

Kern Community College District

THE ELEMENTS OF DECISION MAKING

October 2011

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INTRODUCTION

Kern Community College District

Kern Community College District (KCCD) comprises three community colleges—Bakersfield College, Porterville College, and Cerro Coso Community College in Ridgecrest, California. Satellite centers in Delano, Arvin, Lake Isabella and the area near Bishop and Mammoth augment our instruction to our communities covering more than 44,000 square miles, making KCCD the largest geographic community college district in the nation. KCCD serves communities in parts of five counties including Kern, Tulare, Mono, Inyo, and San Bernardino. The mission of the Kern Community College District is to provide outstanding educational programs and services that are responsive to our diverse students and communities.

The Elements of Decision Making

Executive Summary

On a daily basis the major divisions of the District Office make many internal decisions. Some of these decisions may be in the form of a recommendation to the Chancellor for changes in District policies and/or procedures which would affect the Colleges and the District. The process for making this level of decision is described in detail in the document titled "Process of Decision Making."

Decisions affecting internal operations must be properly vetted to ensure an effective result. To bring about this desired outcome, decision makers incorporate the participation of appropriate employees into the decision-making process. This may include employees from district departments whose work product may be affected by the decision, as well as college personnel. Information sharing and collaboration result in solid, cogent decision making.

Throughout the process of reaching decisions there is a commitment to participatory governance, i.e., involving the stakeholders as well as those who are charged with implementation of the decision at the many levels involved. Small ad hoc groups frequently meet to get some matter settled; standing committees also meet at the call of the chair to settle matters that touch many users at many levels; and through all of this the District Office follows the dictum that the Colleges must be involved in the decision making process when the decision is going to impact the Colleges.

As part of being a district-wide system, it is expected, whether operations are centralized or decentralized, that policies, procedures, laws, and regulations will be consistently applied and followed by all employees of the district.

In order to assure that the information contained in this document and the structures described remain effective and accurate, this document will be reviewed every three years by the Chancellor's Cabinet and District Consultation Council, starting in the spring of 2014.

In the following pages the elements of decision making in the Kern Community College District are outlined.

The following documents describe the elements of decision making:

- The Process of Decision Making
- Functional Mapping for Decision Making Chart
- The "Major Responsibilities" of the chief administrative officers of the District
- Organizational Charts for each of the administrative offices of the District
- District-wide functional mapping matrix for the administrative offices of the District focusing on the issue of Centralization/Decentralization

KERN COMMUNITY COLLEGE DISTRICT

Process of Decision Making

Introduction

The Chancellor, through delegated authority of the Board of Trustees, has numerous committees, councils, and other groups who provide advice, recommendations, and/or formal proposals related to Policies and Procedures, and other decisions necessary to the operation of the District. This participatory governance structure provides the Chancellor with advice and recommendations, but it is the Chancellor who has the responsibility for deciding on the route a proposal will take, and for its final disposition. A description of this existing governance procedure follows:

1. Development of Board Policy and Procedures

- a. Existing Policies and Procedures appear in the Board Policy and Procedures Manual with dates of adoption of Policies by the Board of Trustees, and approval of Procedures by the Chancellor. These Policies and Procedures, in large measure, govern the operation of the Kern Community College District. The Chancellor's role and responsibilities provide for wide participation in decision making. The Chancellor's Office makes many decisions on a daily basis within the framework of decision making described in this document, and in the accompanying Functional Mapping for Decision Making Chart.
- b. Policies pertain to broad directions for the administration of the District as specified by the California Education Code, Title 5 Regulations, and other state and federal agencies. Policies are adopted by the Board of Trustees after consideration and recommendations by appropriate participatory governance groups cited in this document.
- c. Procedures pertain to the details of the administration of policies adopted by the Board of Trustees, or of Title 5 Regulations adopted by the Board of Governors of the California Community Colleges. Procedures are approved by the Chancellor of the District after consideration and recommendations by appropriate participatory governance groups cited in this document.

- d. Amendments to board policies and procedures, or the creation of new policies or procedures, may be originated by the Chancellor's Administrative Council, District-wide Committees, Councils of the Colleges, Academic Senates, Associated Student Organizations, and other recognized groups, as well as administrators working under the direction of the Chancellor.
- e. Amendments to board policies and procedures, or the creation of new policies and procedures, originated by any of the groups or individuals noted above are referred first to the Chancellor of the District. The Chancellor may direct them for further study to existing committees of the District or the Colleges, or the Chancellor may refer these proposed amendments to the Chancellor's Cabinet for consideration and action by that group.

2. Group Roles in Decision Making

- a. Role of Chancellor's Administrative Council in Decision Making
 - i. The Chancellor's Administrative Council is chaired by the Chancellor, and includes the four Vice Chancellors all of whom report directly to the Chancellor.
 - ii. This Council meets regularly upon the call of the Chancellor to consider the implementation of policies and procedures, the prioritization of tasks, and problems that relate to the assignments of the Vice Chancellors. The Chancellor sets the agenda for this Council, which can be far-ranging in considering issues that relate to the administration of the District, both internal and external, and which frequently lead to decisions regarding internal issues.
 - iii. Issues brought to this Council by the Chancellor may be settled there, or referred to the Chancellor's Cabinet or District-wide Committees (see subsection b, following page) for further consideration, referral, or action. With respect to important issues facing the District, the Council provides a forum for an initial examination of these matters.

- b. Role of Chancellor's Cabinet in Decision Making
 - i. The Chancellor's Cabinet is the clearing house for the consideration of all proposals for creation of or amendments to Board Policies and Procedures as well as considering other issues that may require decisions. This body has a broader representation than the Chancellor's Administrative Council including the College Presidents, the Vice Chancellors, and other District Administrators. The Cabinet, after due research and consideration makes its recommendations to the Chancellor.
 - ii. The Chancellor may refer the proposed changes in policy or procedures recommended by the Cabinet to the District Consultation Council for further consideration, and for recommendations from that body. The Chancellor, in the consideration of proposals takes into account whether the subject under consideration is governed by a union agreement by "reliance primarily on the advice and judgment of the Academic Senate", or by the "obligation to reach mutual agreement" with the Academic Senate. The Board of Trustees may decide which of these two options will be used in the decision making process according to its own discretion, or as is cited in existing Board Policy.
 - iii. With respect to Board Policies, following District Consultation Council considerations and recommendations, the Chancellor may recommend the proposed changes to the Board of Trustees for adoption. Once adopted, these Policies are incorporated into the Board Policies and Procedures Manual.
 - iv. With respect to Procedures, it is the Chancellor's responsibility to seek the advice and recommendations of the Chancellor's Cabinet and District Consultation Council, if deemed appropriate, and to give final approval to these procedures prior to incorporation into the Board Policies and Procedures Manual.
- c. Role of the District Consultation Council in Decision Making
 - i. The District Consultation Council is a collegial consultative body designed to serve the good of the District. The group facilitates timely, factual, and clear communication between constituents and the Chancellor as a means to help make informed District-wide decisions.

- ii. The members of the Council includes the Chancellor, the Vice Chancellors, College Presidents, Academic Senate Presidents, CCA President, CSEA Presidents, Management Association representative, and student representatives from each campus.
- iii. The members of the Council are the primary and most visible representative of their constituent groups. They set the standard for civility, candor, and accuracy in collegial discussion, within Council meetings and in their interactions with others in the college communities. Members are conduits of information to and from their respective groups. They should strive to understand and accept diverse points of view while attempting to reach a consensus to best serve the District as a whole.

d. Role of Academic Senates in Decision Making

- i. The role of Academic Senates in the District's decision making process is governed by Title 5, Sections 53200-53204. These Sections relate to requiring the Board of Trustees to consult "collegially" with Academic Senates in the development of Board Policies and Procedures that relate to academic and professional matters. With respect to this requirement, the Board of Trustees may use either or both of the following methods at its own discretion:
 - a. Relying primarily upon the advice and judgment of the academic senate; or
 - b. To reach mutual agreement with the Senate by written resolution, regulation, or policy of the Board of Trustees effectuating such recommendations.
- ii. The Academic Senate Presidents serve on the District Consultation Council.
- iii. Title 5, Section 53200 provides the definitions that are required in implementing the relationship between academic senates and the Board of Trustees.

iv. It is through the Consultation Council that the academic senates and the administration "consult collegially" in the development of recommendations related to policies and procedures. This consultation provides time for Senates on the campuses to review the matter under consideration before a final recommendation is made to the Chancellor for Board of Trustees decision.

e. Role of District-wide Committees in Decision Making

- i. There are currently fourteen (14) District-wide Committees depends that the Chancellor on for advice The history, recommendations in the governance process. purposes, composition, and frequency of meetings of these 14 Committees are a matter of record in the Chancellor's Office. The Chancellor designates the Chair of these Committees. the Committees is Membership on described composition, and in all instances includes representations from the Colleges and the District.
- ii. With respect to decisions having District-wide application, the District-wide Committees channel their suggestions and/or recommendations to the Chancellor for consideration and disposition.

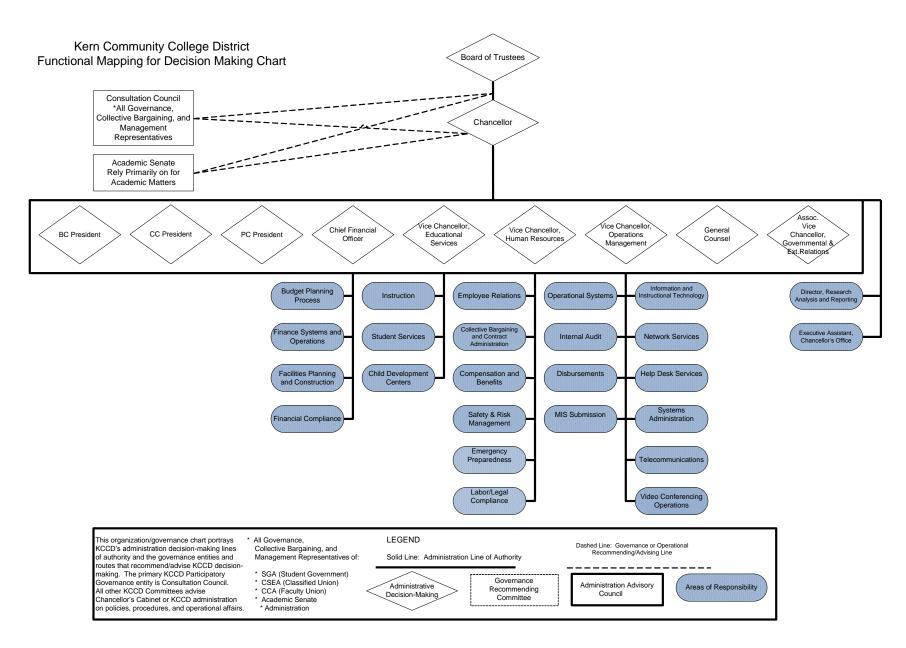
f. Role of Collective Bargaining Agreement in Decision Making

i. Collective Bargaining agreements concluded through negotiations with the respective recognized employee groups are governed by statutes and memoranda of agreement. These agreements, once concluded, are taken to the Board of Trustees for approval. These agreements must be within the scope of collective bargaining as determined by State statutes, and once adopted by the Board of Trustees are binding as they relate to conditions of work.

3. Summary

- a. The participatory governance commitment is reflected in the decision making process described above.
- b. The Chancellor of the Kern Community College District participates actively in the decision making process described above, and in doing so is fully conversant with the recommendations that are forwarded to the Chancellor level for decisions to be made in a timely manner.

- c. There is wide participation District-wide in the collegial consultation process and the process provides adequate time for referral to participating groups and for their study and recommendations.
- d. Adequate documentation at the various levels provides a paper/electronic trail of recommendations that move to the Chancellor level, and with respect to policy to the Board of Trustees for approval.



The decision-making charts for each College are included at the end of this document.

CHANCELLOR

Chancellor District Office Kern Community College District JOB DESCRIPTION

Major Responsibilities

The Chancellor is the Chief Executive Officer of the District. All functions of the District are directed by the Chancellor in keeping with policies established by the Board of Trustees.

General Counsel District Office Kern Community College District JOB DESCRIPTION

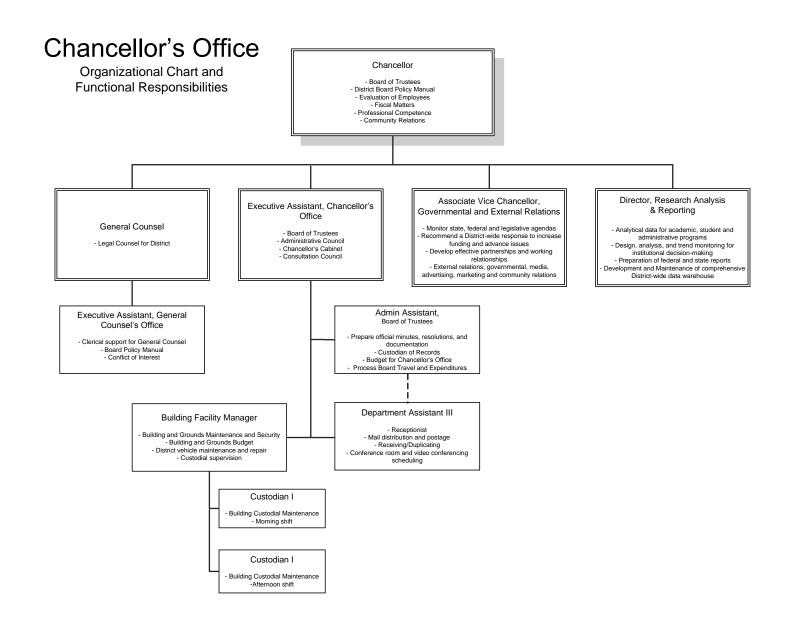
Major Responsibilities

The General Counsel provides legal advice to the Board of Trustees, the Chancellor, and other officers and employees of the District. The General Counsel represents the District in litigation, arbitration, and administrative proceedings by preparing pleadings, negotiating between parties, and participating in the trial of cases of major importance to the District's educational programs, and administrative and financial functions. The General Counsel serves as the District's staff attorney.

Associate Vice Chancellor, Governmental and External Relations District Office Kern Community College District JOB DESCRIPTION

Major Responsibilities

The Associate Vice Chancellor, Governmental and External Relations develops, plans, organizes and directs strategies to inform and influence public policy at the county, state and federal levels on issues and in areas of interest of Kern Community College District; plans, organizes, directs, evaluates and provides overall leadership for a variety of programs and activities to develop and maintain a strong public image for the District.



Function	Service Provider(s)	Title
Research and Reporting		
State/Federal Reporting (ARCC, IPEDS)	District Office	Director, Research Analysis and Reporting
Decentralized to the Colleges with coordination by the Colleges and District Office	Bakersfield College	Director of Institutional Research and Planning
omee	Cerro Coso Community College	Institutional Research Analyst
	Porterville College	Institutional Researcher
Reporting and Analysis for District-wide	District Office	Director, Research Analysis and Reporting
Reports; Data Definitions and Decision Support	Bakersfield College	Director of Institutional Research and Planning
Centralized at the District Office with coordination by the Colleges	Cerro Coso Community College	Institutional Research Analyst
	Porterville College	Institutional Researcher
Research Projects (Methodology and Library)	District Office	Director, Research Analysis and Reporting
Decentralized to the Colleges with coordination by the District Office	Bakersfield College	Director of Institutional Research and Planning
coordination by the bistrict office	Cerro Coso Community College	Institutional Research Analyst
	Porterville College	Institutional Researcher

Function	Service Provider(s)	Title
Data Integrity Standards and Training	District Office	Director, Research Analysis and Reporting Vice Chancellor, Operations
Centralized at the District Office with		
coordination by the Colleges	Bakersfield College	Director of Institutional Research and Planning
		Executive Vice President, Academic Affairs/Student Services
		Associate Vice President, Student Services
	Cerro Coso Community College	Institutional Research Analyst
	cerro coso communey contege	Vice President, Academic Affairs
		Vice President, Student Services
	Porterville College	Institutional Researcher
		Vice President, Academic Affairs
		Vice President, Student Services

Function	Service Provider(s)	Title
Governmental and External Relations		
Legislative Advocacy Centralized at the District Office	District Office	Associate Vice Chancellor, Governmental and External Relations
with coordination with the College Presidents	Bakersfield College	Director, Marketing and Public Relations
	Cerro Coso Community College	Public Relations, Marketing and Development Manager
	Porterville College	Public Information Officer
Pubic Information		
Decentralized to the College	Bakersfield College	Director, Marketing and Public Relations
	Cerro Coso Community College	Public Relations, Marketing and Development Manager
	Porterville College	Public Information Officer

Function	Service Provider(s)	Title
Marketing and Advertising		
Decentralized to the College	Bakersfield College	Director, Marketing and Public Relations
	Cerro Coso Community College	Public Relations, Marketing and Development Manager
	Porterville College	Public Information Officer

CHIEF FINANCIAL OFFICER

Chief Financial Officer District Office Kern Community College District JOB DESCRIPTION

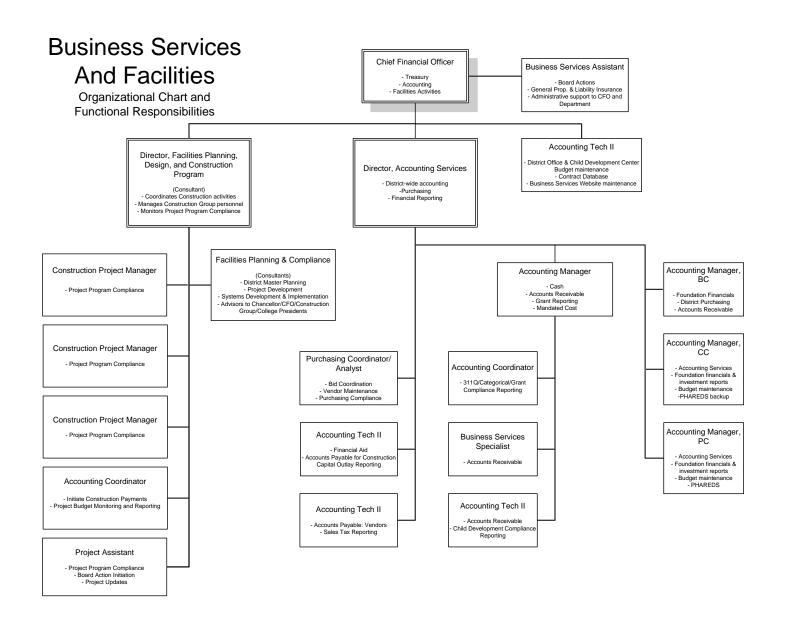
Major Responsibilities

The Chief Financial Officer (CFO) serves as the chief fiscal officer of the District and has responsibility for District business services. The CFO directs designated District functions including budgeting, accounting, purchasing, risk management, cash flow management, investments, and capital projects planning and construction.

Director, Accounting Services District Office Kern Community College District JOB DESCRIPTION

Major Responsibilities

The Director, Accounting Services, shall oversee the computerized accounting systems and procedures, directing the District accounting, and purchasing staff, preparing and monitoring internal financial statements, coordinating with external auditors for the District-wide audit and other agency audits, reporting fiscal results to the appropriate state and other agencies.



Function	Service Provider(s)	Title
Budget Development/Business Services		
Decentralized with coordination from	District Office	Chief Financial Officer
District Office	Bakersfield College	Executive Director, Administrative Services
	Cerro Coso Community College	Director, Administrative Services
	Porterville College	Director, Administrative Services
Finance		
Debt Management Centralized	District Office	Chief Financial Officer
Economic Analysis Decentralized	Bakersfield College	Executive Director, Administrative Services
Cash Flow Analysis Decentralized	Cerro Coso Community College	Director, Administrative Services
Decentialized	Porterville College	Director, Administrative Services

Function	Service Provider(s)	Title
Business Services		
Accounting Centralized at District Office	District Office	Chief Financial Officer Director, Accounting Services
 Fiscal Reporting Centralized at District Office 	District Office	Chief Financial Officer Director, Accounting Services
Purchasing Decentralized with coordination	District Office	Chief Financial Officer
from District office	Bakersfield College	Executive Director, Administrative Services
	Cerro Coso Community College	Director, Administrative Services
	Porterville College	Director, Administrative Services
Maintenance and Operations		
Custodial, Grounds, and Trades	District Office	Building Facility Manager
Decentralized	Bakersfield College	Executive Director, Administrative Services
	Cerro Coso Community College	Director, Administrative Services
	Porterville College	Director, Administrative Services

Function	Service Provider(s)	Title
Risk Management		
General Liability	District Office	Chief Financial Officer
Centralized		
Facilities Planning and Construction		
New Construction	District Office	Chief Financial Officer
 Modernizations Energy Management Scheduled Maintenance (\$30,000 or 	Bakersfield College	Executive Director, Administrative Services
more)	Cerro Coso Community College	Director, Administrative Services
Centralized at District Office in coordination with Colleges	Porterville College	Director, Administrative Services
Auxiliary Services		
Bookstore	District Office	Chief Financial Officer
Decentralized with audit and financial from CFO	Bakersfield College	Executive Director, Administrative Services
	Cerro Coso Community College	Director, Administrative Services
	Porterville College	Director, Administrative Services

Function	Service Provider(s)	Title
 Food Services Decentralized with audit and financial from CFO 	District Office Bakersfield College	Chief Financial Officer Executive Director, Administrative
imanciat from Cr O		Services
	Cerro Coso Community College	Director, Administrative Services
	Porterville College	Director, Administrative Services
Foundation		
Decentralized with audit services from Chief Financial Officer	District Office	Chief Financial Officer
	Bakersfield College	Director, Foundation and Institutional Development
	Cerro Coso Community College	Director, Public Information Officer, Marketing and Development
	Porterville College	Executive Director (Interim)

Function	Service Provider(s)	Title
Graphic Design/Duplicating		
Decentralized	Bakersfield College	Executive Director, Administrative Services
	Cerro Coso Community College	Director, Administrative Services and Publications Coordinator
	Porterville College	Graphic Designer/Web Site Coordinator

VICE CHANCELLOR, EDUCATIONAL SERVICES

Vice Chancellor, Educational Services District Office Kern Community College District JOB DESCRIPTION

Major Responsibilities

The Vice Chancellor, Educational Services, reports directly to the Chancellor and serves as the chief academic and student services officer of the District. The Vice Chancellor provides overall leadership in planning, organizing, reviewing, and evaluating District-wide instructional and student services programs and development and implementation of policies and procedures of the District. Other responsibilities include coordination of the District programs of Economic and Workforce Development, serving as the accreditation liaison with the Colleges, directing District-wide strategic planning, and overseeing the Child Development Centers and services.

Associate Chancellor, Economic and Workforce Development District Office Kern Community College District JOB DESCRIPTION

Major Responsibilities

The Associate Chancellor, Economic and Workforce Development, provides overall leadership in the planning, organization, administration, evaluation, and policy development for the Economic and Workforce Development programs and initiatives throughout the District.

Educational Services Organizational Chart and **Functional Responsibilities** Vice Chancellor **Educational Services Assistant** Coordinates and communicates District-wide regarding accreditation, - Academic Calendars - Support the Vice Chancellor and Associate - Board Policy Chancellor, Economic & Workforce - Strategic Planning Development - Basic Skills - Faculty Evaluations Interim Dean, Child Development Program Associate Chancellor, Economic & Workforce - Coordinates the District child development center Development program - Provides overall leadership for planning, organization, evaluation, budget, personnel matters, and policy - Coordinates and implements the strategic planning for all CTE and development Maintains compliance with state and district regulations economic development programs and policies and reporting functions Director, Director. Director. Interim Director, Director, Clean Energy Environmental Business Entrepreneurship Grants/Resource Development Workforce Development Workplace Learning Center (BEC) **Training Center** Center Writes economic and workforce developmen - Coordinates the District workforce Manages all environmental training - Manages all clean energy grants - Manages all workplace learning Coordinates all the regional BEC development programs center programs and staff center programs and staff Provides assistance and workshops on gran programs and staff programs writing, management and compliance Administrative Assistant Clean Energy Training Department Assistant III Manager - Supports Directors of Workforce - Supports the Environmental Development and Business Coordinates and manages the Training Center and staff Entrepreneurship Center training centers **Grant Compliance** Technician Provides assistance on grant compliance and reporting - Prepares and processes the

purchasing for the program

Function	Service Provider(s)	Title
ACADEMIC AFFAIRS		
Career and Technical Programs		
Decentralized with facilitation from Educational Services	District Office	Vice Chancellor, Educational Services Associate Chancellor, Economic and Workforce Development
	Bakersfield College	Dean, Career and Technical Education
	Cerro Coso Community College	Dean, Career and Technical Education
	Porterville College	Dean, Career and Technical Education
Catalog Development		
Catalog - Decentralized with review for	District Office	Vice Chancellor, Educational Services
compliance with District-wide standards	Bakersfield College	Executive Vice President, Academic Affairs/Student Services
	Cerro Coso Community College	Vice President, Academic Affairs
	Porterville College	Vice President, Academic Affairs
Schedule Development		
Schedule - Decentralized with review for compliance with District-wide standards	Bakersfield College	Executive Vice President, Academic Affairs/Student Services
	Cerro Coso Community College	Vice President, Academic Affairs
	Porterville College	Vice President, Academic Affairs

Function	Service Provider(s)	Title
Child Development Centers		
Centralized at District Office in coordination with Colleges	District Office	Vice Chancellor, Educational Services
	Bakersfield College	Child Development Center Program Manager
	Cerro Coso Community College	Child Development Center Program Manager
	Porterville College	Child Development Center Program Manager
Grant Development		
Decentralized to the Colleges and District Office with review from the	District Office	Vice Chancellor, Educational Services
District Office • Program/Finance monitoring is decentralized	Bakersfield College	Executive Vice President, Academic Affairs/Student Services
Fiscal reporting is centralized	Cerro Coso Community College	Vice President, Academic Affairs Vice President, Student Services
	Porterville College	Vice President, Academic Affairs

Function	Service Provider(s)	Title
Curriculum		
Not for Credit Decentralized to the Colleges and District Office with review by Educational Services	District Office	Vice Chancellor, Educational Services
	Bakersfield College	Executive Vice President, Academic Affairs/Student Services
	Cerro Coso Community College	Vice President, Academic Affairs
	Porterville College	Vice President, Academic Affairs
For Credit and Non-Credit Decentralized to the Colleges with review by Educational Services	District Office	Vice Chancellor, Educational Services
	Bakersfield College	Executive Vice President, Academic Affairs/Student Services
	Cerro Coso Community College	Vice President, Academic Affairs
	Porterville College	Vice President, Academic Affairs
Library/Learning Resources		
Decentralized	Bakersfield College	Executive Vice President, Academic Affairs/Student Services
	Cerro Coso Community College	Vice President, Student Services
	Porterville College	Vice President, Academic Affairs

Function	Service Provider(s)	Title
Program Development and Review		
New Program Development Decentralized to the Colleges with review by Educational Services	District Office	Vice Chancellor, Educational Services
	Bakersfield College	Executive Vice President, Academic Affairs/Student Services
	Cerro Coso Community College	Vice President, Academic Affairs Vice President, Student Services
	Porterville College	Vice President, Academic Affairs
Program Review Decentralized to the Colleges	Bakersfield College	Executive Vice President, Academic Affairs/Student Services
	Cerro Coso Community College	Vice President, Academic Affairs Vice President, Student Services
	Porterville College	Vice President, Academic Affairs
Vocational Program Reviews Decentralized to the Colleges with review from Educational Services	Bakersfield College	Executive Vice President, Academic Affairs/Student Services
	Cerro Coso Community College	Vice President, Academic Affairs Vice President, Student Services
	Porterville College	Vice President, Academic Affairs

Function	Service Provider(s)	Title
Tech Prep		
Centralized at Educational Services in collaboration with Colleges	District Office	Vice Chancellor, Educational Services Associate Chancellor, Economic and Workforce Development
	Bakersfield College	Dean, Career and Technical Education
	Cerro Coso Community College	Dean, Career and Technical Education
	Porterville College	Dean, Career and Technical Education
VTEA		
Decentralized with facilitated planning and review by Educational Services	District Office	Vice Chancellor, Educational Services Associate Chancellor, Economic and Workforce Development
	Bakersfield College	Dean, Career and Technical Education
	Cerro Coso Community College	Dean, Career and Technical Education
	Porterville College	Dean, Career and Technical Education

Educational Services Functional Mapping for Decision-Making

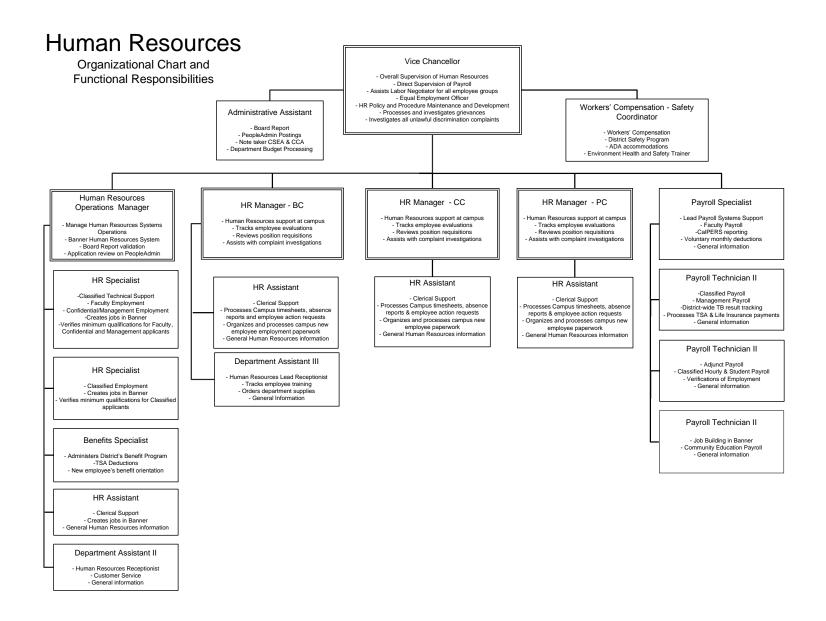
Function	Service Provider(s)	Title
Workforce/Economic Development		
Decentralized with facilitated planning and review by Educational Services	District Office	Vice Chancellor, Educational Services Associate Chancellor, Economic and Workforce Development
	Bakersfield College	Dean, Career and Technical Education
	Cerro Coso Community College	Dean, Career and Technical Education
	Porterville College	Dean, Career and Technical. Education
Student Services		
Decentralized operations with policies and related procedures coordinated by Educational Services	Bakersfield College	Associate Vice President, Student Services
	Cerro Coso Community College	Vice President, Student Services
	Porterville College	Vice President, Student Services

VICE CHANCELLOR, HUMAN RESOURCES

Vice Chancellor, Human Resources District Office Kern Community College District JOB DESCRIPTION

Major Responsibilities

Under the direction of the Chancellor, the Vice Chancellor, Human Resources is responsible to plan, organize, coordinate, and direct the District's comprehensive human resources management and employee relations program; negotiate, interpret, and assure compliance with collective bargaining agreements and various State and Federal laws, codes, rules, and regulations related to human resources; oversee staff development programs; supervise and direct District payroll, workers compensation and benefit operations and programs.



Function	Service Provider(s)	Title
Human Resources and Payroll		
RecruitmentScreening & Employment	District Office	Vice Chancellor, Human Resources
• Evaluations	Bakersfield College	Human Resources Manager
HR Information SystemsCustodians of Personnel Files	Cerro Coso Community College	Human Resources Manager
Centralized at District Office in coordination with Colleges	Porterville College	Human Resources Manager
Prioritizing, allocation and placement of staff at appropriate location		
Centralized function initiated by Colleges and supported by District Office	District Office	Vice Chancellor, Human Resources
and supported by district office	Bakersfield College	Human Resources Manager
	Cerro Coso Community College	Human Resources Manager
	Porterville College	Human Resources Manager

Function	Service Provider(s)	Title
Collective Bargaining		
 Negotiations Implement Contract Compliance Enforce Grievance Procedure and Implementation Layoffs Centralized	District Office	Vice Chancellor, Human Resources
Compensation and Payroll Coordination		
 Supervise and Direct District Payroll Worker's Compensation Benefit Operations and Programs 	District Office	Vice Chancellor, Human Resources
Centralized		

Function	Service Provider(s)	Title
Risk Management, Employee Safety, Security, and Employee Benefits, Worker's Compensation, Health and Welfare		
Centralized at District Office in coordination with Colleges	District Office	Vice Chancellor, Human Resources
Confer with General Counsel Staff Development	Bakersfield College	Human Resources Manager
Starr Development	Cerro Coso Community College	Human Resources Manager
	Porterville College	Human Resources Manager

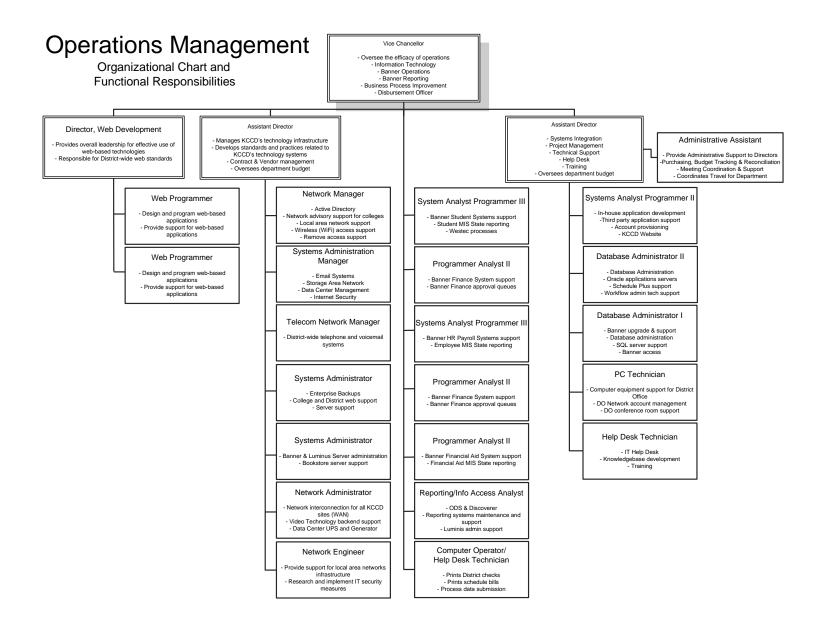
VICE CHANCELLOR, OPERATIONS MANAGEMENT

Vice Chancellor, Operations Management District Office Kern Community College District JOB DESCRIPTION

Major Responsibilities

The Vice Chancellor, Operations Management will have overall responsibility for the development, design, operation, and improvement of the systems that create and deliver the District's services. This includes information technology systems for instruction, services to students, and for general administration of the Kern Community College District. Reporting to the Chancellor, the Vice Chancellor will provide leadership in identifying, integrating, and implementing business processes and systems to assist the management team in the performance of their duties.

Operations Management Functional Mapping for Decision-Making



Operations Management Functional Mapping for Decision-Making

Function	Service Provider(s)	Title
Information Technology		
Application/Systems Support Services Database Administration	District Office	Assistant Director, Information Technology
In-house systems Third-party systems	Bakersfield College	Director, Information Technology Services
Transitioning to Centralized with	Cerro Coso Community College	Director, Information Technology
coordination from the Colleges	Porterville College	Director, Information Technology
Infrastructure Services	District Office	Assistant Director, Information Technology (Infrastructure)
Network Management Server Management Video Technology Management	Bakersfield College	Director, Information Technology Services
Transitioning to Controlized with input	Cerro Coso Community College	Director, Information Technology
Transitioning to Centralized with input from the Colleges	Porterville College	Director, Information Technology
Internet/Email Services	District Office	Assistant Director, Information Technology (Infrastructure)
Centralized with input from the Colleges		

Operations Management Functional Mapping for Decision-Making

Function	Service Provider(s)	Title
Telecommunications	District Office	Assistant Director, Information
Centralized with support from the Colleges		Technology (Infrastructure)
Technology Support Services	District Office	Assistant Director, Information Technology
Desktop Support Classroom and Computer Lab Support Training	Bakersfield College	Director, Information Technology Services
	Cerro Coso Community College	Director, Information Technology
Decentralized with support from District Office	Porterville College	Director, Information Technology
System Operations		
Banner and Related Systems	District Office	Vice Chancellor, Operations Management
Information Access and Reporting	District Office	Vice Chancellor, Operations Management
Centralized at District Office with input from the Colleges		

DEFINITIONS

DEFINITION OF TERMS

Facilitation—to make easy; help bring about; smooth the progress; help forward a process; to promote; to uphold or defend; to argue for

Coordinate—proper relation; put in the same order or rank; to bring into a common action, movement, or condition; harmonize; make equal in importance; bring together; organize

Support—to keep from failing; to give strength, confidence; to help; to put up with, endure

Facilitation and Support—to make easy; smooth the progress; help forward a process; to keep from failing; to give strength, confidence; to help; to put up with, endure