

1. How would you describe your position?

Tenured or Tenure-track faculty, Adjunct faculty, Classified Staff, Administration, Other (Please Specify)

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2. How long have you worked for Bakersfield College?

>20 years, 16-20 years, 11-15 years, 6-10 years, 2-5 years, <2 years

3. Are you a member of any college-wide committees or councils? Yes/No

4. Please check all committees you are currently serving on at BC.

- Academic Senate
- Academic Senate Executive Board
- Accreditation & Institutional Quality Committee (AIQ)
- Administrative Council
- Assessment Committee
- Budget Committee
- College Council
- Committee Chairs
- Curriculum Committee
- Data Coaches
- Educational Administrators Council
- Enrollment Management Committee
- EODAC
- Equivalency Committee
- Facilities Committee
- Faculty Chairs/Directors Council (FCDC)
- ISIT
- Making it Happen (MIH)
- President's Cabinet
- Professional Development Committee
- Program Review Committee
- Safety Advisory Committee
- Student Affairs Leadership Team (SALT)
- SGA
- SGA Executive Board
- Other (please specify)

5. Where is your primary work location?

Panorama campus/Delano/Online/Other (please specify)

All Likert Questions: Strongly Agree, Agree, Disagree, Strongly Disagree, Neutral

1. Do you agree that Academic Instructional Technology (Canvas, etc) has provided effective service to you?
2. Do you agree that Admissions & Records has provided effective service to you?
3. Do you agree that the ~~Assessment Center~~ Testing and Placement Center (~~Placement Testing and~~ Accommodations) has provided effective service to you?
4. Do you agree that the Bookstore has provided effective service to you?
5. Do you agree that the Budget & Finance office has provided effective service to you?
6. Do you agree that the Child Development Center (Child Care) has provided effective service to you?
7. Do you agree that the District Business Services office on the BC campus (facilitate procurement processes, ticketing for events) has provided effective service to you?
8. Do you agree that the District Human Resources office on the BC Campus has provided effective service to you?
9. Do you agree that Event Scheduling (Meetings, Campus Events) has provided effective service to you?
10. Do you agree that the Facilities/Construction office (Major capital outlay projects) has provided effective service to you?
11. Do you agree that Financial Aid (Scholarship process and student grants) has provided effective service to you?
12. Do you agree that Food Service (Cafeteria, Special Events) has provided effective service to you?
13. Do you agree that the Foundation (Donor contributions, account management) has provided effective service to you?

14. Do you agree that the [Student](#) Health and Wellness Center has provided effective service to you?
15. Do you agree that the Library has provided effective service to you?
16. Do you agree that Maintenance & Operations (Cleanliness, maintenance, work orders, repairs) has provided effective service to you?
17. Do you agree that Mail Service (Letters, interoffice) has provided effective service to you?
18. Do you agree that Marketing & Public Relations (Web, Graphic Design, Media Public Relations) has provided effective service to you?
19. Do you agree that Media Services (Audio visual support) has provided effective service to you?
20. Do you agree that Outreach (Community engagement) has provided effective service to you?
21. Do you agree that the President's Office support staff have provided effective service to you?
22. Do you agree that the Print Shop (Campus printing) has provided effective service to you?
23. Do you agree that Public Safety (Parking, Security) has provided effective service to you?
24. Do you agree that Shipping & Receiving (FedEx and other large packages/items) has provided effective service to you?
25. Do you agree that Technology Support (Local Network, WiFi, Lab Support) has provided effective service to you?
26. Do you agree that this Dean's or Director's Office support staff have provided effective service to you?

[Items from accreditation survey not captured above:](#)

1. [The KCCD Chancellor's Office ensures that Bakersfield College receives' effective and adequate district/system provided services' to support BC in achieving its mission.](#)
 - a. [Strongly Agree](#)
 - b. [Agree](#)
 - c. [Disagree](#)

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- [d. Strongly Disagree](#)
 - [e. Unable to evaluate](#)
- [2. The KCCD Educational Services office ensures that Bakersfield College receives' effective and adequate district/system provided services' to support BC in achieving its mission.](#)
 - [a. Strongly Agree](#)
 - [b. Agree](#)
 - [c. Disagree](#)
 - [d. Strongly Disagree](#)
 - [e. Unable to evaluate](#)
- [3. The KCCD Business Services office ensures that Bakersfield College receives' effective and adequate district/system provided services' to support BC in achieving its mission.](#)
 - [a. Strongly Agree](#)
 - [b. Agree](#)
 - [c. Disagree](#)
 - [d. Strongly Disagree](#)
 - [e. Unable to evaluate](#)
- [4. The KCCD Human Resources Services office ensures that Bakersfield College receives' effective and adequate district/system provided services' to support BC in achieving its mission.](#)
 - [a. Strongly Agree](#)
 - [b. Agree](#)
 - [c. Disagree](#)
 - [d. Strongly Disagree](#)
 - [e. Unable to evaluate](#)
- [5. The KCCD Information Technology services office ensures that Bakersfield College receives' effective and adequate district/system provided services' to support BC in achieving its mission.](#)
 - [a. Strongly Agree](#)
 - [b. Agree](#)
 - [c. Disagree](#)
 - [d. Strongly Disagree](#)
 - [e. Unable to evaluate](#)
- [6. The KCCD Facilities Department ensures that Bakersfield College receives' effective and adequate district/system provided services' to support BC in achieving its mission.](#)
 - [a. Strongly Agree](#)
 - [b. Agree](#)
 - [c. Disagree](#)
 - [d. Strongly Disagree](#)
 - [e. Unable to evaluate](#)
- [7. The Institutional Research Office at the District Office ensures that Bakersfield College receives' effective and adequate district/system provided services' to support BC in achieving its mission.](#)

- a. [Strongly Agree](#)
- b. [Agree](#)
- c. [Disagree](#)
- d. [Strongly Disagree](#)
- e. [Unable to evaluate](#)

8. [The BC president provides' effective leadership in planning, organizing, budgeting, selecting and developing personnel, and assessing institutional effectiveness' \(StandardIV.B.1\)](#)

- a. [Strongly Agree](#)
- b. [Agree](#)
- c. [Disagree](#)
- d. [Strongly Disagree](#)
- e. [Unable to evaluate](#)

9. [The District clearly delineates the operational functions of the District from those of Bakersfield College \(Standard IV.D.2\)](#)

- a. [Strongly Agree](#)
- b. [Agree](#)
- c. [Disagree](#)
- d. [Strongly Disagree](#)
- e. [Unable to evaluate](#)

10. [The Kern Community College District effectively controls its expenditures \(StandardIV.D.3\)](#)

- a. [Strongly Agree](#)
- b. [Agree](#)
- c. [Disagree](#)
- d. [Strongly Disagree](#)
- e. [Unable to evaluate](#)

11. [The District and Bakersfield College effectively communicate with each other \(StandardIV.D.7\)](#)

- a. [Strongly Agree](#)
- b. [Agree](#)
- c. [Disagree](#)
- d. [Strongly Disagree](#)
- e. [Unable to evaluate](#)

12. [The District and Bakersfield College exchange information in a timely manner \(Standard IV.D.7\)](#)

- a. [Strongly Agree](#)
- b. [Agree](#)
- c. [Disagree](#)
- d. [Strongly Disagree](#)
- e. [Unable to evaluate](#)

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