KVC Appeals July 5th , 2018

Andrew Tiznado: 496257, [andrew.tiznado6892@email.bakersfieldcollege.edu](https://owa.kccd.edu/owa/redir.aspx?C=9s9v3gKeyuK3jUEqJFLAZlGG15pefi4WWC9b1nNfpIhDau14I93VCA..&URL=mailto%3aandrew.tiznado6892%40email.bakersfieldcollege.edu)

Explanation: I accidentally checked a box saying i wanted it while paying for my classes online. i never figured out how to cancel the order i also never went to pick up the card so i never used the benefit because i did not intend to buy it. there needs to be a way to cancel your order before you pay so you don't not need to go through all this. it seems like a good program i just do not need it at this moment maybe in the future. and needing a 100 words is really great idea yup wow.

Dianna Garcia: 555368, [diana.garcia0415@email.bakersfieldcollege.edu](https://owa.kccd.edu/owa/redir.aspx?C=B2I1_uSiUNB75fNT7LNd1iGthPe2y9MBQJ9nlLb1LUjj8AhFJN3VCA..&URL=mailto%3adiana.garcia0415%40email.bakersfieldcollege.edu)

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Megan Vasquez: 487312, [megan.vasquz1764@email.bakersfieldcollege.edu](mailto:megan.vasquz1764@email.bakersfieldcollege.edu)

Explanation: Hello, during the spring 2015 and 2016 semester and the fall 2014 And 2017 i registered for my classes but I am being charged for the BCSGA value card which I did not want. I talk to the employees in the BCSGA office but they cannot remove the charges off my account even though I did not want the card or the sticker for the card in the first place. I even clicked the box to not get it but I ended up charging me for something I did not want in the first place. Thank you and have a nice day.