have direct contact who understand our needs. While I have seen significant improvements in the quality of IT support staff in recent years, the BC Panorama Campus IT department is still understaffed. We need to make sure that our first priority is supporting students and faculty. This means providing attractive terms to get and keep the best technical staff on the Panorama campus. This has to take priority over staffing KCCD district wants and desires.	3/23/2017 3:17 PM
21	Wi fi that's consistent in all buildings!	3/23/2017 3:11 PM
22	n/a	3/23/2017 3:04 PM

## 2017 BC Annual Technology Needs Survey

23	Classroom to Projector/TV need to be updated and standardized so if I am in a different classroom I know how to use it as it would be similar to previous classroom I was in.	3/23/2017 2:26 PM
24	BC Classroom tech is poor compared to other community colleges I visit. The wifi is very weak in my office making almost impossible to complete task that I need to do.	3/23/2017 2:26 PM
25	Please don't get caught up in the "fad" of using technology to solve many of education's problems. Technology can't "fix" those who do not have a strong work effort or those who do not have the motivation/desire to improve their poor teaching methods. Whatever we do, make sure that we have the human support resources (I.T. staff) to sustain any "initiatives" and "cool" projects we start. A broken record says "what?". :-)	3/23/2017 2:15 PM
26	I always receive prompt assistance from PB IT, it the services that are needed to support the above programs that are sorely lacking from district IT.	3/23/2017 1:58 PM
27	Banner integration with existing software packages like Maxient would increase efficiency tremendously. The amount of conduct cases we enter on a daily basis is insane. We have to go back and forth between Maxient and Banner which takes way longer than it should.	3/23/2017 1:43 PM
28	I just can't think of anything right now.	3/23/2017 1:38 PM
29	I am just wondering what you mean when you ask if the technology we currently use is imperative to our job function. Technology is certainly imperative to meet current societal expectations, but many of us taught for decades with out it. And fieldwork goes great with little to no technology. I am not wanting to lose our technology, just explaining my answer.	3/23/2017 1:38 PM
30	The Delano Campus needs a full time technician. It's very hit and miss.	3/23/2017 1:35 PM
31	Keep the number of technicians high to support the main campus as well as the outlying campuses. We have been spread too thin in 2015-2016 and 2016-2017.	3/23/2017 1:33 PM
32	The Delano campus needs their own full time computer technician.	3/23/2017 1:31 PM