2013 BC ISIT Assessment of New Technology for Instructional Use

1. The "Information Systems and Instructional Technology" Committee (ISIT) recommends policy and procedure on college information systems and instructional technology to Academic Senate and College Council.

You are receiving this survey because you were involved in a recent implementation of new technology. Please answer the following short questions on the implementation process so that we can use the feedback to improve these processes in the future.

A. Implementation

2. The new technology that we would like your feedback on is:

Technology Name: Technology-Improved Classrooms

Description: Bakersfield College has a number of technology-enabled and technology-updated classrooms that include the following: a projector (standard or short-throw-interactive) or LCD TV and instructor station housing: computer, document camera and device control along with the capability to connect a laptop. Some instructor stations have DVD/VCR's and other peripheral devices.

3. Were you involved in the decision to obtain new technology?
Yes – Go to Q4

No – Go to Q7

4. (IF YES) How was/were [Technology Name] discovered as a solution?
Someone in my department recognized the need and researched possible solutions to come up

with this one.

Someone in my department recognized the need and alerted ISIT to research possible solutions.

ISIT researched this solution and approached my department on whether or not we had a need.

Other, please specify:

5. Were other technology options researched as possible solutions?

Yes – Go to Q6

No – Go to Q7

6. (IF YES) Do you feel knowledgeable about the options available to you for this need?

Yes

No

7. In your opinion is/are [Technology Name] the best possible solution for your need?

Yes – Go to Q9

No – Go to Q8

8. (IF NO) Why do you feel it is not the best solution?
>Open

9. Which of the following statements is true about the implementation and installation of your department's new technology?

>a. We received the technology in a timely manner and it was installed correctly on the first attempt. - Go to Q14

>b. We received the technology in a timely manner, but it was not installed correctly on the first attempt. – Go to Q10

>c. We did not receive the technology in a timely manner, but was installed correctly on the first attempt. - Go to Q11

>d. We did not receive the technology in a timely manner and it was not installed correctly on the first attempt. - Go to Q10

10. How long did it take to correct [Technology Name]'s installation?

>A few hours

>1-2 days

>3-5 days

>More than a week

>It has not been corrected, yet

11. (IF Q9=b, c, or d) Did the implementation/installation challenges affect the department's ability to use [Technology Name]?
>Yes – Go to Q12
>No – Go to Q13

12. (IF YES) How did the implementation/installation challenges affect the department's ability to use [Technology Name]?
>Open

B. Training

13. Did you receive sufficient training on [Technology Name]?

>Yes – Go to Q15

>No – Go to Q14

14. (IF NO) Why was the training not sufficient?
>Open

15. Do you feel confident in your ability to use [Technology Name]?

    Yes

    No

C. Effectiveness

16. How is the department planning on using [Technology Name] to carry out the mission of the college?

    Open

17. While [Technology Name] is/are still very new, do you feel that it will have an impact on student success?

    Yes – Go to Q20

    No – Go to Q21

18. (IF YES) How might it impact student success?

    Open

19. (IF NO) Why do you feel that [Technology Name] will not impact student success?

    Open

20. If you would like IS or Media Services to follow-up with you, please include your name.

    Open

Thank you for your input!