

Bakersfield College Satisfaction Survey Elements

Demographics

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|--------------|---------------|-----------|------------------|
| A. I am a(n) | Administrator | Faculty | Classified Staff |
| B. I work | Full-Time | Part-Time | |

Structure

Individuals will be asked to rate their level of agreement using a scale of 5–Strongly Agree, 4–Agree, 3–Neither Agree or Disagree, 2–Disagree, and 1–Strongly Disagree

Questionnaire

1. I understand the strategic vision and plan for Bakersfield College.
2. I understand the relationship between the strategic plan for Bakersfield College and the strategic plan for the Kern Community College District.
3. I understand how I fit into the strategic plan for Bakersfield College.
4. I believe that the execution of the strategic plan for Bakersfield College will benefit the students and the community.
5. I believe that the College's local governance system is effective.
6. I receive effective communications about College-wide projects and initiatives.
7. I receive effective executive leadership from
 - a. Office of the President
 - b. Office of the Executive Vice President for Academic Affairs
 - c. Office of the Vice President for Finance and Administration
 - d. Office of the Vice President for Student Affairs
8. I receive effective customer service, if applicable, from.
 - a. Office of Business Services
 - b. Office of Information Technology
 - c. Office of Maintenance and Operations
 - d. Office of Campus Safety
 - e. Office of Admissions and Records
 - f. Office of Financial Aid
 - g. Office of Marketing and Public Relations
 - h. Office of Counseling and Advising
 - i. Scheduling Department
 - j. Graphics Center