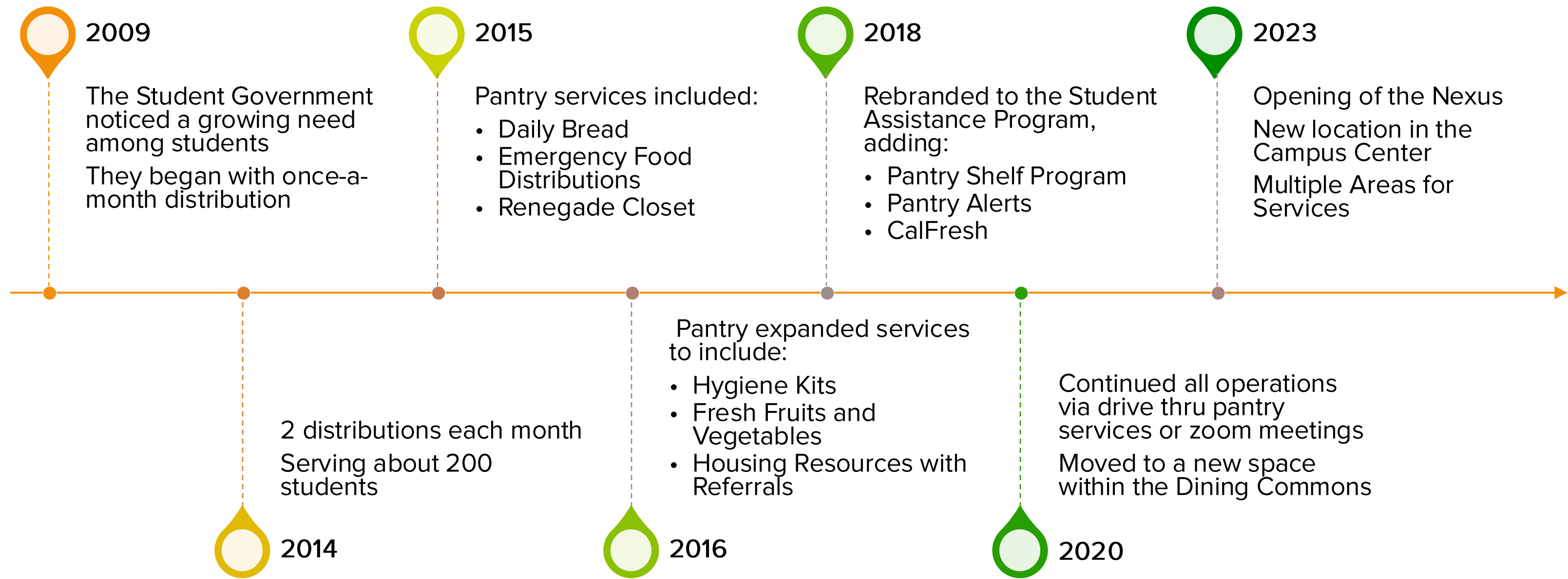




RENEGADE NEXUS
Basic Needs Center



History of Basic Needs Services





Basic Needs Five Focus Areas

- Sufficient and nutritious food
- Housing search assistance for safe and stable housing
- Transportation to and from school and employment
- Adequate access to **technology** tools
- Appropriate physical, mental, and/or behavioral **health care**





Food

Support

- Two pantries are located on our Panorama and Delano Campus
 - Snack stations
 - Arvin
 - District
 - Wasco
 - Math Lab
 - MESA
 - STEM
- Daily Bread Program
- Monthly Farmer's Market
- Hot Meal Vouchers for on-campus dining
- CalFresh Application Assistance
- Partnerships with BC resources such as the Edible Garden, local businesses, and community food banks

Education

- Hands-on training for student staff and student volunteers in our pantry and at our Farmer's Market
- Workshops for students that are evidence-based and guided by the Dietary Guidelines for Americans
- Outreach and education on Local Programs that Increase Employability (LPIE) for CalFresh requirements
- Outreach messaging sent once per semester via the Financial Aid Office
- Student surveys to tailor food and services



Housing

Support

- Access to the Homeless Management Information System (HMIS) and partner organizations for the Continuum of Care (CoC)
- Educational materials on tenants' rights and responsibilities
- Housing search assistance
- Housing and utility assistance
- Referrals to community organizations for housing and homelessness prevention assistance

Education

- Educational workshops that cover credit boosting tips, dos and don'ts of buying, 1st-time buyer mortgages, and down payment assistance.
- Financial literacy courses
- Student surveys to tailor services



Transportation

Support

- Application assistance for California Low-Cost Auto Insurance
- Free Golden Empire Transit (GET) Bus Passes
- Kern Transit Passes
- Campus Parking Passes

Education

- Community partnerships with transportation organizations for outreach to students



Technology

Support

- Calculators
- California Connects Mobile Internet
- [CollegeBuys](#)
- Offer computers to complete coursework, including Chromebooks and Dell Laptops
- Partnership with the Bookstore to provide book vouchers
- School supplies
- WIFI hotspots

Education

- Referrals from Information Technology and Financial Aid campus partners
- Promote noncredit courses
 - Basic Internet Skills
 - Basic Office Software Skills
 - Beginning Computer Skills
 - Powerful Presentation
 - Success for Online Learning



Health and Hygiene

Support

- Campus Showers
- Clothing Closet
 - Referrals to community resources
- [Crisis Text Line](#) Awareness Campaigns
- Graduation regalia
- Free haircuts and styling
- Free menstrual and family planning products offered in the Renegade Nexus Pantry
- Referrals to Students of Concern Team and the Student Health and Wellness Center
- Referrals to community resources

Education

- Presentation each semester to faculty and staff on Basic Needs services
- Presentation to campus departments and classes



Eligibility for Services

- Currently enrolled and actively attending at least 0.5 units at Bakersfield College
- For pantry services, have a current BC student ID





How to Refer Students to the Nexus

- Request Help in Starfish
 - "I have a Personal Question NOT related to my academics"
- Refer them to the Renegade Nexus Website to complete the Student Interest Form:
www.bakersfieldcollege.edu/services-and-resources/nexus/index.html
- Book directly with the link in our Teams at: <https://bit.ly/nexus25meeting>
 - Book if they are currently enrolled and actively attending a class
- Email nexus@bakersfieldcollege.edu

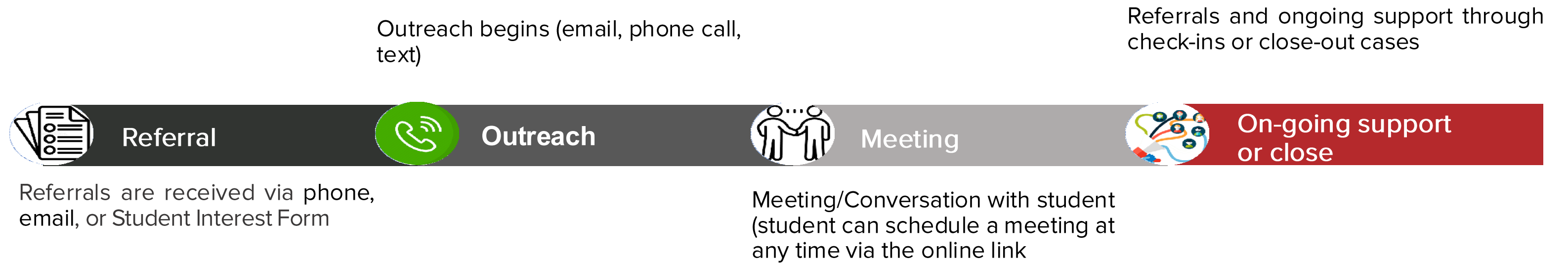


When to Refer to the Nexus

- If the student discloses basic needs insecurities that interfere with their academic performance and progress.
- If the student has expressed a desire to withdraw from college due to basic needs insecurities.
- If the student discloses significant life changes or crises that interfere with their academics.



Basic Needs Referral Process





CalFresh

- CalFresh is known federally as the Supplemental Nutrition Assistance Program or SNAP, provides monthly food benefits to individuals and families with low-income
- CalFresh is federally mandated and in California, is state-supervised and county-operated
- CalFresh is the largest food program in California and provides an essential hunger safety net.
- The program issues monthly benefits on an Electronic Benefit Transfer (EBT) card. Food may be purchased at any grocery store or farmers market that accepts EBT cards





CalFresh Appointments

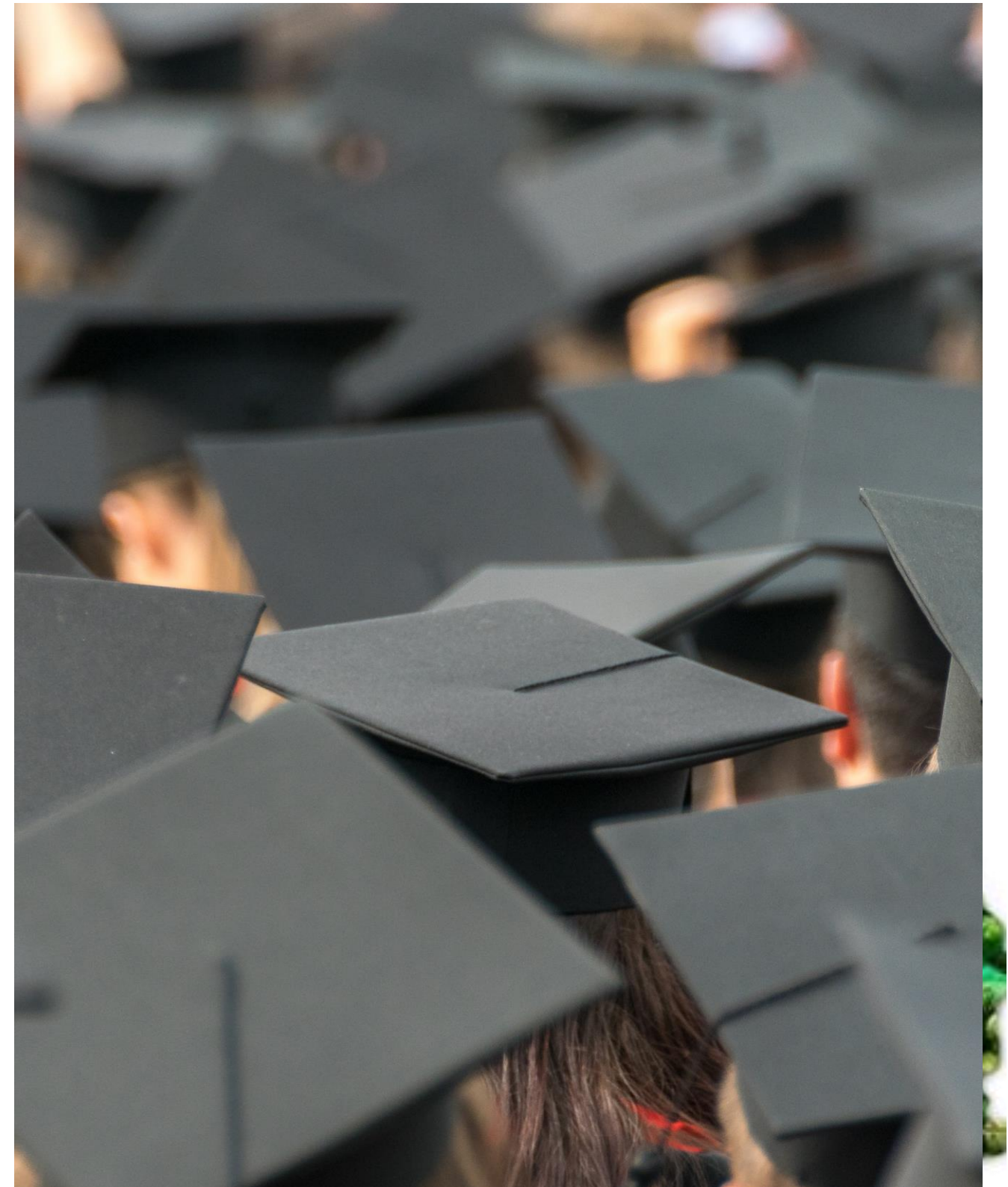
- Students can set up an appointment on Microsoft Bookings calendar. The link can be found on the Renegade Nexus page under **CalFresh Assistance**.
- Basic student information will be needed (ID #, email, phone #, date of birth, etc.)
- Students have the option to meet in person or via Zoom.
- Application process takes approximately 45-60min

The screenshot shows the 'CalFresh Application Assistance' booking interface. At the top is the 'RENEGADE NEXUS BC'S BASIC NEEDS CENTER' logo. Below it is the title 'CalFresh Application Assistance'. A card displays the service name with a checkmark, a description 'We want to help you with your basic care r... Read more', and a duration of '1 hour'. A button labeled 'Booking for CalFresh Application Assistance' is present. Under the heading 'SELECT STAFF (OPTIONAL)', 'Alexis Moran' is selected. The date 'December 12 with Alexis Moran' is shown. A calendar for 'December 2024' is displayed with the 12th highlighted. To the right of the calendar, three time slots are available: '11:40 AM', '2:10 PM', and '3:10 PM'. A note at the bottom states 'All times are in (UTC-08:00) Pacific Time (US & Canada)'.



Fresh Success

- Fresh Success is a voluntary employment and training program where Bakersfield College students receiving CalFresh (SNAP) benefits can receive supportive services aimed at improving employability and job readiness.
- Services include, but are not limited to: School supplies, training supplies, technology services, exam fee assistance, and emergency housing support.
- Cohort will consist of 10 students for the pilot program, beginning the Summer 2025 semester.





Fresh Success Appointments

- Students interested in Fresh Success should complete the Student Interest Form.
- Once completed, a staff member will reach out with information on eligibility and application.

BAKERSFIELD COLLEGE

BC Renegade Nexus Referral Form

Renegade Nexus strives to support students to be successful by ensuring their basic needs are met through resources, access, and advocacy. Basic needs include access to nutritious foods, mental and physical healthcare, safe and secure housing, technology, transportation, and more. Having one's basic needs met has a direct impact on the academic performance, mental health, physical health, and holistic well-being of our students.

Please complete the form below to connect with support. After you complete the form, a staff member will reach out to provide information and resources to the student. If you would like immediate assistance, please consider visiting the Basic Needs Center located in the Campus Center. Students are welcome to walk in to access food and clothing supplies or connect with our team.

Student Information

Student Name	Select Gender	Select Role	BC Student ID Number
Phone number	Email address		

Add another party

Questions

Please select which service(s) may be needed. You can select multiple, if/as needed. (Required)

- ☐ Academic
- ☐ Clothing
- ☐ Food
- ☐ Fresh Success - CalFresh Employment and Training
- ☐ Housing
- ☐ Hygiene
- ☐ Mental Health
- ☐ Physical Health
- ☐ Technology
- ☐ Transportation



Front Desk & Basic Needs

- Hot Meal Vouchers
- Item Pick Up & Item Pick Up Forms
- Pantry Volunteers
- Pantry Donations



Item Pick-Up Acknowledgment Form

Item(s) Provided

Item Description	Quantity	Value

Acknowledgment and Agreement



WIFI Device Item Pick-up Agreement for a Loaner WIFI Device

1. Agreement Overview

By submitting this request, you acknowledge and agree to the following terms and conditions regarding the provision of a WIFI device by Bakersfield College.

2. Provision of Equipment

Bakersfield College will provide a WIFI device (the "Equipment") as requested.

3. Responsibilities

You are solely responsible for:

- Ensuring compatibility with any other systems or software you may use.
- The setup and use of the Equipment.



Laptop Item Pick-up Form

1. Agreement Overview

By submitting this request, you acknowledge and agree to the following terms and conditions regarding the provision of computer equipment by Bakersfield College.

2. Provision of Equipment

Bakersfield College will provide a computer (the "Equipment") as requested.

3. Technical Support

Upon receipt of the Equipment, you acknowledge and agree that no additional technical support will be provided by Bakersfield College staff. This includes, but is not limited to, assistance with installation, configuration, troubleshooting, maintenance, or repair of the Equipment.

4. Responsibilities



Item Pick Up & Item Pick Up Forms

- Item Pick Up & Item Pick Up Forms
 - Verify student information via their BC student ID
 - Note, only the student is allowed to pick up item(s)
 - Students picking up a laptop or WIFI device should have email confirmation
 - Item(s) will be at the front desk and have the student ID listed on them
 - Have student complete the item pick up form
 - Sign the form as the staff member the distributed the item
 - Send a scanned copy of the form to Caitlin and Rebecca



Item Pick-Up Acknowledgment Form

Item(s) Provided

Item Description	Quantity	Value

Acknowledgment and Agreement



WIFI Device Item Pick-up Agreement for a Loaner WIFI Device

1. Agreement Overview

By submitting this request, you acknowledge and agree to the following terms and conditions regarding the provision of computer equipment by Bakersfield College.

2. Provision of Equipment

Bakersfield College will provide a WIFI device (the "Equipment") as requested.

3. Responsibilities

You are solely responsible for:

- Ensuring compatibility with any other systems or software you may use.
- The setup and use of the Equipment.

Laptop Item Pick-up Form

1. Agreement Overview

By submitting this request, you acknowledge and agree to the following terms and conditions regarding the provision of computer equipment by Bakersfield College.

2. Provision of Equipment

Bakersfield College will provide a computer (the "Equipment") as requested.

3. Technical Support

Upon receipt of the Equipment, you acknowledge and agree that no additional technical support will be provided by Bakersfield College staff. This includes, but is not limited to, assistance with installation, configuration, troubleshooting, maintenance, or repair of the Equipment.

4. Responsibilities



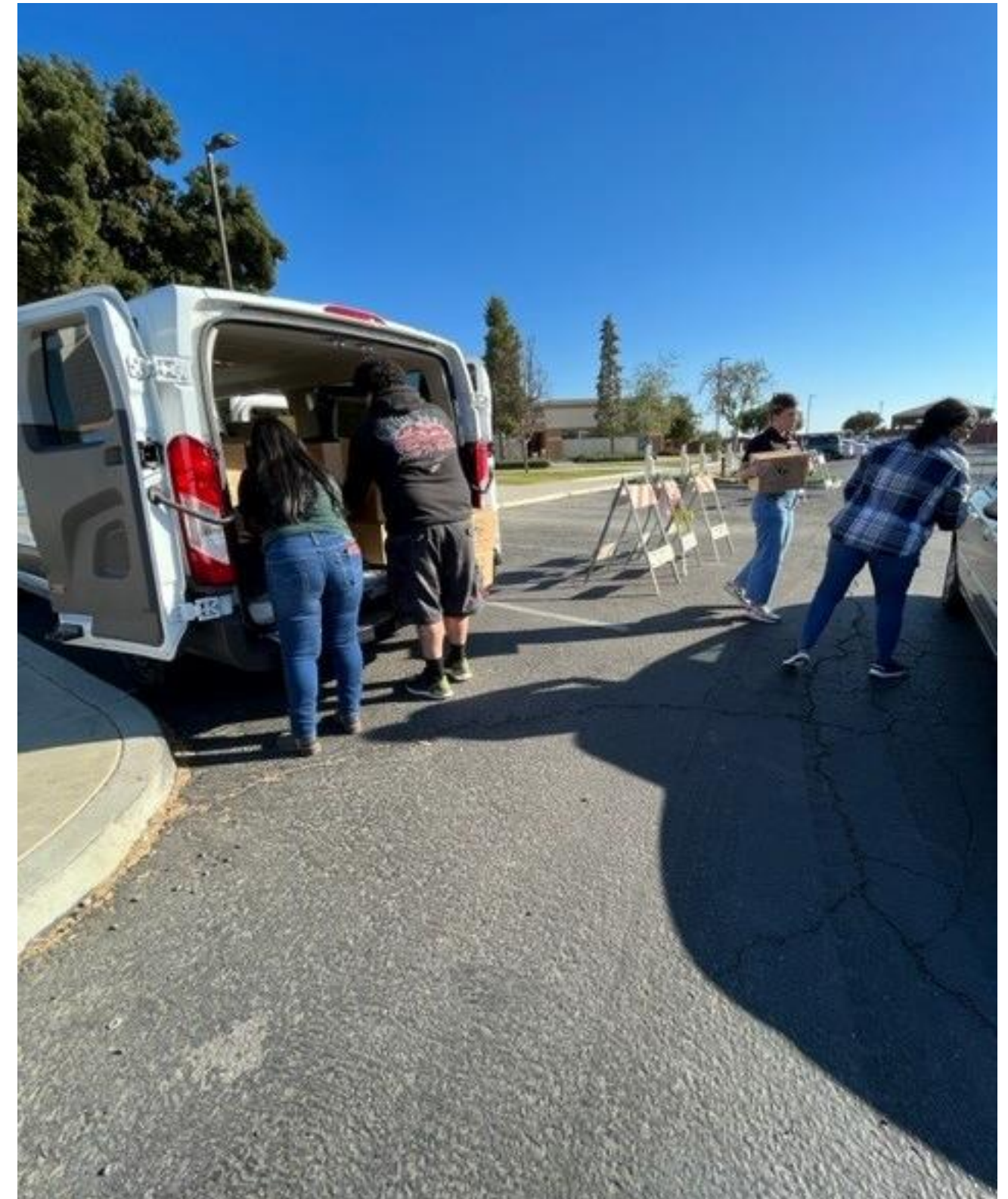
Pantry Volunteers

- Student MUST email the Renegade Pantry to set up a time to volunteer ahead of time. If needed the email is: thepantry@bakersfieldcollege.edu
- Confirm the student has scheduled with the Basic Needs Team, by checking their name is on the 'Pantry Volunteer Tracker' in Teams.
 - If their name is not on the tracker, then they have not reached out to the Basic Needs Team to schedule. Please refer the student to the email above to schedule a time to come back and work.
- Students must check in at the front desk before going to the Pantry. When the student must sign the volunteer waiver. They should also sign the tracker.
 - Each time they come in they will check in AND out at the front desk to keep track of their time.
- After the student is checked in, grab a volunteer badge in Director office. Instruct the student that they need to wear the badge while they are working in pantry.
- Walk the student to the pantry and let the pantry staff know they have a volunteer working in there.
- When the student is finished with their volunteer time, have them sign out on their tracker.
 - If the student has completed their required community service hours, please give the signed form to Veronica to process.
 - If the student still has more hours to complete (or if they are volunteer hours) please return the tracker to the folder and they will sign in and out next shift.



Pantry Donations

- The Renegade Nexus Pantry accepts any non-perishable/perishable food, hygiene items, business attire, school/office supplies, and/or similar donations.
- If someone would like to donate items, please assist them if they request help.
- If the donator would like to claim the donation on their taxes, have them complete this form:
- https://www.bakersfieldcollege.edu/_resources/assets/documents/student-organizations/sponsorship-donation-form-web.pdf
- Thank the donator for donating to the pantry and supporting students.





Goodbye spreadsheets, hello PantrySoft!

- PantrySoft will be launched at our Delano and Panorama campus
- Students will self-register using their BC credentials
- Once they visit, our staff will check them in and out
- The service will allow us to see who is utilizing the pantry and better report to our partners





Basic Needs Staff

Alex Apatiga

Office of Student Life – Basic Needs Liaison

alexandra.apatiga@bakersfieldcollege.edu

Alexis Moran

Office of Student Life – Basic Needs Liaison

alexis.moran@bakersfieldcollege.edu

Caitlin Davidson (She/her)

Office of Student Life – Program Manager, Basic Needs

Caitlin.Davidson@bakersfieldcollege.edu

Rebecca Newton (She/her)

Office of Student Life – Department Assistant III, Basic Needs

Rebecca.Newton@bakersfieldcollege.edu





Contact Us!

- Request Help in Starfish
 - "I have a Personal Question NOT related to my academics"
- Renegade Nexus Website to complete the Student Interest Form:
www.bakersfieldcollege.edu/services-and-resources/nexus/index.html

