



Welcome to the Accreditation and Institutional Quality survey of **BC** and **KCCCD Services** rendered in the **Fall 2026 Term**! Your responses to this survey are anonymous and we ask that you refrain from including identifying information about yourself or anyone else in the open text boxes, as well. Your feedback on this survey will be shared and used to improve Bakersfield College. The questions in this survey are designed to measure our alignment with the accreditation standards, and your feedback will be shared and used to improve Bakersfield College services.

For your reference, the standards are available [here](#). Thank you for your participation!

The Bakersfield College mission statement reads as follows:

Bakersfield College provides opportunities for students from diverse economic, cultural, and educational backgrounds to attain Associate and Baccalaureate degrees and certificates, workplace skills, and preparation for transfer. Our rigorous and supportive learning environment promotes equity and fosters students' abilities to think critically, communicate effectively, and demonstrate competencies and skills in order to engage productively in their communities and the world.

Indicate the extent to which you agree with the following statements. If you do not have any basis to evaluate the statement, select "N/A" (not applicable). (Standards 1.1, 1.3)

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	N/A or Don't know
College Safety (security & parking)	☐	☐	☐	☐	☐	☐
Counseling and Advising	☐	☐	☐	☐	☐	☐
DSPS	☐	☐	☐	☐	☐	☐
	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	N/A or Don't know
Event Scheduling	☐	☐	☐	☐	☐	☐
Financial Aid	☐	☐	☐	☐	☐	☐
Food Service (cafeteria)	☐	☐	☐	☐	☐	☐
Food Service (Renegade Room)	☐	☐	☐	☐	☐	☐
Food Service (special events)	☐	☐	☐	☐	☐	☐
Foundation (donor contributions, account mgmt.)	☐	☐	☐	☐	☐	☐
Instructional Support (Scheduling)	☐	☐	☐	☐	☐	☐
	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	N/A or Don't know
Library	☐	☐	☐	☐	☐	☐
Maintenance & Operations (custodial)	☐	☐	☐	☐	☐	☐
Maintenance & Operations (major building projects)	☐	☐	☐	☐	☐	☐
Maintenance & Operations (repairs, maintenance)	☐	☐	☐	☐	☐	☐
Mail Service	☐	☐	☐	☐	☐	☐
Marketing & Public Relations (web)	☐	☐	☐	☐	☐	☐
Marketing & Public Relations (graphic design)	☐	☐	☐	☐	☐	☐
	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	N/A or Don't know

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	N/A or Don't know
Marketing & Public Relations (public relations)	☐	☐	☐	☐	☐	☐
Office of Institutional Effectiveness	☐	☐	☐	☐	☐	☐
Office of Student Life	☐	☐	☐	☐	☐	☐
Outreach	☐	☐	☐	☐	☐	☐
Print Shop	☐	☐	☐	☐	☐	☐
Shipping & Receiving	☐	☐	☐	☐	☐	☐
Student Information Desk (SID)	☐	☐	☐	☐	☐	☐
	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	N/A or Don't know
Student Success Lab	☐	☐	☐	☐	☐	☐
Technology Support Services (IT and Media Services)	☐	☐	☐	☐	☐	☐
Testing and Placement Center	☐	☐	☐	☐	☐	☐
Tutoring	☐	☐	☐	☐	☐	☐
Veterans Resource Center	☐	☐	☐	☐	☐	☐
Welcome Center (Reception)	☐	☐	☐	☐	☐	☐
Writing Center	☐	☐	☐	☐	☐	☐

Use the space below to provide any comments about how the **Bakersfield College** services and departments described above have provided you with **effective service**. Please comment on the overall service of the department/unit. Comments that identify individuals by name or title will be redacted or excluded.

Indicate the extent to which you agree that the following **KCCD** offices and services (located in the downtown office building) are **effectively supporting** Bakersfield College

in achieving its mission. If you do not have any basis to evaluate the service provided by an office, select "N/A" (not applicable).
(Standards 2.2, 3.1, 3.6, 3.9, 4.4)

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	N/A or Don't know
KCCD Business Services	☐	☐	☐	☐	☐	☐
KCCD Chancellor's Office	☐	☐	☐	☐	☐	☐
KCCD Educational Services and Student Success	☐	☐	☐	☐	☐	☐
KCCD Human Resources	☐	☐	☐	☐	☐	☐
KCCD Information Technology	☐	☐	☐	☐	☐	☐
KCCD Institutional Research Office	☐	☐	☐	☐	☐	☐

Use the space below to provide any comments about how the **KCCD** offices described above have provided you with **effective service**. Please comment on the overall service of the office/unit. Comments that identify individuals by name or title will be redacted or excluded.

In this section, indicate the extent to which you agree with the given statement.

The KCCD Board of Trustees gives the Bakersfield College President full authority to implement board policies and ensure effective operations and fulfillment of the institutional mission. (Standards 4.4, 4.5)

Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	No opinion or N/A
☒	☐	☐	☐	☐	☐

Strongly agree

Somewhat agree

Neither agree nor disagree

Somewhat disagree

Strongly disagree

No opinion or N/A

☒
☐
☐
☐
☐
☐

Strongly agree

Somewhat agree

Neither agree nor disagree

Somewhat disagree

Strongly disagree

No opinion or N/A

☒
☐
☐
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☐

Strongly agree Somewhat agree Neither agree nor disagree Somewhat disagree Strongly disagree No opinion or N/A

If you have any comments on the above, please include them in the box below. Comments that identify individuals by name or title will be redacted or excluded.

Bakersfield College's structure for decision-making provides opportunities for stakeholder participation and ensures the inclusion of relevant perspectives. (Standard 4.2)

Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	No opinion or N/A
☐	☐	☐	☐	☐	☐

If you have any comments on the above, please include them in the box below. Comments that identify individuals by name or title will be redacted or excluded.

Bakersfield College's decision-making practices support a climate of collaboration and innovation that advances the mission and prioritizes equitable student outcomes. (Standard 4.3)

Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	No opinion or N/A
☐	☐	☐	☐	☐	☐

If you have any comments on the above, please include them in the box below. Comments that identify individuals by name or title will be redacted or excluded.

The KCCCD Board of Trustees functions effectively as a collective entity to promote Bakersfield College's values and mission and fulfill its fiduciary responsibilities. (Standard 4.6)

Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	No opinion or N/A
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If you have any comments on the above, please include them in the box below. Comments that identify individuals by name or title will be redacted or excluded.

Indicate your primary work location.

- ☐ BC Panorama Campus
- ☐ BC Arvin Campus
- ☐ BC Delano College Center
- ☐ BC Southwest Campus
- ☐ BC Online
- ☐ BC Weill Institute
- ☐ Other BC Location

Indicate your primary role at BC.

- ☐ Professional Expert
- ☐ Classified
- ☐ Faculty
- ☐ Administrator/Manager

Are you employed part-time or full-time?

- ☐ Part-time
- ☐ Full-time

How long have you worked for Bakersfield College?

- ☐ Less than two years
- ☐ Two to ten years
- ☐ Eleven to twenty years
- ☐ More than twenty years

Have you served on any of the following committees, currently or in the past?

Academic Senate

Accreditation & Institutional Quality Committee (AIQ)

Administrative Council

Assessment Committee

Budget Committee

College Council

Curriculum Committee

Educational Administrators Council (EAC)

Equal Opportunity & Diversity Advisory Council (EODAC)

Facilities & Sustainability Committee

Faculty Chairs/Directors Council (FCDC)

Information Services & Instructional Technology (ISIT)

Professional Development Committee

Program Review Committee

Safety Advisory Committee

Student Affairs Leadership Team (SALT)

- ☐ Yes
- ☐ No

Why are we asking questions about gender identity and sexual orientation?

In 2011, California passed a law (AB 620) requiring forms that collect demographic information to be designed in such a way that they allow respondents to "identify their

sexual orientation, gender identity, and gender expression." These questions are optional and all of your responses to this survey are *anonymous*.

What is your gender?

- ☐ Female
- ☐ Male
- ☐ Non-binary
- ☐ Prefer not to say

Do you consider yourself to be transgender?

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

Do you consider yourself to be:

- ☐ Gay
- ☐ Straight/Heterosexual
- ☐ Bisexual
- ☐ Other
- ☐ Prefer not to say

Indicate your age group:

- ☐ 30 or under
- ☐ 31 to 40
- ☐ 41 to 50
- ☐ 51 to 60
- ☐ 61 or over
- ☐ Prefer not to say

Indicate your ethnic identification:

- ☐ Asian
- ☐ Black/African American
- ☐ Hispanic/Latino
- ☐ Native American
- ☐ Pacific Islander/Native Hawaiian
- ☐ White
- ☐ Two or more
- ☐ Other
- ☐ Prefer not to say

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